



# Do you have the right incident response tools and processes to keep your business running in the event of a disruption?



## Proactive incident response and reporting is crucial to business

With IBM Resiliency Communications as a Service, we can help you respond to a disruption event quickly and restore critical services to keep the business running

### Automated Communication workflows



- Streamlines response activities and communications using interactive workflows and automation across multiple channels
- Provides alternate communication channels via mobile and web interfaces when internal systems are down

### Real Time Incident Management



- Advanced Collaborative tools, dashboards to view, track and respond to events
- Real time conversations, messaging, status tracking & reporting

### Predictive Disaster Recognition



- Integrates weather alerts for multiple locations into incident management processes, enabling faster response
- Rapid reduction in risk due to proactive response in the first critical hour

Learn more about how IBM Resiliency Communications as a Service can enable quicker response to an incident, to mitigate impact to your clients

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