The nature of warfare is changing as sophisticated new *technologies* are becoming readily available to a wider range of enemies.

The IBM Team can perform under each of the Task Areas by bringing government insight, best practices and innovation, at a best value, to tackle your most difficult issues.

### **Cybersecurity Services**

- Cyber Security Development/Solutions
- Cyber Operations
- Computer Network Defense and Offense Services
- Identity Management Solutions
- Continuous Monitoring Solutions/Services
- Cyber Security Architecture
- Cyber Forensics & Analytics
- Mobile Security Solutions
- Computer Security Awareness and Training
- Computer Security Incident Response
- Information, System, Data, and Physical Security
- Mainframe Automated Information Security Support
- Biometrics
- Continuity of Operations
- Contingency Planning
- Critical Infrastructure Protection
- Cryptographic Support and Service
- Disaster Recovery
- Policy and Compliance
- Public Key Infrastructure and CAC authentication
- Remote Monitoring/Intrusion Detection
- Security Architecture Design
- Security Hardening
- Secure Video Teleconferencing
- System Recovery Support Services

# **Information Technology Services**

- Application and Service Hosting
- Automated Workflow System Development and Integration
- Big Data Analysis/Management
- Configuration Management

- Capacity Management
- Computer Aided Design/Engineering/Management
- Computer Systems Administration, Management, and Maintenance
- Design/Specifications for Information Systems
- Data and/or Media Management
- Data Storage Management
- Data Warehousing
- Database Applications Development
- Design/Specifications for Information Dissemination
- Section 508 Compliance
- Simulation and Modeling
- Software/Middleware Development
- Source Data Development
- Web Enabled Applications
- DODAF-based Operational & System Architecture Design & Development
- Economic/Business Case Analysis (Cost/Benefit and Risk)
- Electronic Commerce and Electronic Data Interchange Support
- Global/Geographic Information Systems
- Informatics
- Information Architecture Analysis
- IT Architecture Support
- Internet/Intranet/Web Applications/Network Computing
- Legacy Systems Modernization
- Performance Benchmarking/Performance Measurements
- Property Management
- Statistical Analysis
- Systems Development and Software Maintenance
- Systems Programming
- Video Teleconferencing/Audio/Visual/Media Systems
- Voice over Internet Protocol
- Web and Computer Systems Decision Support Tools
- Web Enabled Application

# **Enterprise Design, Integration, and Consolidation**

- Collaboration Systems/Facility Development
- Compliance with Interoperability Standards
- Cost Benefit/Cost Effectiveness Analysis
- Independent Verification and Validation

- Information and Knowledge Engineering
- Information Management Life Cycle Planning/Support
- Integrated Solutions Management
- Knowledge Engineering/Management
- Market Research and Prototyping
- Measuring Return on Investment
- Earned Value Management
- Product Integration
- Reliability and Maintainability
- Requirements Analysis
- Resource Planning Systems Development and Integration
- Resource Systems management
- Resource Systems Planning
- Reverse Engineering
- Software Engineering
- Software Life Cycle Management
- Systems Integration
- Technology Insertion
- Test and Evaluation
- Wireless Networking

#### **Network/Systems Operation and Maintenance**

- Computer Center Technical Support
- Commercial Off-the-Shelf Software Products and Support
- Computer Systems Administration
- Computer Systems Facilities Management and Maintenance
- Licensing Support
- Legacy Systems Maintenance
- Network Management
- Help Desk Support
- Desktop Support
- Software License Management
- Supply Chain Management
- Network Infrastructure Support
- Office Automation Support
- Seat Management/Asset Management

- Telecommunications Infrastructure Office Automation Support
- Voice over IP Support
- Handset Management/Asset Management

# **Business Process Reengineering (BPR)**

- Benchmarking/Operational Capability Demonstrations
- Business Case Analysis
- Customer Relationship Management
- E-Business Planning and Support
- Functional Requirements Decomposition
- Gap Analysis
- IT Capital Planning
- Quality Assurance
- Risk Management
- Workflow Analysis

### **IT Supply Chain Management**

- Logistics
- Purchasing
- Inventory Management Vendor Management
- Subcontractor Management

# **IT Education & Training**

- User Training Purchasing
- Instructional Design and Modeling & Simulation
- Design & Execution of Computer-Generated Imaging/Training