

IBM Support for Fujitsu Enterprise Postgres

Single-source product subscription
and remote technical software support



Highlights

- Speed development lifecycle and time to market in your move to a hybrid cloud environment
- Avoid complexity and simplify support to free your IT staff
- Gain an open, security-rich, portable relational database with enterprise-grade IBM support

Organizations across all industries are embracing open-source packages in an effort to modernize data centers and shift to cloud-based environments.

They recognize the importance of prioritizing the security and containerization of their overall cloud modernization strategies. Many enterprises are looking for relational database system management solutions that are economical, flexible and scalable to meet the always-on demands of business. Or they may be considering replacing their complex commercial database applications to avoid vendor lock-in. Fujitsu Enterprise Postgres is powerful relational database management software based on advanced PostgreSQL open-source software, which is designed to optimize performance, reliability, scalability and security.

IBM® Support for Fujitsu Enterprise Postgres offers product subscriptions and remote support for Fujitsu Enterprise Postgres software deployed in the cloud or on on-premises x86 and IBM LinuxOne systems. The collaborative support model with Fujitsu provides a cost-saving strategic approach to maintaining your hybrid cloud environment.

Speed development lifecycle and time to market in your move to a hybrid cloud environment

Fujitsu Enterprise Postgres software helps organizations reduce costs by removing their reliance on expensive and complex traditional databases, potentially unlocking savings to reinvest in their digital transformation. The software is designed to support enterprise-level workloads and provide improved deployment, management, availability, performance, data governance and security. IBM Support for Fujitsu Enterprise Postgres can help you reduce both development lifecycle and time to market, providing a foundation to rapidly adopt emerging technologies and hastening your move to a hybrid cloud environment. IBM helps you maximize the value of your Fujitsu Enterprise Postgres software by providing one-stop access to specialized IBM technical experts who have extensive knowledge of open-source environments.

Avoid complexity and simplify support to free your IT staff

IBM Support for Fujitsu Enterprise Postgres provides product subscription and remote technical software support. IBM support provides unlimited remote assistance 24x7 with a wide variety of usage and how-to guidance, from complex product compatibility and interoperability topics to answers to specific installation questions or configuration samples. With IBM's single-source support and accountability, from reporting to resolution, you can avoid the hassle of dealing with multiple vendors and accelerate problem resolution for improved system availability. IBM keeps your systems running smoothly so you can free your teams to focus on innovation, business growth and strategic priorities.

Gain an open, security-rich, portable relational database with enterprise-grade IBM support

Fujitsu Enterprise Postgres was created for organizations that require strong query performance, high availability and security. Based on the PostgreSQL open-source system, it provides additional enterprise-grade features such as:



Enhanced security for confidential computing

Comprehensive security to promote confidential computing including Transparent Data Encryption, Data Masking, Dedicated Audit Log and process isolation. Keep your data protected and private virtually anywhere, anytime.



Resilience and high availability

Always-on IT with cyber resilience for your data services. High availability (HA) with disaster recovery, Mirroring Controller, Connection Manager, backup hardware compression and Redundant Array of Independent Memory to meet HA requirements.



Performance for your most demanding workloads

Extremely fast processors, dedicated input/output offload engines, enhanced instruction set support, Vertical Clustered Index, High-Speed Data Load, Global Meta Cache and more.



Level 5 certified operator for Kubernetes

Extending Kubernetes to automate management of the entire database lifecycle. Packaging, monitoring, maintaining, recovering and upgrading the deployed software; scaling up, scaling down, autopiloting.

Conclusion

IBM Support for Fujitsu Enterprise Postgres provides an accountable single-source approach for your Fujitsu Enterprise Postgres software and support, helping you maximize the value of the software and streamline the support process. Unlocking the benefits of this relational database management software facilitates scalability, reliability and security for your open-source environment. The service expands IBM's comprehensive support solutions for your open ecosystem, with options to support more than 250 community open-source software packages. IBM helps you optimize performance and system availability to increase your return on your IT investments and advance your digital transformation.

Why Technology Support Services?

IBM Technology Support Services professionals have deep expertise in the technology industry. Our experts support over 30,000 IBM and other original equipment manufacturer, hardware and software products. In fact, "The Total Economic Impact of IBM Hybrid IT Support" study from Forrester, which was based on interviews from 286 IT decision-makers who have engaged IBM for multivendor support, found a 21% reduction in the time staff spent on these tasks.¹ You can also count on IBM Technology Support Services to help you keep your mission-critical systems running smoothly 24x7.

For more information

Learn how to optimize IT maintenance for your hybrid cloud environment.

Learn more



Talk with us



You can also reach out to your IBM representative or IBM Business Partner for more information, or explore the IBM Technology Support Services [website](#).

Additionally, IBM Global Financing provides numerous payment options to help you acquire the technology you need to grow your business. We provide full lifecycle management of IT products and services, from acquisition to disposition.

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1 The Total Economic Impact of IBM Hybrid IT Support, a Forrester study commissioned by IBM, January 2021.

