

IT Organization Effectiveness and Alignment Assessment

Enabling and empowering IT to deliver strategic value



Highlights

- Thinking and acting in new ways for IT to be more efficient, productive and responsive
 - Identifying areas for improvement
 - Overcoming barriers to effectiveness and efficiency
-

Today's leaders are addressing many challenges and opportunities as they manage an increasingly more complex and volatile technology environment. They are also seeking greater value from IT infrastructure investments through large scale IT Optimization planning and execution. Optimization assessments should include a review of the IT organization itself: reviewing each team member's role, responsibilities, skills, organizational alignment and development requirements in anticipation of deploying an IT optimized environment.

IBM K-12's method for assessing a client's organizational readiness to implement an IT Optimization solution reviews the culture, organization structure, leadership and people aspects of your IT Department. The assessment will pinpoint key organizational strengths and weaknesses and readiness for change.

Innovating through talent management and effective leadership

An IBM Organization Specialist will meet with you and your staff and conduct interviews and surveys to evaluate and assess the effectiveness of your current organizational structure with recommendations to ensure that your organization is optimally aligned with the District's strategic goals and long-term IT optimization plans:

This includes:

- Gap analysis of current competencies and the required skill set for the recommended infrastructure
- Assessment of the strengths and weaknesses of the IT workforce in various areas, the readiness and required trust and willingness to successfully adapt to a changed work environment and master new skills



- Identification of job roles that require cross-trained resources to ensure appropriate support redundancy
- Assessment of current Professional Development plans and associated funding
- Identification of job tasks that are better aligned through a different reporting structure
- Expected financial implications of the recommended support changes

Organization assessments need to be holistic and fact based through a well-planned data collection effort. The IT management team will then have a defined path to implementing the conclusions and recommendations drawn from the data.

Helping to reduce risk and increase optimization success

The IT Organization Effectiveness and Alignment Assessment can lead to more efficient allocation of available resources, improved effectiveness of IT resource utilization, decreased operating costs and ultimately better alignment of IT resources to support your infrastructure investments and education strategies.

Typical Length of Engagement: 3 to 4 Weeks
(6-8 weeks elapsed time)

Why IBM?

Our organization consultants help districts achieve new and sustainable business value by formulating IT organizational strategies, managing change, and setting direction for new operational models. Working collaboratively with you, we provide solutions to difficult leadership and human capital challenges that your organization is confronted with: providing expert analysis, skills planning, business case creation, and ultimately linking strategy to execution in ways that build continuous improvement and success. Our consultants have demonstrated experience in creating value for clients, and together with our proven assets and methodology, we act as trusted advisors to school districts across Canada.

For more information

To learn more about the IBM K-12 **IT Organization Effectiveness and Alignment Assessment**, please contact your IBM Marketing Representative. For more information on all our IBM K-12 Consulting and Professional Services, visit: www.ibm.com/industries/education/canada-k-12-service-briefs



IBM Corporation
3600 Steeles Ave. East
Markham, ON L3R 9Z7 Canada
December 2017 (revised)

IBM, the IBM logo, ibm.com and IBM K-12 are trademarks or registered trademarks of International Business Machines Corporation in the United States, other countries, or both. If these and other IBM trademarked terms are marked on their first occurrence in this information with a trademark symbol (® or ™), these symbols indicate U.S. registered or common law trademarks owned by IBM at the time this information was published. Such trademarks may also be registered or common law trademarks in other countries. A current list of IBM trademarks is available on the web at "Copyright and trademark information" at ibm.com/legal/copytrade.shtml



Please Recycle
