

# How does Goodwill of North Georgia support employee skill development to meet its goals?



Goodwill helps >23,000 people find jobs every year



30% decrease in gaps by delivering targeted training



Employee roles were becoming more complex



Fills 100% of management posts from internal talent



Using IBM® Kenexa® Talent Frameworks to identify skill gaps



Enables Goodwill employees to help jobhunters find work

