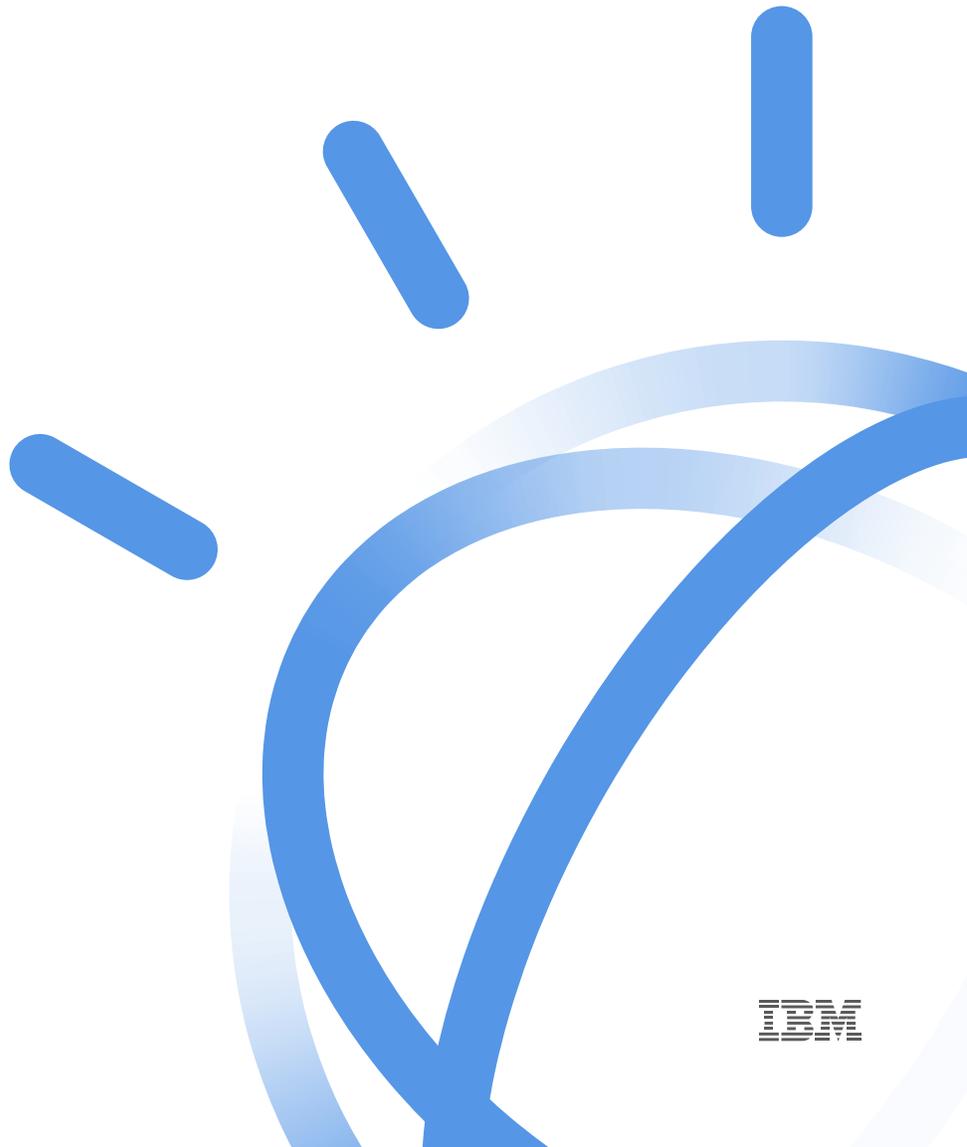


Overview of user acceptance testing

Enterprise performance
management with active client
participation



Key benefits

- Achieve a successful UAT rollout by validating organizational structure and patient panel and properly reviewing source data, provider attributions, and patient virtual chart to a specific client's system
- Match implementation time commitments and resources to a client's unique needs
- Watson Health Program Consultant or Specialist available to work with each client to identify appropriate UAT process

The Watson Health™ commitment to transparency and accuracy

A critical step in the implementation of the IBM® Explorys Platform and applications into the healthcare workflow is a transparent and clinically meaningful User Acceptance Testing (UAT) process. After data has been integrated and prior to “roll-out” to users, it is recommended that a UAT methodology be implemented bringing experts from Watson Health and the client together to help ensure mutual success. Because the goal of UAT is to not only confirm the veracity of the data but also to drive transparency in the process, the Watson Health recommended UAT process requires active client participation.

Review of the Watson Health user acceptance testing methodology

- Client will identify participants for the UAT process that is moderated by onsite Watson Health personnel.
- Watson Health will provide a UAT spreadsheet containing detailed information on each measure to each participant to document their UAT results, notes and observations.
- The spreadsheets will then be reviewed and evaluated by Watson Health to determine technical and clinical significance.
- High priority and major issues will be identified during an issue review session with the UAT participants and the client stakeholders.
- Watson Health will outline disposition and a resolution plan on mutually agreed upon issues that need to be addressed.
- Throughout the process, Watson Health informatics and content experts are working with the client participants to provide the most efficient manner to address issues.

Watson Health is committed to a successful “roll-out” by having a sustainable UAT process that is transparent. Here is Watson Health’s process:

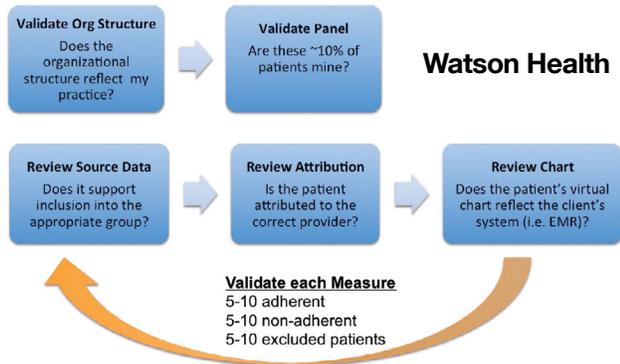


Figure 1: Watson Health UAT process

Time commitment and resources

Each implementation is unique to the needs of the client; therefore, the amount of time and number of participants for User Acceptance Testing can vary. Ideal UAT participants will be familiar with Watson Health applications, local clinical workflow, information systems (e.g., EMR) and be detail-oriented with dedicated time set aside for this process with support of their leadership. The Watson Health Program Consultant or Specialist will work with each client to identify the appropriate UAT process based upon the client’s unique project plan, goals, and objectives.

About IBM Watson Health

In April 2015, IBM launched IBM Watson Health and the Watson Health Cloud platform. The new unit will work with doctors, researchers and insurers to help them innovate by surfacing insights from the massive amount of personal health data being created and shared daily. The Watson Health Cloud can mask patient identities and allow for information to be shared and combined with a dynamic and constantly growing aggregated view of clinical, research and social health data.

For more information on IBM Watson Health, visit: ibm.com/watsonhealth.

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