

Optimizing IT and Service Management



Improve the availability of critical applications by **60-90%**



Diagnose problems **90%** faster.



Reduce outages by **50%** or more

Application Performance



Applications & Infrastructure

Increase delivery velocity and quality of new business services

Proactive

- outage avoidance and faster problem resolution

Identify

- performance issues before they affect end users

Isolate

- where the problem is occurring

Diagnose

- root cause of problem down to line of code, in production



SaaS

Reduce overall TCO by **50%** with SaaS



\$300K

Helped eliminate manual thresholds, which resulted in a saving of **\$300K** annually for one client

