

Healthcloud - Helps medical offices cut no show by roughly 25 percent with a booking platform hosted in a SoftLayer environment

~25% reduction

25% reduction in missed appointment with the new booking solution

Improves user experience

with more effective platform management capabilities

Safeguards offering

with robust, high-performance SoftLayer® security capabilities

Eligetumédico
beta

Solution component Services

- SoftLayer®



Business challenge: HealthCloud needed a flexible, high-performance hosting environment to support its Eligetumédico appointment management platform for dental and medical patients. The company sought a security-rich, scalable cloud hosting solution capable of accommodating continued business growth.

Solution: Evaluating SoftLayer and Amazon Web Services (AWS) cloud platforms, HealthCloud determined that the SoftLayer solution offered the application programming interface (API) technology, security capabilities, ease of use and flexibility required. The business provisioned SoftLayer private cloud infrastructure to host development and production workloads for its Eligetumédico appointment management platform.

Next Step: Currently, HealthCloud is developing a new business intelligence platform that will allow pharma companies to access high-value information. Looking ahead, one of the key points for success will be SoftLayer support.