

# IBM and Kyndryl Client Guide to Operational Changes

## Kyndryl Billing Entity Information

The Transfer Date to Kyndryl, an IBM wholly owned subsidiary, will be **September 1, 2021** for all countries. For invoices issued by IBM prior to September 1, 2021 please continue to use the former remit-to instructions as they appear on your IBM invoice.

Kyndryl will support clients in offshore countries through its subsidiaries in the United States, Singapore, UAE or Netherlands in an offshore delivery model commencing on September 1, 2021.

Country	Offshore Selling Country	Kyndryl Billing Entity Information	Kyndryl Remit-To & Bank Information
Bahamas Barbados Jamaica St. Lucia Suriname Trinidad	United States	Kyndryl, Inc. One Vanderbilt Avenue, 15th Floor New York, NY 10017  W-9 Tax ID: 86-1182761 <a href="#">Click here</a> to view the W-9 form DUNS: 11-809-3317	JPMorgan Chase Bank N.A. 270 Park Ave New York, NY 10172  Tel: Jeanne Muino (212) 552-1481
Brunei	Singapore	Kyndryl (Singapore) Pte. Ltd. Level 4, 9 Changi Business Park Central 1 Singapore 486048  Tax Registration: 202101462E Tax Number: 202101462E	Citibank N.A. 3 Changi Business Park Crescent #07-00 Singapore, Singapore 486026

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<p>Qatar Kuwait</p>	<p>UAE</p>	<p>Kyndryl Middle East LLC Arenco Tower, Level 103 Sheikh Zayed Road, Dubai  Tax Registration # / VAT: 100544391400003</p>	<p>Citibank N.A. UAE PO Box 749, Oud Mehta Road, Dubai</p>
<p>Angola Ghana Kenya Madagascar Mauritius Morocco Nigeria Senegal Serbia Tanzania Tunisia Uganda Zambia</p>	<p>Netherlands</p>	<p>Kyndryl Nederland B.V. Johan Huizingalaan 765 Amsterdam 1066VH  Tax registration #: NL862148571B01 Tax Number: 8621.48.571</p>	<p>BNP Paribas SA, Netherlands Branch 595 Herengracht Amsterdam 1017CE</p>