



Highlights

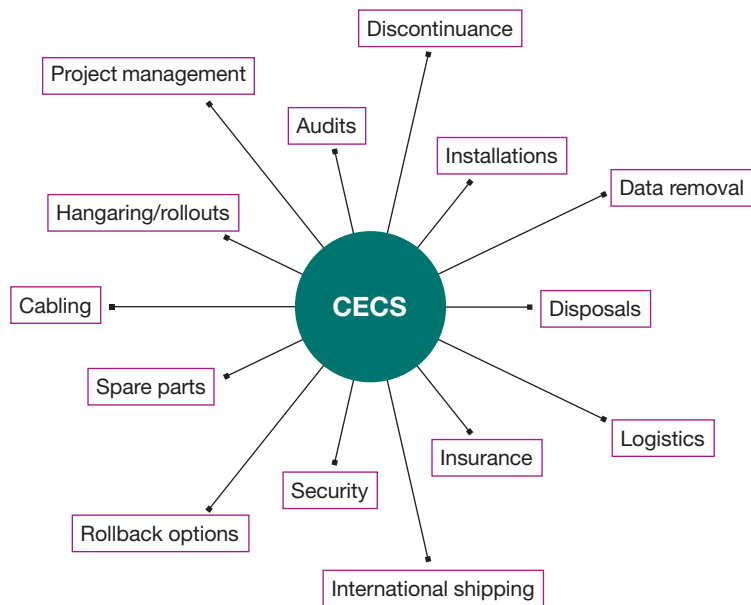
- All sizes of equipment relocation
- End-to-end relocation services
- Fully insured for a seamless move
- Covers all IBM maintained hardware (IBM and multivendor)
- Simplified billing via one contract
- Competitive rates
- Covers all data centre tasks

Customer Engineering Contracted Services (CECS)

Relocation services

For all equipment relocations – from a complex international data centre migration to the simple transfer of a single machine within a building – moving IT resources can stop a business unless the moves are handled correctly. IBM Customer Engineering Contracted Services (CECS) provides affordable, trusted and comprehensive solutions, regardless of the scale or complexity of your requirements.

The scope of CECS covers all aspects of a migration and all data centre work



Build. Move. Install. Upgrade. Dispose.

Dedicated IBM Customer Engineers provide an end-to-end solution to ensure a seamless relocation from start to finish. Firstly, we will carry out high-level planning with your organisation. Once an agreed plan is in place, we will prepare your equipment and execute the relocation of your IBM maintained hardware: the service covers both IBM and multivendor products.

Our existing clients represent all industry sectors and range from small enterprises to global corporations. From complex global migrations to smaller, local projects requiring a fast turnaround, each solution we provide is entirely bespoke to suit a client's specific requirements.



IBM Technical Support Services

Datasheet

Peace of mind

Every aspect of the work undertaken by the CECS team is fully insured. From powering down the servers at the old location through to turning the equipment on at the new premises and ensuring everything is in full working order, IBM will ensure the relocation runs smoothly.

Keeping it simple

Another advantage for your organisation is simplified billing. Everything is handled in the country of origin with a single contract, even for international migrations. The IBM CECS team is flexible and fully committed to providing the right contract, regardless of the size or complexity of a given project. Our goal is to make sure every aspect of the relocation work is executed to the highest standard.

With a wealth of experience, built up over 50 years of performing relocations, the team has the skills and knowledge to handle projects regardless of location, and will apply IBM innovation to develop creative solutions that ensure successful outcomes.

Why IBM?

- Professional service, with proven local and international capability
- Prince 2 / ITIL infrastructure migration project management
- Physical infrastructure auditing and documentation services
- Pre-cabling services minimise downtime and migration risk
- End-to-end physical migration solution
- Purpose built, foam lined server flight cases and rack jackets available
- Security cleared engineers and GPS tracked vehicles
- Maintenance validation services
- IBM and multivendor support
- Secure, certified, environmentally-friendly disposal available for all IT equipment
- Single point of contact to manage suppliers and keep project on track

Further information

Please contact your IBM representative or visit ibm.com/uk/tss



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