Organizations are under pressure to improve operational excellence, reduce costs and contain capital expenditure to keep up with demand and growth in the market.

IBM Collaboration software runs important functions in your business. The dynamic nature of the business requires continued investment in hardware & infrastructure to run these software applications. Further the skills, required to make changes to applications and the environment is both unpredictable and requires continued investment.

IBM Collaboration Services now provides value-oriented management & hosting services for the IBM collaboration software, focusing on exceptional customer support for our global customers. Managed by IBM subject matter experts.

How it Works:

- You provide details about applications to be hosted & managed by IBM Collaboration Services.
- We assess the effort and provide a competitive monthly service charge.
- We then either take over the environment provided by you or provision an environment to migrate & run your IBM Collaboration software applications into IBM Cloud.
- We take over the running and maintenance of those software applications reducing your dependence on in-house skills & need for continued investments.

Choice of hosting environment
- Supports Private Cloud, Hybrid Cloud or On-Premise Deployments

Best SME Skills & Tooling
- Service managed by Industry leading SME’s using best of breed tooling

End to End Managed Services
- Customers can transition application support, development and administration to IBM
This subscription service from IBM Collaboration Services offers IBM hosting and management solution for IBM Collaboration software. The service offers a flexible deployment options - on-premise, Hybrid, Private Cloud.

Service features Available

- Disaster Recovery & Business Continuity options
- Choice of Availability Standards (99-99.99%)
- security Audits
- Best practices based Incident Management
- Flexibility and Choice of Global Data Centers
- Flexible 8x5 or 24x7 monitoring to meet your requirements
- Dedicated DPE
- Maintain software release currency (N-1)

To learn more write to ics-services-offerings <icsso@us.ibm.com>