Intelligent threat prevention and incident response solution

Help prepare for and withstand security breaches more effectively

A security breach can have devastating consequences for any enterprise—resulting in possible operational disruption, data leakage, reputation damage and regulatory complications. The lack of a unified incident management process, coupled with inexperienced staff, can increase the business impact of such incidents. An enterprise-wide threat prevention and response strategy not only helps you recover from unforeseen security breaches and downtime more quickly but also helps prevent future incidents.

IBM® X-Force® Incident Response and Intelligence Services Vision Retainer is an incident response subscription service that provides access to highly skilled security consultants. These consultants can conduct preemptive incident preparation, data preservation, in-depth data analysis and response and management functions in the event of an incident. Designed to provide a preventive and proactive approach, the Vision Retainer service can facilitate greater visibility into threats and enable a more rapid remediation while supporting complex infrastructures and industry-specific operations.

Use impact analysis to help protect against future attacks

X-Force Incident Response and Intelligence Services (IRIS) impact analysis is available to any existing X-Force incident retainer. It takes a deep look at threat groups; an organization’s threat level; the tactics, technique and procedures an attacker uses; and how an organization can keep attackers out. With X-Force IRIS impact analysis, the X-Force Intelligence Services team performs a threat analysis to understand the characteristics of the threat, attacker motivations and how the capabilities to infiltrate into the organization. This analysis provides a higher level of protection against future attacks and an in-depth analysis of threats as they surface.

Highlights

- Helps reduce risk and exposure to cyber threats with a more proactive and preventive approach
- Provides access to key resources that can speed incident recovery and reduce business impact
- Provides a broader view and deeper understanding of incidents through intelligence data and analytics
Implement a proactive and preventive security framework

The IBM team can leverage threat and cyberattack intelligence data to help formulate your IT security strategy with more predictive and proactive measures to address security concerns before attacks occur. The Vision Retainer includes preparation workshops and development to help identify gaps in your response process and simulated attack scenarios and stress testing to help you better prepare for potential security incidents.

The service includes:

• Incident response program assessment
• Incident response playbook customization
• Tabltop exercises

Respond rapidly to incidents, with reduced risk and cost

The Vision Retainer solution offers timely services and around-the-clock access to experienced emergency response analysts using a 24x7 global emergency hotline. With this response capability, the IBM team can typically begin triage within an hour and have experts onsite in less than 24 hours. This rapid response helps stop attacks in progress, reduce their impact, enable faster recovery and perform a detailed forensic data analysis. IBM services can support significant cost savings by helping reduce business disruption while facilitating enhanced regulatory compliance management.

Gain deeper insight into security incidents

In addition to forensic details, the IBM team can correlate global intelligence information with specific events and incidents to provide a wider visibility of the incident. In collaboration with IBM X-Force services and data collected through IBM Managed Security Services (MSS) operations, X-Force incident response services can provide you with deeper insight into current threats and security events.

Why IBM?

IBM capitalizes on the expertise of industry-certified analysts and consultants who have specialized experience in various technical fields across industries. The robust incident response services take advantage of security intelligence assimilated from numerous MSS engagements and IBM X-Force research and use this information to help revise and enhance your security program. IBM uses time-tested tools and software to provide customized services based on a subscription model.

For more information

To learn more about IBM X-Force Incident Response and Intelligence Services Vision Retainer, please contact your IBM representative or IBM Business Partner, or visit ibm.com/services/security.

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