Help identify, prevent and recover money lost to fraud, waste and abuse

Comprehensive insights for payment integrity can help

- Uncover patterns of fraud, waste and abuse
- Identify substantial cost-savings opportunities
- Develop a plan for recovery and remediation
- Improve collaboration with claims administrators

You may think your claims administrator is monitoring healthcare fraud, waste and abuse. But it’s often not enough: Administrative system inefficiencies and fraud and abuse account for 33 percent of annual healthcare spending.¹

Perhaps even more alarming is this: Many employers don’t recognize the problem until there’s a red flag. For example, one employer enlisted our services after they discovered a high-cost, questionable paid claim. Another came to us after they found a group of employees creating false claims and receiving multiple reimbursements for each.

Highlights

What can employers do to reduce fraud, waste and abuse?

Partner with claims administrators

Negotiate and renegotiate claims administrator contracts

Help ensure claims administrators have aggressive fraud, waste and abuse clauses, and will pay back recoveries

Establish more frequent, ongoing claims reviews
You don’t have to wait to uncover a large problem to solve the waste that already exists.

Conducting an IBM® Watson Health™ payment integrity vulnerability assessment can provide comprehensive strategies designed to help identify, prevent and recover money lost to overpayments.

What does our vulnerability assessment cover?

1. **Assesses 100 percent of paid claims**
   We apply hundreds of edits and algorithms to 100 percent of your paid claims to identify your specific vulnerabilities and illuminate areas where fraud and/or abuse are suspected.

2. **Data mining**
   The data mining process includes use of our algorithms and complex analyses. We apply special healthcare-oriented methodologies to stay on top of ever-emerging and cleverly concealed schemes, such as:
   - Drug-seeking behavior
   - Ambulance trips without medical care
   - Inpatient same-day discharges
   - Office visit upcoding (evaluation and management)

3. **Identifies vulnerabilities**
   Each of our detection algorithms is assigned to one of four categories of vulnerability, designed to make it easy to guide recommendations for action:
   1. Potential recoveries
   2. Long-term savings opportunities
   3. Interesting observations
   4. Billing errors

4. **Provides recommendations for next steps**
   After a thorough analysis, we identify key issues and consult with you on opportunities to help recoup losses and implement prevention methods.

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**Expertise**

Our payment integrity solutions team includes subject matter experts, clinicians, accredited healthcare fraud investigators (AHFIs), statisticians and technology experts to help deploy best practices for identifying, avoiding, mitigating, investigating and recovering dollars attributed to fraud, waste and abuse.
About IBM Watson Health

Each day, professionals throughout the health ecosystem make powerful progress toward a healthier future. At IBM Watson Health, we help them remove obstacles, optimize efforts and reveal new insights to support the people they serve. Working across the landscape, from payers and providers to governments and life sciences, we bring together deep health expertise; proven innovation; and the power of artificial intelligence to enable our customers to uncover, connect and act — as they work to solve health challenges for people everywhere.

For more information on IBM Watson Health, visit: ibm.com/watsonhealth

Footnotes