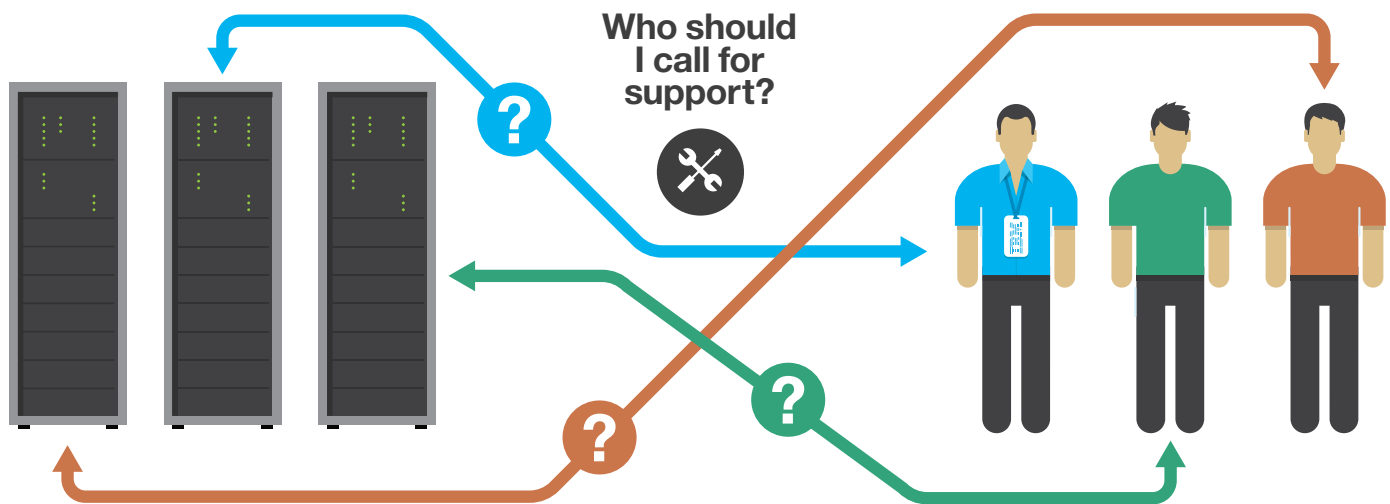


# Seeking a **simpler solution** for multivendor product maintenance?



## Let an IBM technician service **both your IBM and non-IBM systems.**

### Trust

- An IBM technician can support IBM and non-IBM systems — reducing risks, vendors and contracts
- Technicians are certified field engineers, many with years of experience servicing data center equipment

### Simplicity

- Single point of accountability
- Fast and easy quote process
- Designed to help you manage your devices longer
- Support for data center storage, server and networking equipment like **EMC, HP, Dell, Brocade, Sun Microsystems, HDS** and more



### Reliability

- IBM Technology Support Services (TSS) supports 80% of Fortune 100 companies\*
- 24x7 response time
- Global parts infrastructure and a knowledge base of 23,000 worldwide employees
- Decades of experience supporting multivendor equipment

### Consolidate today

For more information, visit Integrated Multivendor Support at [ibm.biz/imsinfo](http://ibm.biz/imsinfo).

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\*Based on IBM internal analysis of client data.

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