IBM Watson Care Manager features and benefits:

- Establishes a central, holistic client record, using information that spans across domains and providers to create a complete picture of a client’s status.
- Enables configurable client assessments and recommended activities based on assessment results.
- Provides meaningful, individualized outcome pathways for individuals.
- Standardizes participant information and communication across staff and domain expertise.
- Insight into staff caseloads and client program stratification.

Specialty court participants require a highly individualized plan and personalized support to ensure their successful completion of the program. Providing staff and providers—court, probation and clinical—with current information, electronically accessible in one system, is a key technology enabler to helping participants achieve their goals.

IBM® Watson™ Care Manager helps specialty courts staff manage the needs of their participants including initial and ongoing assessments and the creation and management of personalized outcome plans. Enable your staff with access to client outcome plans, and the ability to update activities and goals as participants complete responsibilities and progress. IBM Watson Care Manager helps:

- Better care coordination by unlocking the potential of data
- Staff to work smarter
- Optimized client management through personalized activities

IBM Watson Care Manager can help improve coordination through personalized care plans, automated care management workflows, and integrated client engagement capabilities to support recovery, rehabilitation and improve health outcomes across the population.
Unlock the potential of data

With IBM Watson Care Manager, you get a holistic view of individual participants and the population that your court serves. Utilizing a robust platform, IBM Watson Care Manager helps you capture data that normally resides in disparate systems and gain insight through near real-time analytics. Using cognitive capabilities from IBM Watson, new insights into your client population and their treatment plans are discoverable.

Assess progress and harness opportunities

When participants enter your program, an initial assessment provides a baseline that reflects their current challenges. As they progress through the program, ongoing assessments can be completed and compared to previous assessments to highlight obstacles and opportunities. Assessment results can provide recommended activities that staff can select and move onto a client’s outcome plan.

Plan for optimal outcomes

Create individualized outcome plans that focus on goals, treatment outcomes and activities that progress the client towards success. Over time, collaborate with team members to personalize the plan, adjusting for progress or setbacks, while sharing results and outcomes electronically with the team—simultaneously creating a single longitudinal record.

Collaboration for multi-disciplinary teams

Specialty court staff currently records information in disparate systems and rely on paper, email and phone to share information with other staff members. Utilizing IBM Watson Care Manager, staff has the ability to update plan items as they are completed and share critical information with other team members. A quick glance of a participant’s holistic summary view provides staff with a visual indication of a client’s progress. Items of concern can be investigated further, or followed up with the staff member responsible for the activity.

A better way to deliver comprehensive care

IBM Watson Care Manager enables court staff and provider professionals to create and administer optimal outcome plans for individuals and their families. By reducing the burden of administrative paperwork, staff can focus on serving the individual and ascertaining the most appropriate outcome plan for their individual and specific needs. With IBM Watson Care Manager, staff design personalized care plans, coordinate service delivery that spans multidisciplinary teams, and engage individuals directly to improve treatment outcomes.

For more information

To learn more about IBM, contact your IBM sales representative or visit [ibm.com/watson/health/government](http://ibm.com/watson/health/government).