



What is the IBM Services for Managed Applications portal?

The portal allows you to have a single login for all IBM® Services for Managed Applications solutions through IBM Cloud™ and spans ticketing, support schedules and solution metrics. By providing a unified experience, you can access all of your data in one place to generate new insights into the performance of your cloud environment.

Take advantage of the many benefits!

Gone are the days of struggling to collect data for reporting purposes and using multiple tools for IBM Cloud and managed applications. Access to the portal, as described in your service agreement, delivers increased visibility into your solutions' performance. Don't delay! Log on today to get started.

Features	Before portal	With portal	Benefit
Governance <i>Available now!</i>	Request-driven process to fulfill ID management requests	Manage access to as many employees as needed	Authorized client users can onboard and offboard participants as needed through a self-service interface
Support <i>Available now!</i>	iSRVC	All change, incident and service requests powered by ServiceNow's cloud-based service automation platform	Centralized location for all tickets with additional views into the automated ticketing handled by IBM
Integration <i>Available now!</i>	Separate experience for IBM Managed Applications and IBM Cloud	Unified interface into your IBM Managed Applications and IBM Cloud catalog	Unified experience with IBM and less touch points for you
Data Access <i>Coming soon</i>	You must contact Delivery Project Executive (DPE) to get data from application and server	You can instantaneously access data directly within portal	Metrics readily available; transparency throughout process