IBM Micromedex CareNotes

Providing high-quality communication to patients about health conditions and continued self-care can be a critical factor in the overall performance of a hospital or health system.

With CareNotes, IBM® Watson Health™ delivers a single source of evidence-based patient education materials for use across the continuum of care.
Research demonstrates that engaged patients are more likely to have:

- Lower healthcare costs
- Normal systolic blood pressure, triglyceride and HDL levels, a healthy weight, and less likely to visit the emergency room or become hospitalized
- Positive care experiences

Comprehensive patient education

IBM Micromedex® CareNotes® delivers a single source of evidence-based patient education materials across the continuum of care—including precare, inpatient, discharge, emergency department, ambulatory and wellness education.

With practical, objective information for every stage of care:

- Patients can become more knowledgeable about their treatment plan and become engaged participants in the process
- Patients receive consistent education across all care settings, when and how they need it
- Nurses, pharmacists and physicians can quickly access patient education information directly within their workflow, making more effective use of their time
- Clinicians can customize patient education to support organization policies and procedures

Features

- Written in plain language for concise and easy-to-read documents
- Evidence based practices support The Joint Commission Core Measures, National Patient Safety Goals, HCAHPS and more
- Includes anatomical and action-oriented images to help with comprehension
- Available as a web-based solution, hosted data file or via an HL7 integration option into all major EHR vendor applications
CareNotes Administration Tool

SaveNote functionality offers CareNotes Administrators an easier way to customize content to support their institution’s policies and procedures:

- Visual editor tool with 15+ new functions to streamline the editing of content
- Import/export feature allows the Administrator to upload MS Word (docx) or Adobe Acrobat (pdf) documents to the SaveNote repository
- Content update alerts for SaveNotes ensures that customized content is reviewed when updates are applied
- When the editorial team makes any changes to the CareNotes and DrugNotes content sets, and there are SaveNotes created using those content sets, an alert will be triggered

Additional options

- Extend your community reach with SmartEngage™ which delivers a complete collection of online, award-winning and accredited educational content.
- IBM Micromedex® Medication Essential Fact Sheets provide consistent and concise, easy-to-read medication education handouts—designed to reinforce medication adherence and compliance.

![Figure 1: CareNotes utilize a combination of text and images to help patients easily understand various conditions, medications, medical procedures, and more.](image)

About IBM Watson Health

IBM Watson Health is a data, analytics, and technology partner for the health industry. Supported by the innovation of IBM and intelligence of Watson, we are committed to helping build smarter health ecosystems. Through the combination of our deep industry expertise in health, data and analytics, actionable insights, and reputation for security and trust, Watson Health is working together with its clients and partners to help them achieve simpler processes, better care insights, faster breakthroughs, and improved experiences for people around the world. Learn more at ibm.com/watson/health.

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