

Making the most of your technology with Expertise Connect

Plan for long-term stability, performance, and go-live success with the help of our deeply skilled experts



Stay ahead of the curve

17% Companies that scale solutions can reach an enterprise-wide revenue increase of almost 17%, along with a 17% reduction in costs.¹

65% Through 2026, underfunded skilling initiatives will prevent 65% of enterprises from achieving full value from those tech investments.²

With the right expertise, you can unlock the competitive benefits of your technology, master innovation, and scale your technology solutions long-term.

How Expertise Connect can help

A designated specialist works with you in a continuous engagement model across your adoption journey, providing technical guidance every step of the way.

With deep product expertise plus an understanding of how your technology plugs into your unique use case and environment, your specialist can help you:

- Get comfortable with the technology to enhance team productivity through technical guidance customized to role and use case
- Build in-house expertise around proficiency, design, implementation, and day 2 operations
- Maintain a stable, high-performing environment to drive a favorable user experience
- Put expert guidance into action to evolve and scale your use case over the long term

Key Deliverables

Proactively plan for your initiatives and choose when and where you need us to help you achieve your goals. We work with your team to:

- Provide input into project plans, change management, and test plans
- Conduct periodic knowledge sharing sessions to help your team work effectively with your technology
- Help you plan for your capacity needs when scaling your use case out to new user communities or data sources
- Assist with planning for strategic events such as go-lives, peak periods, or other sensitive situations

Timeline

Expertise Connect is a subscription service that enables your access to your specialist on demand over the lifetime of your technology usage. Whether you're looking for 1 year, 3 years, or more, a dedicated specialist will be there to help you succeed with your technology solution.

How to get started ↻

For more information or to schedule one of these services, speak with your sales representative.



¹ The Keys to Scaling Digital Value
² Top 10 Worldwide IT Industry 2024 Predictions: Mastering AI Everywhere