IBM Consulting

IBM Cognitive Enterprise Business Platform for Oracle Cloud

Oracle Fusion Cloud Enterprise Resource Planning (ERP) for Insurance

The insurance industry continues to face many competitive pressures, from delivering business growth to responding to regulatory change or reducing cost and improving margin.

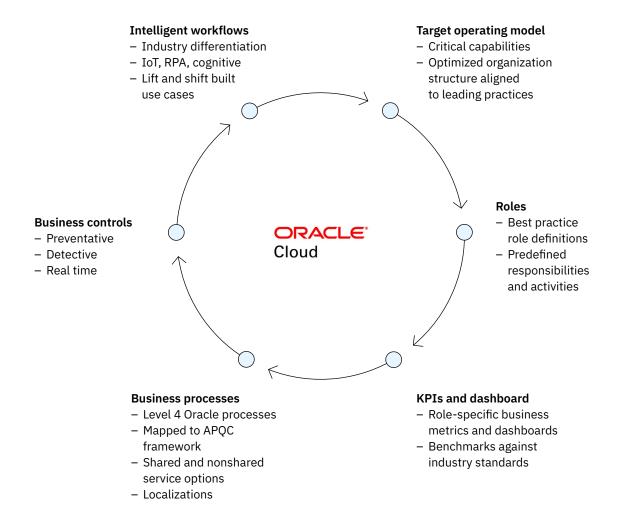
Ensuring the business delivers on these strategic objectives is critical to helping it achieve its ambitions. CFOs and finance teams play a critical role in helping the business rise to the challenge.

To help insurance businesses with their finance goals, IBM developed a next-generation business model.

IBM offers a business platform that's centered around Oracle Cloud Applications and configured to maximize business performance.

IBM can deliver your optimal target state, validated against your requirements, from day one through a "lift-and-shift" model that's fully working and optimized for Oracle Cloud Applications.

The business platform provides a solution tailored to your industry and based on a blueprint focused on delivering a best-in-class target operating model (TOM) with critical business capabilities optimized to deliver the most value.



Delivered through an insurance-optimized architecture

The business platform is preconfigured and aligned to insurance industry–specific architectures. For insurance organizations, the solution and processes incorporate key industry-specific considerations, such as IFRS 17 compliance and how the implications of that might feed from front-office to back-office systems in Oracle Cloud Applications.

IBM can deliver your optimal target state, validated against your requirements, from day one with a lift-and-shift model that's fully working and optimized for Oracle Cloud Applications.

Channels								 Oracle Cloud Application Software as a Service (SaaS)
Agents and brokers	Third-party		Branch			Walk-in		Oracle Platform as a Service (PaaIndustry applications
Phone Chatbot		Social			IoT		Industry applications	
Internet and email								
Strategic enterprise ma	nagement							
Channel management Knowledge exchange			change	Da			Document repository	
Customer relationship management Policy formulation						cation	Data integrations	
Corporate performance management					Data manage	ment		
Core business operation	ns				Enterprise r	eporting		
Underwriting	Reinsurance	Reinsurance		Actuarial			Regulatory and tax	
Policy services	Coins'urance	ins'urance Investment			Consolidate and		Account reconciliation	
Claims	IFRS 17 engi	IFRS 17 engine Treasury			Risk manager	gement treasury		
Product development Billing and collections				Planning and budgeting				
Support operations								
General ledger				Desirate		Tuesday	id expense	
	Assets		Projects					
Cash management	Transaction tax		Cost allocations					
Intercompany	Transfer pricing		Sourcing			Contracts		
Purchasing Invoice				Payments		Supplier portal		
Human capital management								
Customer interaction								
Business processing	Claims service delivery		y Customer data n		management Product		and promotions (NBA)	
Underwriting and pricing Call center services		Marketing and ro		Sales sup		oport		
Supplier and alliance								
	Suppliers			Banks		Regulators		
Adjusters and surveyors	Supp	oliers		Banks		Regulato	15	

Enhanced to align with industry-specific opportunities and challenges

The platform is not only architected to align with common industry applications, but it also recognizes that each industry faces its own distinct challenges and has its own strategic objectives. The CFO and finance teams have multiple "levers" they can pull to help the business deliver against its aims.

Whether they are associated with improving business performance or addressing key pain points, those levers or drivers of change can be aligned with the critical imperatives of that organization and industry.

Industry solutions delivered through emerging technologies

The platform is a unique solution, delivering more through IBM's proprietary intelligent workflows and industry-built solutions. Across your business processes, emerging technologies such as AI and robotic process automation (RPA) are seamlessly integrated into the Oracle standard cloud applications alongside IBM's industry-differentiating Oracle Platform as a Service (PaaS) and software as a service (SaaS)—enabled solutions.

The following diagrams depict, by each business driver, the percentage of related processes delivered through and then improved on by these capabilities. By moving to cloud and taking advantage of the emerging technology identified by our Cognitive Enterprise Business Platform, you can increase efficiency, improve the employee experience and achieve greater compliance management and business insight.

Strategic aims	Business Drivers	IBM Cognitive Enterprise	Outcomes >40% reduction in time to onboard new assets	
Plan for simplification and improved productivity	Managing IT and physical assets	Auto asset managementIntelligent asset definition		
	Liquidity and hedging	 Touchless control account reconciliation Smart bank transfer Auto-daily cash reconciliation Working capital 	>20% improvement in accuracy of working capital	
	Project and Initiative cost management	Predictive project insightAuto-budget alert exception	>30% reduction in project cost overruns	
Managing risk mitigation	Forex risk management	Forex insights dashboardCash requirements monitor	>20% improvement in Forex requirements accuracy	
	Control financial risks	Risk insights dashboardPredictiive debt analyzerExpense compliance monitor	>20% improvement in speed to identify risks	
	– Data masking platform SPI and PII data compliance	>50% reduction in data masking during implementation		

IBM Cognitive EnterpriseStandard Oracle

Strategic aims	Business Drivers	IBM Cognitive Enterprise	Outcomes	
Increasing business simplification	Close and reporting cycle	Touchless closeTouchless subledger reconciliationUnclaimed GL balance alert	>40% improvement in time to close period	
	Real time data accessibility	NLP document managerIndustry KPI dashboard	Industry specific KPIs identifying business improvement opportunities	
Achieving growth through expansion or mergers through aquistions (M&A)	Uniting accounting systems to enable M&A	Auto account transformation engineCOA mapperM&A playbook	>40% reduction in time to integrate new acquisitions	
	Accuracy in forecasting and planning	Interconnected planningSmart budget load	>30% improvement in time to complete planning cycle	
	Group financial operations	Balance and journal insightsWorkload balancing analyzer	>20% reduction in journal adjustment entry and management	
Reducing cost and improving margin	Supplier performance and payment	Supplier query chatbotTrust your supplierContract compliance monitor	>30% reduction in time to onboard suppliers	
	Transactional finance productivity	 Smart accrual identifier P2P digital assistant Intelligent invoice recognition Cognitive invoice status check 	>40% improvement in efficiency of core finance teams	
	Evaluating product profitability and margin analysis	Smart channel analyzerCognitive variance analyzer	Stronger opportunities to identify profitable products and channels	
Responding to regulatory change	Emerging IFRS 17 compliance	Cognitive compliance analyzer	>20% improvement in identification of exceptions	
	Multi-jurisdictional regulatory compliance	NLP document managerIndustry KPI dashboard	>25% reduction in cost of administering tax compliance	
	■ IBM Cognitive Enterprise ■ Standard Oracle			

Delivered and enhanced by more than 1,000 best-in-class assets. The platform offers a deep and broad solution delivered through insurance-specific Level 4 processes, monitored through pre-built, role-based dashboards and supported by business controls and localizations to meet legislative and governance requirements.

105

Operational KPIs

369

Level 4 processes

529

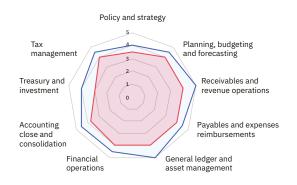
Prebuilt dashboard

148

Business controls

Resulting in a greater process maturity solution for your insurance business's financial needs

Core finance

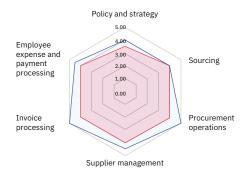


 Oracle Cloud Applications
 IBM Cognitive Enterprise Business Platform for Oracle Cloud This best-in-class industry-aligned Oracle Cloud solution is augmented through intelligent workflows that come together to deliver even greater process maturity, resulting in greater business value.

The following diagrams depict how that process improvement is measured by business function.

The red line shows how moving to Oracle Cloud can deliver significant improvements for most clients. The blue line shows how the IBM Cognitive Enterprise Business Platform for Oracle Cloud can deliver even greater process maturity.

Procure to pay



Are you ready to become a Cognitive Enterprise? Start your journey to Oracle Fusion Cloud Enterprise Resource Planning (ERP) for Insurance today.

Learn more

<u>ibm.biz/IBMOracle</u> <u>oracle.com/partner/ibm</u>

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