

IBM Aspera Faspex 5.0 application is enhanced with faster and more intuitive user experience workflow and features higher scalability

Table of contents

1 Overview	3 Technical information
2 Key requirements	5 Ordering information
2 Planned availability date	6 Terms and conditions
2 Program number	9 Prices
2 Publications	

Overview

IBM^(R) Aspera^(R) Faspex enables security-rich, high-speed^(R) movement of data, regardless of distance or network conditions. This is a centralized transfer solution that enables users to quickly share files with each other by using a workflow that is similar to email. This makes it ideal for projects that involve multiple teams exchanging big data files across continents and around the world.

User-uploaded files and folders are sent to, stored on, and downloaded from IBM Aspera transfer servers. IBM Aspera Faspex uses IBM Aspera Connect, a web browser extension and desktop client, to facilitate high-speed uploads and downloads with an IBM Aspera transfer server, enabling file transfers, synchronization, and streaming of digital assets.

New in IBM Aspera Faspex 5.0

IBM Aspera Faspex 5.0 is an improved web application that is part of IBM Aspera Enterprise suite of file and data transfer solutions. The overall usability of the product is enhanced with a faster and more intuitive user experience workflow and features improved scalability.

- Improved user experience with more flexibility:
 - Features simplified navigation, highly responsive and intuitive to use with Carbon X design.
 - Includes light and dark mode
 - Works natively on mobile browsers
 - Is designed to provide users with a harmonized experience with IBM Aspera on Cloud, giving the Aspera Enterprise family of offerings a consistent user experience
- Configured with HTTP Gateway and Integrated Connect:
 - Provides the expanded capability to run multiple simultaneous file transfers and transfer files in the background
- Built on React, with RESTful API following OpenAPI Specification (OAS):
 - Designed to be a lightweight and easy-to-deploy and maintain application
 - Can lower the cost of integrations and caters to client-specific adaptations
 - Can be used as a UI-based application or headless API engine
- Enhanced integration options, with all major features in UI available through APIs:
 - Addresses key client requests and enables easier app integration

- Designed as a fully containerized architecture:
 - Can be deployed on premises, on cloud, or as a standard application on Linux^(R)

Key requirements

For details, see the [Aspera downloads and documentation](#) website.

Planned availability date

June 17, 2022

Availability within a country is subject to local legal requirements.

Reference information

For more information about IBM Aspera Faspex, see Software Announcement [JP19-0271](#), dated August 27, 2019.

Program number

Program number	VRM	Program name
5737-I67	5.0	IBM Aspera Faspex

Publications

No publications are shipped with these products.

Services

IBM Systems Lab Services

Systems Lab Services offers infrastructure services to help build hybrid cloud and enterprise IT solutions. From servers to storage systems and software, Systems Lab Services can help deploy the building blocks of a next-generation IT infrastructure to empower a client's business. Systems Lab Services consultants can perform infrastructure services for clients online or onsite, offering deep technical expertise, valuable tools, and successful methodologies. Systems Lab Services is designed to help clients solve business challenges, gain new skills, and apply best practices.

Systems Lab Services offers a wide range of infrastructure services for IBM Power^(R) servers, IBM Storage systems, IBM Z^(R), and IBM LinuxONE. Systems Lab Services has a global presence and can deploy experienced consultants online or onsite around the world.

For assistance, contact Systems Lab Services at ibmsls@us.ibm.com.

To learn more, see the [IBM Systems Lab Services](#) website.

IBM ConsultingTM

As transformation continues across every industry, businesses need a single partner to map their enterprise-wide business strategy and technology infrastructure. IBM Consulting is the business partner to help accelerate change across an organization.

IBM specialists can help businesses succeed through finding collaborative ways of working that forge connections across people, technologies, and partner ecosystems. IBM Consulting brings together the business expertise and an ecosystem of technologies that help solve some of the biggest problems faced by organizations. With methods that get results faster, an integrated approach that is grounded in an open and flexible hybrid cloud architecture, and incorporating technology from IBM Research^(R) and IBM Watson^(R) AI, IBM Consulting enables businesses to lead change with confidence and deliver continuous improvement across a business and its bottom line.

For additional information, see the [IBM Consulting](#) website.

IBM Technology Support Services (TSS)

Get preventive maintenance, onsite and remote support, and gain actionable insights into critical business applications and IT systems. Speed developer innovation with support for over 240 open-source packages. Leverage powerful IBM analytics and AI-enabled tools to enable client teams to manage IT problems before they become emergencies.

TSS offers extensive IT maintenance and support services that cover more than one niche of a client's environment. TSS covers products from IBM and OEMs, including servers, storage, network, appliances, and software, to help clients ensure high availability across their data center and hybrid cloud environment.

For details on available services, see the [Technology support for hybrid cloud environments](#) website.

IBM Expert Labs

Expert Labs can help clients accelerate their projects and optimize value by leveraging their deep technical skills and knowledge. With more than 20 years of industry experience, these specialists know how to overcome the biggest challenges to deliver business results that can have an immediate impact.

Expert Labs' deep alignment with IBM product development allows for a strategic advantage as they are often the first in line to get access to new products, features, and early visibility into roadmaps. This connection with the development enables them to deliver First of a Kind implementations to address unique needs or expand a client's business with a flexible approach that works best for their organization.

For additional information, see the [IBM Expert Labs](#) website.

IBM Security^(R) Expert Labs

With extensive consultative expertise on IBM Security software solutions, Security Expert Labs helps clients and partners modernize the security of their applications, data, and workforce. With an extensive portfolio of consulting and learning services, Expert Labs provides project-based and premier support service subscriptions.

These services can help clients deploy and integrate IBM Security software, extend their team resources, and help guide and accelerate successful hybrid cloud solutions, including critical strategies such as zero trust. Remote and on-premises software deployment assistance is available for IBM Cloud Pak^(R) for Security, IBM Security QRadar^(R)/QRoC, IBM Security SOAR/Resilient^(R), IBM i2^(R), IBM Security Verify, IBM Security Guardium^(R), and IBM Security MaaS360^(R).

For more information, contact Security Expert Labs at sel@us.ibm.com.

For additional information, see the [IBM Security Expert Labs](#) website.

Technical information

Specified operating environment

Software requirements

IBM Aspera Faspex 5.0 application requires:

- Red Hat^(R) Enterprise Linux (RHEL) 7, 8, or later
- CentOS 7
- Docker
- MariaDB version 10.7.3, or later
- IBM Aspera High-Speed Transfer Server 4.3.1, or later, with Connect Server license
- IBM Aspera Connect 4.1.3, or later (unless defaulting to HTTP Gateway)

Configuration information

If upgrading to version 5.0 from a previous IBM Aspera Faspex release, the following adjustments to IBM Aspera Faspex configurations are required:

- Version 5.0 does not support WindowsTM as an operating system. To upgrade to IBM Aspera Faspex 5.0, the Faspex 4.X instance must be migrated to a Linux server *and tested* before performing the upgrade.
- Version 5.0 uses Nginx as its server.
- Version 5.0 does not validate a license file.
- Version 5.0 does not currently support alternate addresses.
- Version 5.0 requires the database to run MariaDB 10.7.3, or later.
- To log in to new IBM Aspera Faspex 5.0 accounts, the user account email address must be used. If upgrading from IBM Aspera Faspex 4.X, users can still log in to existing user accounts with their IBM Aspera Faspex 4.X usernames.
- New IBM Aspera Faspex 5.0 users must change their password on first login. This requirement can no longer be disabled in server settings.
- Administrators can no longer set another user's password. A user can still change their own password.
- Administrators can no longer reset another user's password. A user can still reset their own password.
- Administrators can no longer choose to display users that are using their usernames. IBM Aspera Faspex always displays a user's first name and last name.
- "Editing the template user" action is now renamed "Configuring self-registered user defaults".
- For security reasons, IBM Aspera Faspex does not support the use of direct connections to directory services for user authentication and management. Users must instead front their directory service with a SAML Identity Provider (IdP) and use SAML-based authentication for their users.
- The SAML metadata and callback URL routes are different from previous versions.
- Instead of using the (external) flag to allow an IBM Aspera Faspex user to download a package without logging in, users can enable "Recipients with an account can download without logging in" when sending a package. This feature requires an administrator to turn on "Senders can allow IBM Aspera users to download their packages without logging in".
- The send package page no longer prepends an asterisk to workgroup and shared inbox names.
- The send form page no longer presents the option to choose whether to send with Connect or HTTP Gateway.
- IBM Aspera Faspex 5.0 does not support previewing a metadata profile.
- IBM Aspera Faspex 5.0 uses the HSTS 4.3+ activity logging feature to retrieve transfer information.
- IBM Aspera Faspex 5.0 does not support HTTP fallback.
- IBM Aspera Faspex 5.0 no longer supports the use of rake tasks.

- IBM Aspera Faspex 5.0 no longer uses the faspex.yml configuration file.
- Post-processing is removed in IBM Aspera Faspex 5.0.
- Out-of-transfer-validation is not currently available in IBM Aspera Faspex 5.0.
- The IBM Aspera Faspex 5.0 API is not compatible with earlier versions of the IBM Aspera Faspex API.

IBM Support

[IBM Support](#) is your gateway to technical support tools and resources that are designed to help you save time and simplify support. IBM Support can help you find answers to questions, download fixes, troubleshoot, submit and track problem cases, and build skills. Learn and stay informed about the transformation of IBM Support, including new tools, new processes, and new capabilities, by going to the [IBM Support Insider](#).

Additional IBM support

IBM Client Engineering for Systems

Client Engineering for Systems is a framework for accelerating digital transformation. It helps you generate innovative ideas and equips you with the practices, technologies, and expertise to turn those ideas into business value in weeks. When you work with Client Engineering for Systems, you bring pain points into focus. You empower your team to take manageable risks, adopt leading technologies, speed up solution development, and measure the value of everything you do. Client Engineering for Systems has experts and services to address a broad array of use cases, including capabilities for business transformation, hybrid cloud, analytics and AI, infrastructure systems, security, and more. Contact Client Engineering for Systems at sysgarage@ibm.com.

Planning information

Packaging

This offering is accessed through the internet. There is no physical media or electronic deliverable.

Ordering information

For ordering information, consult your IBM representative or IBM Business Partner, or go to the [Passport Advantage^{\(R\)}](#) website.

These programs are available only through Passport Advantage.

The ordering information is not changed by this announcement. As a convenience, the following table lists all previously announced part numbers.

IBM Aspera Faspex (5737-I67)

Part description	Part number
IBM Aspera Endpoint 1 Gbps Install SW Subscription & Support Reinstate 12 Months	D04FKZX
IBM Aspera Endpoint 10 Gbps Install SW Subscription & Support Reinstate 12 Months	D04FRZX
BM Aspera Endpoint 100 Mbps Install SW Subscription & Support Reinstate 12 Months	D04FXZX
IBM Aspera Endpoint 2.5 Gbps Install SW Subscription & Support Reinstate 12 Months	D04G3ZX

Part description	Part number
IBM Aspera Endpoint 300 Mbps Install SW Subscription & Support Reinstate 12 Months	D04GFZX
IBM Aspera Endpoint 45 Mbps Install SW Subscription & Support Reinstate 12 Months	D04GLZX
IBM Aspera Endpoint 5 Gbps Install SW Subscription & Support Reinstate 12 Months	D04GSZX
IBM Aspera Endpoint 500 Mbps Install SW Subscription & Support Reinstate 12 Months	D04GYZX
IBM Aspera Enterprise 1 Gbps Install SW Subscription & Support Reinstate 12 Months	D04F2ZX
IBM Aspera Enterprise 10 Gbps Install SW Subscription & Support Reinstate 12 Months	D04F8ZX
IBM Aspera Enterprise 100 Mbps Install SW Subscription & Support Reinstate 12 Months	D04DUZX
IBM Aspera Enterprise 2.5 Gbps Install SW Subscription & Support Reinstate 12 Months	D04E0ZX
IBM Aspera Enterprise 20 Gbps Install SW Subscription & Support Reinstate 12 Months	D04E6ZX
IBM Aspera Enterprise 300 Mbps Install SW Subscription & Support Reinstate 12 Months	D04ECZX
IBM Aspera Enterprise 45 Mbps Install SW Subscription & Support Reinstate 12 Months	D04EHZX
IBM Aspera Enterprise 5 Gbps Install SW Subscription & Support Reinstate 12 Months	D04ENZX
IBM Aspera Enterprise 500 Mbps Install SW Subscription & Support Reinstate 12 Months	D04FEZX

Charge metric

Charge metric information can be found in the corresponding License Information document.

Program number	License Information document title	License Information document number
5737-I67	IBM Aspera Faspex Application 5.0	L-LAVA-CBMUTP

Select your language of choice and scroll down to the Charge Metrics section. Follow-on releases, if any, may have updated terms. See the [License Information documents](#) website for more information.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage^(R) Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is available only through Passport Advantage.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of Passport Advantage^(R), where applicable, are license only and do not include Software Maintenance.

Software Maintenance

Licenses under the IBM International Program License Agreement (IPLA) provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available. Two charges apply: a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

License Information number

Program number	License Information document title	License Information document number
5737-I67	IBM Aspera Faspex Application 5.0	L-LAVA-CBMUTP

Follow-on releases, if any, may have updated terms. See the [License Information documents](#) website for more information.

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information about known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the [IBM Support Guide](#).

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Continuous delivery (CD) support

Technical support of a program product version or release will be available for a minimum of two years from the planned availability date, as long as your Subscription and Support is in effect.

This technical support allows you to obtain assistance (by telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and

Support also provides you with access to versions, releases, and updates (CD releases, Long Term Support Releases or fixes) of the program.

You will be notified, through an announcement letter, of discontinuance of support with 12 months' notice.

If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

For additional information about the CD support lifecycle policy, see the [IBM Continuous Delivery Support Lifecycle Policy](#) web page.

For additional information about the IBM Software Support Lifecycle Policies, see the [Standard and enhanced IBM software support lifecycle policies](#) website.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Usage restrictions

Yes

For usage restrictions, see the License Information documents listed in this [Terms and conditions](#) section.

Software Subscription and Support applies

Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance by telephone and, if available,

electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, see the [IBM Support Guide](#). Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

Unless specified otherwise in a written agreement with you, IBM does not provide support for third-party products that were not provided by IBM. Ensure that when contacting IBM for covered support, you follow problem determination and other instructions that IBM provides, including in the [IBM Support Guide](#).

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, go to the [Passport Advantage and Passport Advantage Express](#) website.

Variable charges apply

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

Prices

For all local charges, contact your local IBM representative or IBM Business Partner.

Business Partner information

If you are an IBM Business Partner acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBMid and password are required to access the [IBM Passport Advantage](#) or [IBM PartnerWorld^{\(R\)}](#) website.

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative. Additional information is also available on the [Passport Advantage and Passport Advantage Express](#) website.

Trademarks

IBM Consulting is a trademark of IBM Corporation in the United States, other countries, or both.

IBM, Aspera, Passport Advantage, Power, IBM Z, IBM Research, IBM Watson, IBM Security, IBM Cloud Pak, QRadar, Resilient, i2, Guardium, MaaS360 and PartnerWorld are registered trademarks of IBM Corporation in the United States, other countries, or both.

The registered trademark Linux® is used pursuant to a sublicense from the Linux Foundation, the exclusive licensee of Linus Torvalds, owner of the mark on a world-wide basis.

Red Hat is a registered trademark of Red Hat Inc. in the U.S. and other countries.

Windows is a trademark of Microsoft Corporation in the United States, other countries, or both.

Other company, product, and service names may be trademarks or service marks of others.

Terms of use

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Additional terms of use are located at

[Terms of use](#)

For the most current information regarding IBM products, consult your IBM representative or reseller, or go to the IBM worldwide contacts page

[IBM Japan](#)