

# IBM Resiliency Backup as a Service

*Veritas best-in-class backup and recovery technology delivered with world-class service from IBM®*



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## Solution benefits

- **Fully managed service.** Dedicated data backup and restore management around-the-clock, both on-site and remotely
  - **Virtually no capital expenditure.** Hardware and software, maintenance and upgrades
  - **Performance service level objectives (SLOs).** Average 99 percent backup success, 100 percent recovery; variable recovery time objective (RTO), recovery point objective (RPO) and disaster recovery (DR).
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## What is Resiliency Backup as a Service?

IBM Backup as a Service is a managed service that helps you reduce your total cost of ownership (TCO) by avoiding the time and expense of building, operating and managing a resiliency solution, speeding recovery with around-the-clock data access from almost anywhere.

## How does it work?

- *Pay only for what you protect* with a 'pay as you use' pricing model
- *Build your own backup solution.* Choose delivery models including private, public and hybrid cloud; tape- and/or disk-based backup; and encryption
- *Expect a simple pricing structure based on a monthly fee* and easily add or remove servers
- *Monitor the health of your data protection environment* via a security-rich web portal for daily reporting, configurations, restores and historical views
- *Stay 'always on'* with around-the-clock access to world-class IBM resiliency expertise
- *Get global coverage* with over 300 worldwide cloud resiliency centres.

## What's included in the price?

- A price per GB, based on stored data
- Backup infrastructure, including implementation hardware, software and support
- Veritas NetBackup software agent, phone support and implementation
- Central tiered support
- Local service co-ordinator and service management support
- Tape media and vaulting options.



## Competitive advantages

- End-to-end unified data protection
- Comprehensive resiliency portfolio
- Global presence in 70+ countries
- On-premise data protection solutions to accommodate in-country data management requirements.

## About IBM Resiliency Services

With over 50 years of business resilience and information protection experience, IBM can help you implement the data protection solution best suited to your company's business needs and budget. Our advanced global cloud infrastructure and extensive industry knowledge provide both the flexibility and personalised service your organisation needs to stay 'always on.'

## About Veritas

Veritas Technologies Corporation, the global leader in backup software, is the information management company that emerged from the separation from Symantec in January 2016. Veritas solutions give organisations the ability to delete worthless data and recognise valuable information, enabling them to achieve objectives more quickly, efficiently and cost effectively.

## Take the next step

To learn more about our cloud-based managed backup offerings, contact your IBM representative or visit:

[ibm.com/services/resiliency](http://ibm.com/services/resiliency) | [@IBMServices](https://twitter.com/IBMServices)  
[www.veritas.com](http://www.veritas.com)



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