

Today's decisions will determine tomorrow's success.

Don't wait until it's too late!

Out of date machine code in your IT stack can be a disaster waiting to happen.



Resolve outages before you experience them.

Are you running outdated machine code on IBM Power Systems™ or IBM Systems Storage® platforms? IBM Global Total Microcode Support (GTMS) helps prevent systems outages.

Risks of having outdated machine code on your systems



Unexpected system outages



In-house resources consumed



Increased downtime

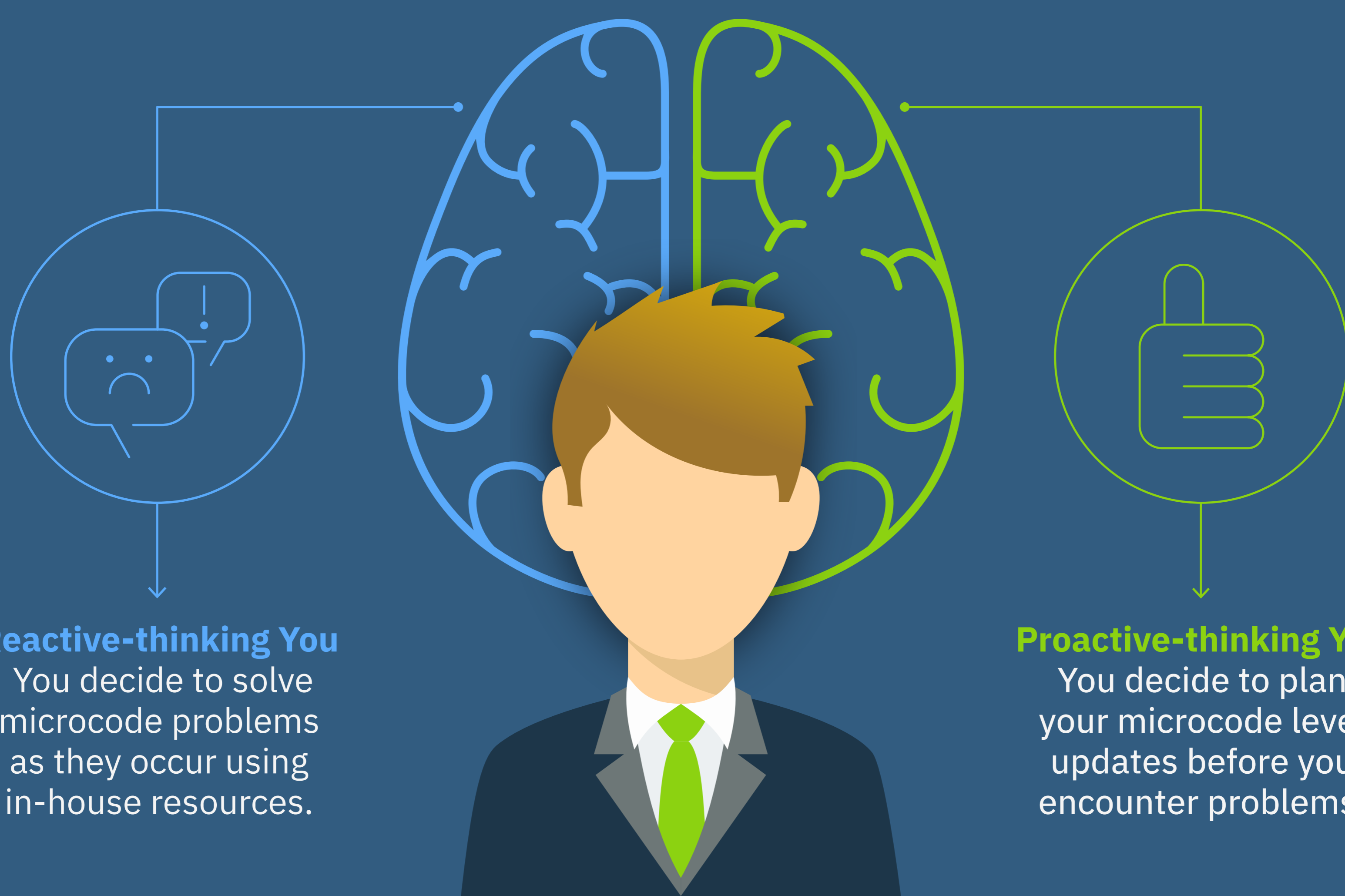


Reduced customer satisfaction



Lost revenue and productivity

How do you maintain the microcode level of your systems across platforms?



Reactive-thinking You

You decide to solve microcode problems as they occur using in-house resources.

Proactive-thinking You

You decide to plan your microcode level updates before you encounter problems.

Your system fails unexpectedly and you learn that:

- In-house support staff may not be available
- Your team may need some time to assess machine code intricacies
- A machine code consultant may be required
- Time is needed to test multiple fix options
- Projects and services are delayed
- Customer satisfaction suffers
- Unplanned outages can be cost-intensive

You contract IBM Hardware Maintenance – Global Total Microcode Support that:

- Analyzes your machine code by IBM trained professionals
- Prepares a client support plan
- Examines the interactions between all systems
- Optionally plans, schedules and performs updates*
- Has only one contract for support concerns
- Frees in-house resources for other projects
- Reduces system outages
- Reduces TCO

* Clients can choose from two levels of support: analysis or analysis and update



Take control of your future. Get IBM Global Total Microcode Support!

Contact your IBM representative

Learn more

Check the supported product list