

# How can local governments enhance the citizen experience?



1K

The Municipality of Abrantes delivers public services to 1,000s of citizens



Aimed to enhance the quality and cost-efficiency of its services



Deployed a smart city platform powered by IBM® Intelligent Operations Center

>30%

decrease in water consumption expected by optimizing usage in public spaces

18%

boost in energy efficiency predicted by optimizing heating and lighting of public buildings



Provides all citizens with cleaner, greener and more cost-effective local services

