IBM Cloud Owners’ Declaration of Rights

Cloud providers are being judged not just by how they use data, but by whether they are responsible and transparent stewards of other people’s data. You have a choice when it comes to cloud providers. Given your data’s value, you need to partner with the provider you choose. Determine their level of responsibility by asking if they can uphold our six unalienable rights.

1. All data is the exclusive property of its owner. Your cloud provider must respect your right to manage and control your data. Only your agency can decide how that data can be used.

2. An individual’s personal data is not a monetizable commodity. Don’t jeopardize the permission given to use their information as intended. Your cloud provider is a steward of that data on your behalf and must do only what they are permissioned to do.

3. AI functions must be explainable and transparent. Powerful technology must be applied responsibly. Your cloud provider must fully explain the sources of information and the algorithms and systems that reach conclusions and address unconscious bias and issues.

4. New technologies must be employed to proactively protect privacy. Your cloud provider should never introduce new technologies that may violate individual and agency expectations of data privacy.

5. The location of all data shall be monitored and verified. Your cloud provider should always know exactly where your data resides and how it is being used—no matter the data center or the clouds. They must be able to understand and manage the data’s usage, storage, and location.

6. The movement of data shall not be restricted. It’s your data. Don’t allow your cloud provider to restrict the movement of your data. Your cloud provider should not charge burdensome fees to move data. Data transfer charges should be transparent.

Find out how other government agencies are spending their cloud dollars. Where should you spend yours? Read Fedscoop’s market research brief on cloud and AI adoption. Ready to invest in a trustworthy cloud provider? Learn what IBM can do for your agency.