

How can RS Components let customers know when their orders will be delivered?

-  Offers more than 500,000 products and ships around 44,000 parcels a day
-  Sources products from 2,500 leading electronics suppliers
-  Communicating with suppliers via email made it difficult to provide order status updates
-  Automated partner integration using IBM® Supply Chain Business Network Premium
-  Feeds up-to-date shipping dates from its suppliers to the e-commerce site
-  Online shoppers can view delivery timeframes and order with confidence

