# IBM Maximo Application Suite Managed Service V8.0 offers an asset management service running on IBM Cloud and powered by Red Hat OpenShift for time, labor, and cost savings

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## Overview

IBM$^{(R)}$ Maximo$^{(R)}$ Application Suite Managed Service V8.0 provides a single point of access to the full range of IBM Maximo Application Suite asset lifecycle management capabilities running on IBM Cloud$^{(R)}$ with the support of IBM operational experts. The solution offers the following features and benefits.

- Access to a managed service for deployment of Clients' IBM Maximo Asset Management and IBM Maximo Asset Monitor on IBM Cloud through Red Hat$^{(R)}$ OpenShift$^{(R)}$ (entitlement and licenses to Maximo Asset Management and Maximo Asset Monitor software must be purchased separately).
- Scalability that enables users to add memory and data storage on demand.
- End-to-end managed service that includes installation, configuration, upgrades, application operations, database management, infrastructure, and network management, including Red Hat OpenShift application installation.
- Support from experienced IBM service and operational experts.
- Increased productivity by focusing on business decisions and innovation rather than system maintenance.
- On-demand benefits that remove barriers to heavy deployment requirements and upfront investment: Organizations can start with only the components they need and pay for only the components they use.
- Cost, operational, and labor-saving benefits of shifting the burden of security and compliance to IBM support experts.

Maximo Application Suite Managed Service V8.0, when combined with Maximo Asset Management or Maximo Asset Monitor software licenses offered separately, gives clients full management capability and informational visibility of their assets, including the use of artificial intelligence (AI) to assist engineers, operators, and managers in making the best decisions and taking best actions.

## Key requirements

IBM Maximo Application Suite V8.0.0

## Planned availability date

## Reference information

To learn more about Maximo Application Suite V8.0, see Software Announcement JP20-0200, dated May 29, 2020.

## Program number

| Program number | VRM | Program name |
|---|---|---|
| 5900-AAA | 8.0.0 | IBM Maximo Application Suite Managed Service |

## Offering Information

Product information is available on the  IBM Offering Information website.

More information is also available on the  Passport Advantage<sup>(R)</sup> and Passport Advantage Express<sup>(R)</sup>  website.

## Publications

English and national language product documentation can be accessed in IBM Knowledge Center on the general availability date:

- Maximo Application Suite V8.0.0
- Maximo Application Suite family page

## Technical information

### Specified operating environment

#### *Hardware requirements*

None.

#### *Software requirements*

- IBM Maximo Application Suite V8.0.0
- Internet connection
- Web browser

#### *IBM Support*

IBM Support is your gateway to technical support tools and resources that are designed to help you save time and simplify support. IBM Support can help you find answers to questions, download fixes, troubleshoot, submit and track problem cases, and build skills. Learn and stay informed about the transformation of IBM Support, including new tools, new processes, and new capabilities, by going to the IBM Support Insider.

### Planning information

### *Packaging*

This offering is delivered as electronic download from Passport Advantage. There is no physical media.

## Ordering information

For ordering information, consult your IBM representative or IBM Business Partner, or go to the Passport Advantage website.

This product is only available through Passport Advantage. It is not available as shrinkwrap.

### Passport Advantage

IBM Maximo Application Suite Managed Service V8.0

| Part number description | Part number |
|---|---|
| IBM Maximo Application Suite Managed Service Capacity Unit per Month | D02QTZX |
| IBM Maximo Application Suite Managed Service Virtual Processor Core per Month | D02QWZX |
| IBM Maximo Application Suite Managed Service Data Gigabyte per Month | D02QUZX |

### Charge metric

The charge metrics for this cloud service can be found in the following Service Description document:

| Program identifier | Service Description document title | Service Description document number |
|---|---|---|
| 5900-AAA | IBM Maximo Application Suite Managed Service | 8819-01 |

Select your language of choice and scroll down to the Charge Metrics section. Follow-on releases, if any, may have updated terms. See the Cloud Services terms website and search using the four-digit base Service Description number.

## Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction for the acquisition of Cloud Services from IBM consist of either the IBM Cloud Services Agreement and the applicable offering Service Description or the IBM International Passport Advantage Agreement or the International Passport Advantage Express Agreement and the IBM Terms of Use - General Terms for Cloud Offerings and the applicable offering Service Description.

### Technical support

Technical support is provided for Cloud Services and enabling software, as applicable, during the subscription period. Any enhancements, updates, and other materials provided by IBM as part of any such technical support are considered to be part of the Cloud Service, as applicable, and therefore governed by the applicable agreement as defined in Client's quote or transaction document. Technical support is included with the Cloud Service and is not available as a separate offering.

Additional technical support information for this Cloud Service offering may be found in the IBM Support Guide or in service-specific documentation.

## Service Description

The following Service Description document applies to the offering in this announcement:

| Program identifier | Service Description document title | Service Description document number |
|---|---|---|
| 5900-AAA | IBM Maximo Application Suite Managed Service | 8819-01 |

Follow-on levels of this cloud service, if any, may have updated terms. See the Cloud Services terms website and search using the four-digit base Service Description number.

## Limited warranty

See the warranty defined in the applicable agreement governing client's acquisition for this offering.

## Money-back guarantee

No

## Volume orders (IVO)

No

## Passport Advantage applies

Yes, information is available on the  Passport Advantage and Passport Advantage Express  website.

## Educational allowance available

No.

# Statement of good security practices

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# Prices

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**Passport Advantage**

For Passport Advantage information and charges, contact your IBM representative. Additional information is also available on the Passport Advantage and Passport Advantage Express website.

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