

IBM Cloud Pak for Security 1.9 provides a unified streamlined workflow for alert triage, investigation, and threat hunting, automated root cause analysis, and response, by connecting to organizations' existing tools or IBM Security QRadar XDR technologies; IBM Security Guardium Insights 3.1 simplifies data security across a complex hybrid multicloud world

Table of contents

| | |
|---|--|
| 2 Overview | 8 Technical information |
| 3 Key requirements | 9 Ordering information |
| 4 Planned availability date | 25 Terms and conditions |
| 4 Description | 30 Prices |
| 6 Program number | 30 Regional availability |
| 7 Publications | |

At a glance

IBM Cloud Pak^(R) for Security 1.9 enhancements and innovations deliver open approach to Extended Detection and Response (XDR):

- Built on open source and open standards to help future-proof the security architecture and avoid vendor lock-in
- Unified workflow across detection and response, and a more seamless investigation and response experience that includes native integration of Threat Investigator into cases
- Delivers great insights into threats for security operations center (SOC) analysts and helps enable accelerated investigations with existing tools
- Provides native overview of a security alert inside of cases, so security analysts can spend less time aggregating information in order to respond faster
- Has simple visual query builder so any security analyst on the team can build searches across connected security tools
- Contains investigation workflows that are fused with artificial intelligence (AI) that use IBM Watson^(R) for cyber threat intelligence
- Delivers increased visibility and context with more connectors and coverage, so security analysts can maximize ROI from security tools already deployed within an organization

IBM Security^(R) Guardium^(R) Insights 3.1 enhancements and innovations:

- New unified connections experience
- Works with IBM Security Discover and Classify
- New customizable dashboards
- Groups and policy improvements
- New Guardium Insights for Splunk app
- Interoperability enhancements
- Stabilization and performance improvements

Overview

As organizations move their businesses to the cloud, security data is being spread across different tools, clouds, and on-premises IT environments. This creates process gaps that can cause threats to be missed and require complex and costly integrations to close the gaps. Cloud Pak for Security is an integrated security platform that enables your organization to gain insights into threats and risks and respond faster with automation.

Cloud Pak for Security helps you work smarter by generating deeper insights, mitigating risks, and accelerating response. By working from a unified dashboard, automating manual tasks, and following guided workflows, your team can be more efficient and collaborative, more proactive than reactive. With an open security platform built for zero trust, you can optimize your existing investments while leaving your data where it is.

Threat management capabilities in Cloud Pak for Security are powered by IBM Security QRadar[®] XDR, a modular security suite in Cloud Pak for Security, that delivers robust, open, process-wide visibility, detection, investigation, and response. This platform offers native security information and event management (SIEM), security orchestration, automation, and response (SOAR), and Network Detection and Response (NDR), with unified analyst workflows across tools. These solutions unify, enrich, and augment data from your existing security solutions, resulting in a significant increase in visibility of relevant threat information for security teams that leads to accelerated investigations and responses to stop threats faster.

Data security capabilities in Cloud Pak for Security are powered by Security Guardium Insights, a hub that is designed to help meet data privacy and compliance goals, as well as centralize data security visibility to understand how users are interacting across a distributed hybrid multicloud environment. Security Guardium Insights can analyze and prioritize data risks, and help streamline and automate compliance and auditing, resulting in removing silos between data security and SOC teams so that data critical to an investigation can be shared.

New security analyst benefits in Cloud Pak for Security 1.9:

- Broader view of risks in Risk Manager through support for additional risk feeds from more third-party security products.
- Delivers flexibility to address risk according to relevance by letting different teams within an organization use risk profiles to independently score risk within Risk Manager.
- Get an overall overview of security use cases from connected tools, saving hours of work gathering the same insights using individual tools through the Detection and Response Center (DRC). Note that the DRC is still beta and initially limited to QRadar and Sigma rules.
- Export rules and MITRE coverage mappings to enhance collaboration with stakeholders within an organization through the DRC.
- Easily get started in Threat Intelligence Insights through in-context getting started guidance and flows.
- Gain quicker clarity on threats when searching for an indicator of compromise in Threat Intelligence Insights through improved search capability, related reports, and tagging.
- Initiate a search in Data Explorer without concern about syntax or patterning, making it simpler to perform a search through a visual query builder.
- Includes cases overview tab that provides a concise visual overview of the who, what, how, and actions taken on a security investigation without leaving cases.
- Delivers seamless analyst experience that includes native integration of Threat Investigator into cases, reducing the need to switch between security tools.
- Run ad-hoc SOAR automations at any given time by manually triggering a playbook to run from the user interface.

New in Security Guardium Insights 3.1

Unified connections experience:

- View all directly connected data sources in one unified, user experience
- When adding new connections, easily compare and contrast connection methods
- See which data sources are supported up front, without having to dig through documentation
- Use presets to save your custom view of connections for speedy troubleshooting and information gathering
- Delivers guidance for adding new connections manually

Works with Security Discover and Classify (advanced data discovery and classification platform):

- Provides sensitive data discovery and classification in structured and unstructured data sources across data at rest and data in motion with unparalleled accuracy
- Import sensitive data discovery data into Security Guardium Insights

New customizable dashboards:

- Create fully customizable dashboards and share them with one or more roles
- Can create charts or tables from predefined or custom reports
- Edit reports on the fly without having to leave the context of the dashboard

Groups and policy improvements:

- Group members can now be imported and synced using an LDAP server.
- Groups now supports creating, editing, and syncing 7-tuple group.
- Policy support is provided for 7-tuple group.
- Policy support is provided for result set rules, previously known as extrusion rules.

Guardium Insights Splunk integration, using Splunkbase app, is a free, certified Splunk app to enable security analysts and SIEM users by sharing contextual insights around anomalies and report data from Guardium Insights Classification report.

Interoperability

- Import historical data from Security Guardium Data Protection collectors and aggregators
- Added function so scheduled jobs workflows now support exporting reports to file stores through SFTP, CIFS, and Samba

Stabilization and performance improvements included

UNIX^(R) and Linux^(R) operating systems S-TAP streaming directly into Security Guardium Insights will be available for nonproduction usage, and includes:

- Near real-time reporting without the normal hourly delay of collector, data mart exports
- Bypass collectors and further streamline your Security Guardium footprint

Key requirements

- Workstation with a supported operating system
- Supported web browser

For more details, see the [Technical information](#) section.

Planned availability date

- December 9, 2021: IBM Cloud Pak for Security 1.9 offerings
- December 17, 2021: IBM Security Guardium Insights 3.1

Availability within a country is subject to local legal requirements.

See the [Availability of national languages](#) section for national language availability.

Description

Cloud Pak for Security offerings enable organizations to detect and respond to threats with a simple, unified experience through visibility, detection, investigation, and response.

Visibility: Unify visibility across the enterprise, security tools, and threat intelligence

- Risk Manager enhancements:
 - Broader view of risk in Risk Manager through support for additional risk feeds from additional third-party security products.
 - Flexibility to address risk according to relevance by letting different teams within an organization use risk profiles to independently score risk within Risk Manager.
 - Enriches artifacts by defining and assigning tags to artifacts. An artifact is data, such as an assets indicator of compromise (IOC), that supports or relates to a case. An artifact can also be standalone, where it is not attached to a case.

Detection: Detect and unify threats and reduce false positives

- Can expose Sigma and QRadar rules for the DRC through APIs so other components in Cloud Pak for Security, for example, Threat Investigator, can use them
- Export rules to a CSV file
- View rule coverage for rules in the current report, see the number of mappings, and download the map as an image in the MITRE coverage map
- Filter rules and MITRE coverage map by content type
- Get better search results, tagging, and related reports that connect industry, groups, IOCs when found using Threat Intelligence Insights
- Easily get started in Threat Intelligence Insights through in-context getting started guidance and flows

Investigation: Automated investigations, run federated searches, and collaborate with integrated case management

- Visual query builder provides guided steps to help you construct a search.
- With visual builder, it is possible to use multiconditional statements.
- Lists separated by commas can be pasted into the visual builder to easily search multiple IOCs in one query.
- Advanced users can seamlessly transition between the visual query builder and the Structured Threat Information eXpression query builder.

Response: Respond faster to cyber security incidents with dynamic playbooks, automation, and orchestration across all teams

- Cases overview tab that provides a concise visual overview of the who, what, how, and actions taken on a security investigation without leaving cases
- Deliver seamless analyst experience that includes native integration of Threat Investigator into cases, reducing the need to switch between security tools
- Run an ad-hoc SOAR automation at any given time by manually triggering a playbook to run from the user interface

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be found on the [IBM[®] Accessibility](#) website.

Reference information

For more information about IBM Cloud Pak for Security, see:

- Software Announcement [ZP21-0389](#), dated September 28, 2021.
- Software Announcement [ZP21-0215](#), dated July 27, 2021.
- Software Announcement [ZP21-0143](#), dated May 11, 2021.
- Software Announcement [ZP21-0062](#), dated February 16, 2021.
- Software Announcement [ZP20-0584](#), dated December 1, 2020.
- Software Announcement [ZP20-0435](#), dated September 22, 2020.
- Software Announcement [ZP20-0220](#), dated May 12, 2020.
- Software Announcement [ZP20-0068](#), dated February 24, 2020.
- Software Announcement [ZP19-0157](#), dated November 12, 2019.

For more information about IBM Security SOAR, formerly known as IBM Resilient[®] SOAR Platform, and IBM Security SOAR on Cloud, formerly known as IBM Resilient SOAR Platform on Cloud, see Software Announcement [ZP19-0288](#), dated June 11, 2019.

For more information about IBM Security Guardium 11.4, see Software Announcement [ZP21-0422](#), dated September 14, 2021.

For more information about IBM Security Discover and Classify 2.8, see Software Announcement [ZP21-0444](#), dated November 2, 2021.

Availability of national languages

| Description | Language |
|---|---|
| IBM Cloud Pak for Security | English |
| IBM Security SOAR Platform | Brazilian Portuguese, English, French, German, Italian, Japanese, Korean, Russian, Simplified Chinese, Spanish, and Traditional Chinese |
| IBM Security Data Explorer | English |
| IBM Security Threat Intelligence Insights | English |
| IBM Security QRadar | Brazilian Portuguese, English, French, German, Italian, Japanese, Korean, Simplified Chinese, Spanish, and Traditional Chinese |

| Description | Language |
|-----------------------|--|
| IBM Security Guardium | English, Simplified Chinese, Traditional Chinese, Japanese, German, French, Spanish, Polish, Korean, and Italian |

Translation information, if available, can be found at the [Translation Reports](#) website.

Program number

| Program number | VRM | Program name |
|----------------|----------------|---|
| 5737-L74 | 1.9 | IBM Cloud Pak for Security |
| | 1.9 | IBM Security Data Explorer |
| | 1.9 | IBM Security Intelligence Insights |
| 5725-I12 | Not applicable | IBM Security Guardium Data Security and Compliance |
| 5725-V56 | Not applicable | IBM Security Guardium for Files |
| 5737-L66 | 3.1 | IBM Security Guardium Insights |
| 5900-AH9 | Cloud service | IBM Security Guardium Expert Lab Services |
| 5737-A52 | Not applicable | IBM Security QRadar SOAR, formerly IBM Security SOAR |
| 5737-B52 | Not applicable | IBM Security QRadar Software |
| 5737-B54 | Not applicable | IBM Security QRadar Event Capacity |
| 5737-B54 | Not applicable | IBM Security QRadar Flows Capacity |
| 5737-D10 | Not applicable | IBM Security QRadar Software Node |
| 5737-B35 | Not applicable | IBM Security QRadar Network Insights Software |
| 5737-D34 | Not applicable | IBM Security QRadar Data Store |
| 5900-A8T | Cloud service | IBM Security Expert Labs for IBM Cloud ^(R) , formerly IBM Expert Labs for IBM Cloud Pak for Security |
| 5900-AM4 | Cloud service | IBM Security Threat Investigator |
| 5900-AGL | Cloud service | IBM Cloud Pak for Security as a Service |

Education support

See the [IBM Security Learning Academy](#) website for training for the products in this announcement.

Offering Information

Product information is available on the [IBM Offering Information](#) website.

More information is also available on the [Passport Advantage^{\(R\)} and Passport Advantage Express](#) website.

Publications

Documentation about Cloud Pak for Security 1.9 is available in [IBM Documentation](#) beginning December 9, 2021.

Documentation about Security SOAR is available in [IBM Documentation](#).

Documentation about Security Guardium is available in [IBM Documentation](#).

Documentation about Security Guardium Insights is available in [IBM Documentation](#).

Services

IBM Systems Lab Services

Systems Lab Services offers infrastructure services to help build hybrid cloud and enterprise IT solutions. From servers to storage systems and software, Lab Services can help deploy the building blocks of a next-generation IT infrastructure to empower a client's business. Lab Services consultants can perform infrastructure services for clients online or onsite, offering deep technical expertise, valuable tools, and successful methodologies. Lab Services are designed to help clients solve business challenges, gain new skills, and apply best practices.

Lab Services offers a wide range of infrastructure services for IBM Power^(R) servers, IBM Storage systems, IBM Z^(R), and IBM LinuxONE. Lab Services has a global presence and can deploy experienced consultants online or onsite around the world.

For assistance, contact Systems Lab Services at ibmsls@us.ibm.com.

To learn more, see the [IBM Systems Lab Services](#) website.

IBM Consulting

As transformation continues across every industry, businesses need a single partner to map their enterprise-wide business strategy and technology infrastructure. IBM Consulting is the business acceleration partner to help cocreate change across an organization. IBM specialists can help businesses succeed through finding collaborative ways of working that forge connections across people, technologies, and partner ecosystems. IBM Consulting brings together the business expertise and an ecosystem of technologies that help solve some of the biggest problems faced by organizations. With methods that get results faster, an integrated approach, that is grounded in an open and flexible hybrid cloud architecture, and incorporating technology from IBM Research^(R) and IBM Watson AI, IBM Consulting enables businesses to lead change with confidence and deliver continuous improvement across a business and its bottom line.

For additional information, see the [IBM Consulting](#) website.

IBM Technology Support Services (TSS)

Get preventive maintenance, onsite and remote support and gain actionable insights into critical business applications and IT systems. Speed developer innovation with end-to-end support for over 240 open-source packages. Leverage powerful IBM analytics and AI-enabled tools to enable client teams to manage IT problems before they become emergencies.

TSS offers extensive IT maintenance and support services that cover more than one niche of a client's environment. TSS covers products from IBM and other OEMs, including servers, storage, network, appliances, and software to help clients ensure high availability across their data center and hybrid cloud environment.

For details on available services, see the [Technology support for hybrid cloud environments](#) website.

IBM TechU

Improve your knowledge in hybrid cloud and AI solutions. TechU provides the most recent content so that you can learn, engage, and increase your skills with IBM Technology specialists.

A one-year, renewable membership TechU digital membership provides access to IBM Systems online education to help address your technical enablement needs for existing and new projects.

Submit questions or comments to techuid@us.ibm.com.

For additional details, see the [IBM TechU](#) website.

IBM Expert Labs

Expert Labs can help clients accelerate their projects and optimize value by leveraging their deep technical skills and knowledge. With more than 20 years of industry experience, these specialists know how to overcome the biggest challenges to deliver business results that can have an immediate impact.

Expert Labs deep alignment with IBM product development allows for a strategic advantage as they are often the first in line to get access to new products, features, and early visibility into roadmaps. This connection with the development enables them to deliver First of a Kind (FOAK) implementations to address unique needs or expand a client's business with a flexible approach that works best for their organization.

For additional information, see the [IBM Expert Labs](#) website.

IBM Security Expert Labs

With extensive consultative expertise on IBM Security software solutions, Security Expert Labs helps clients and partners modernize the security of their applications, data, and workforce. With an extensive portfolio of consulting and learning services, Expert Labs provides project-based and premier support service subscriptions.

These services can help clients deploy and integrate IBM Security software, extend their team resources, and help guide and accelerate successful hybrid cloud solutions including critical strategies such as zero trust. Remote and on-premises software deployment assistance is available for IBM Cloud Pak for Security, IBM Security QRadar/QRoC, IBM Security SOAR/Resilient, IBM i2^(R), IBM Security Verify, IBM Security Guardium, and IBM Security MaaS360^(R).

For more information, contact Security Expert Labs at sel@us.ibm.com.

For additional information, see the [IBM Security Expert Labs](#) website.

Technical information

Specified operating environment

Hardware requirements

Requires a workstation with a supported operating system.

Information about hardware requirements for Cloud Pak for Security 1.9 is available in [IBM Documentation](#), beginning December 9, 2021.

Software requirements

Requires a supported workstation operating system and web browser.

Information about software requirements for Cloud Pak for Security 1.9 is available in [IBM Documentation](#), beginning December 9, 2021.

Such information is provided subject to the following terms. IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, misappropriated, or misused, or can result in damage to or misuse of your systems, including for use in attacks on others. No IT system or product should be considered completely secure and no single product, service, or security measure can be completely effective in preventing improper use or access. IBM systems, products, and services are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

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IBM Support

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Additional IBM support

IBM Garage™

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Planning information

Packaging

These offerings are delivered through the internet as an electronic download. There is no physical media.

Ordering information

For ordering information, consult your IBM representative or IBM Business Partner, or go to the [Passport Advantage](#) website.

These programs are available only through Passport Advantage.

These products may only be sold directly by IBM or by IBM Business Partners.

To locate IBM Business Partners in your geography, see the [Find a Business Partner](#) page.

Passport Advantage

IBM Security QRadar Soar (5737-A52)

| Part description | Part number |
|---|-------------|
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| IBM Security QRadar SOAR MSSP Add-On Users User Value Unit Trade Up IBM_TO_IBM 1 | D085EZX |
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| IBM Security QRadar SOAR Non-Production Add-On for IBM Z per User Value Unit (Concurrent User) Monthly License | D22RCLL |
| IBM Security QRadar SOAR Disaster Recovery Add-On per User Value Unit (Authorized User) Monthly License | D22RDLL |
| IBM Security QRadar SOAR Disaster Recovery Add-On for IBM Z per User Value Unit (Authorized User) Monthly License | D22RELL |
| IBM Security QRadar SOAR Disaster Recovery Add-On per User Value Unit (Concurrent User) Monthly License | D22RFLL |
| IBM Security QRadar SOAR Thousand Monthly Actions per Resource Value Unit Monthly License | D22RGLL |
| IBM Security QRadar SOAR Disaster Recovery Add-On for IBM Z per User Value Unit (Concurrent User) Monthly License | D22RHLL |
| IBM Security QRadar SOAR MSSP Add-On per User Value Unit (Authorized User) Monthly License | D22RILL |
| IBM Security QRadar SOAR MSSP Add-On for IBM Z per User Value Unit (Authorized User) Monthly License | D22RJLL |
| IBM Security QRadar SOAR MSSP Add-On per User Value Unit (Concurrent User) Monthly License | D22RKLL |
| IBM Security QRadar SOAR MSSP Add-On for IBM Z per User Value Unit (Concurrent User) Monthly License | D22RLLL |
| IBM Security QRadar SOAR per User Value Unit (Concurrent User) from SOAR (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UDLL |
| IBM Security QRadar SOAR for IBM Z per User Value Unit (Concurrent User) from SOAR for IBM Z (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UELL |
| IBM Security QRadar SOAR Breach Response Add-On per User Value Unit | D22UFLL |

| Part description | Part number |
|--|--------------------|
| (Concurrent User) from SOAR Privacy (Authorized User) Trade Up License + SW Subscription & Support 12 Months | |
| IBM Security QRadar SOAR Breach Response Add-On for IBM Z per User Value Unit (Concurrent User) from SOAR Privacy for IBM Z (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UGLL |
| IBM Security QRadar SOAR Team Management Add-On per User Value Unit (Authorized User) from Resilient Incident Response Platform Legacy Trade Up License + SW Subscription & Support 12 Months | D22UHLL |
| IBM Security QRadar SOAR Team Management Add-On per User Value Unit (Concurrent User) from SOAR Team Management (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UILL |
| IBM Security QRadar SOAR Team Mgmt Add-On for IBM Z per User Value Unit (Concurrent User) from SOAR Team Mgmt for IBM Z (Authorized User) Trade Up License + SW Subscript & Support 12 Mo | D22UJLL |
| IBM Security QRadar SOAR Non-Production Add-On per User Value Unit (Concurrent User) from SOAR Non-Production (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UKLL |
| IBM Security QRadar SOAR Non-Production Add-On for IBM Z per User Value Unit (Concurrent User) from SOAR Non-Production for IBM Z (Authorized User) Trade Up License + SW S&S 12 Mo | D22ULLL |
| IBM Security QRadar SOAR Disaster Recovery Add-On per User Value Unit (Authorized User) from Resilient Incident Response Platform Legacy Trade Up License + SW Subscription & Support 12 Months | D22UMLL |
| IBM Security QRadar SOAR Disaster Recovery Add - On per User Value Unit (Concurrent User) from SOAR Disaster Recovery (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UNLL |

IBM Security Threat Investigator (5900-AM4) introduces the following part numbers:

| Program name/Description | Part number |
|--|--------------------|
| IBM Security Threat Investigator Advanced with Watson for Cloud Pak for Security Authorized User per Month | D084JZX |
| IBM Security Threat Investigator Advanced with Watson for Cloud Pak for Security Authorized User Overage | D084KZX |
| IBM Security Threat Investigator Advanced with Watson for Cloud Pak for Security 100 Managed Virtual Servers per Month | D084LZX |
| IBM Security Threat Investigator Advanced with Watson for Cloud Pak for Security 100 Managed Virtual Servers Overage | D084MZX |

IBM Cloud Pak for Security as a Service for Non-Production (5900-AGL)

| Program name/Description | Part number |
|--|--------------------|
| IBM Cloud Pak for Security as a Service for Non-Production Environment Resource Unit per Month | D07Y5ZX |

IBM Cloud Pak for Security (5737-L74)

There is no new ordering information in this release. As a convenience, the following table lists currently available part numbers.

For additional ordering information, see Software Announcement [ZP20-0068](#), dated February 24, 2020.

IBM Security SOAR (5737-A52)

These previously announced part numbers descriptions have been updated.

| Part description | Part number |
|--|--------------------|
| IBM Security SOAR per User Value Unit (Authorized User) License + SW Subscription & Support 12 Months | D22MVLL |
| IBM Security SOAR per User Value Unit (Authorized User) SW Subscription & Support Reinstatement 12 Months | D22MWLL |
| IBM Security SOAR per User Value Unit (Authorized User) from Resilient Incident Response Legacy Trade Up License + SW Subscription & Support 12 Months | D22MXLL |
| IBM Security SOAR per User Value Unit (Authorized User) Monthly License | D22PFLL |
| IBM Security SOAR per User Value Unit (Authorized User) Annual SW Subscription & Support Renewal | E0PZULL |
| IBM Security SOAR for IBM Z per User Value Unit (Authorized User) License + SW Subscription & Support 12 Months | D22N3LL |
| IBM Security SOAR for IBM Z per User Value Unit (Authorized User) SW Subscription & Support Reinstatement 12 Months | D22N5LL |
| IBM Security SOAR for IBM Z per User Value Unit (Authorized User) Monthly License | D22QILL |
| IBM Security SOAR for IBM Z per User Value Unit (Authorized User) Annual SW Subscription & Support Renewal | E0PZZLL |
| IBM Security SOAR per User Value Unit (Concurrent User) License + SW Subscription & Support 12 Months | D22N8LL |
| IBM Security SOAR per User Value Unit (Concurrent User) SW Subscription & Support Reinstatement 12 Months | D22N9LL |
| IBM Security SOAR per User Value Unit (Concurrent User) Monthly License | D22QJLL |
| IBM Security SOAR per User Value Unit (Concurrent User) from SOAR (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UDLL |
| IBM Security SOAR per User Value Unit (Concurrent User) Annual SW Subscription & Support Renewal | E0Q04LL |
| IBM Security SOAR for IBM Z per User Value Unit (Concurrent User) License + SW Subscription & Support 12 Months | D22NALL |
| IBM Security SOAR for IBM Z per User Value Unit (Concurrent User) SW | D22NBLL |

| Part description | Part number |
|--|--------------------|
| Subscription & Support Reinstatement 12 Months | |
| IBM Security SOAR for IBM Z per User Value Unit (Concurrent User) Monthly License | D22QKLL |
| IBM Security SOAR for IBM Z per User Value Unit (Concurrent User) from SOAR for IBM Z (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UELL |
| IBM Security SOAR for IBM Z per User Value Unit (Concurrent User) Annual SW Subscription & Support Renewal | E0Q05LL |
| IBM Security SOAR Breach Response Add-On per User Value Unit (Authorized User) License + SW Subscription & Support 12 Months | D22NCLL |
| IBM Security SOAR Breach Response Add-On per User Value Unit (Authorized User) SW Subscription & Support Reinstatement 12 Months | D22NDLL |
| IBM Security SOAR Breach Response Add-On per User Value Unit (Authorized User) from Resilient Incident Response Platform Migration Legacy Trade Up License + SW Subscription & Support 12 Months | D22NELL |
| IBM Security SOAR Breach Response Add-On per User Value Unit (Authorized User) Monthly License | D22QQLL |
| IBM Security SOAR Breach Response Add-On per User Value Unit (Authorized User) Annual SW Subscription & Support Renewal | E0Q06LL |
| IBM Security SOAR Breach Response Add-On for IBM Z per User Value Unit (Authorized User) License + SW Subscription & Support 12 Months | D22NFLL |
| IBM Security SOAR Breach Response Add-On for IBM Z per User Value Unit (Authorized User) SW Subscription & Support Reinstatement 12 Months | D22NGLL |
| IBM Security SOAR Breach Response Add-On for IBM Z per User Value Unit (Authorized User) Monthly License | D22QRLL |
| IBM Security SOAR Breach Response Add-On for IBM Z per User Value Unit (Authorized User) Annual SW Subscription & Support Renewal | E0Q07LL |
| IBM Security SOAR Breach Response Add-On per User Value Unit (Concurrent User) License + SW Subscription & Support 12 Months | D22P0LL |
| IBM Security SOAR Breach Response Add-On per User Value Unit (Concurrent User) SW Subscription & Support Reinstatement 12 Months | D22P1LL |
| IBM Security SOAR Breach Response Add-On per User Value Unit (Concurrent User) Monthly License | D22R2LL |
| IBM Security SOAR Breach Response Add-On per User Value Unit (Concurrent User) from SOAR Privacy (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UFLL |
| IBM Security SOAR Breach Response Add-On per User Value Unit (Concurrent | E0Q0QLL |

| Part description | Part number |
|---|--------------------|
| User) Annual SW Subscription & Support Renewal | |
| IBM Security SOAR Breach Response Add-On for IBM Z per User Value Unit (Concurrent User) License + SW Subscription & Support 12 Months | D22P2LL |
| IBM Security SOAR Breach Response Add-On for IBM Z per User Value Unit (Concurrent User) SW Subscription & Support Reinstatement 12 Months | D22P3LL |
| IBM Security SOAR Breach Response Add-On for IBM Z per User Value Unit (Concurrent User) Monthly License | D22R3LL |
| IBM Security SOAR Breach Response Add-On for IBM Z per User Value Unit (Concurrent User) from SOAR Privacy for IBM Z (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UGLL |
| IBM Security SOAR Breach Response Add-On for IBM Z per User Value Unit (Concurrent User) Annual SW Subscription & Support Renewal | E0Q0RLL |
| IBM Security SOAR Team Management Add-On per User Value Unit (Authorized User) License + SW Subscription & Support 12 Months | D22P4LL |
| IBM Security SOAR Team Management Add-On per User Value Unit (Authorized User) SW Subscription & Support Reinstatement 12 Months | D22P5LL |
| IBM Security SOAR Team Management Add-On per User Value Unit (Authorized User) Monthly License | D22R4LL |
| IBM Security SOAR Team Management Add-On per User Value Unit (Authorized User) from Resilient Incident Response Platform Legacy Trade Up License + SW Subscription & Support 12 Months | D22UHLL |
| IBM Security SOAR Team Management Add-On per User Value Unit (Authorized User) Annual SW Subscription & Support Renewal | E0Q0SLL |
| IBM Security SOAR Team Management Add-On for IBM Z per User Value Unit (Authorized User) License + SW Subscription & Support 12 Months | D22P6LL |
| IBM Security SOAR Team Management Add-On for IBM Z per User Value Unit (Authorized User) SW Subscription & Support Reinstatement 12 Months | D22P7LL |
| IBM Security SOAR Team Management Add-On for IBM Z per User Value Unit (Authorized User) Monthly License | D22R5LL |
| IBM Security SOAR Team Management Add-On for IBM Z per User Value Unit (Authorized User) Annual SW Subscription & Support Renewal | E0Q0TLL |
| IBM Security SOAR Team Management Add-On per User Value Unit (Concurrent User) License + SW Subscription & Support 12 Months | D22P8LL |
| IBM Security SOAR Team Management Add-On per User Value Unit (Concurrent User) SW Subscription & Support Reinstatement 12 Months | D22P9LL |

| Part description | Part number |
|---|--------------------|
| IBM Security SOAR Team Management Add-On per User Value Unit (Concurrent User) Monthly License | D22R6LL |
| IBM Security SOAR Team Management Add-On per User Value Unit (Concurrent User) from SOAR Team Management (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UILL |
| IBM Security SOAR Team Management Add-On per User Value Unit (Concurrent User) Annual SW Subscription & Support Renewal | E0Q0ULL |
| IBM Security SOAR Team Management Add-On for IBM Z per User Value Unit (Concurrent User) License + SW Subscription & Support 12 Months | D22PALL |
| IBM Security SOAR Team Management Add-On for IBM Z per User Value Unit (Concurrent User) SW Subscription & Support Reinstatement 12 Months | D22PBLL |
| IBM Security SOAR Team Management Add-On for IBM Z per User Value Unit (Concurrent User) Monthly License | D22R7LL |
| IBM Security SOAR Team Mgmt Add-On for IBM Z per User Value Unit (Concurrent User) from SOAR Team Mgmt for IBM Z (Authorized User) Trade Up License + SW Subscript & Support 12 Mo | D22UJLL |
| IBM Security SOAR Team Management Add-On for IBM Z per User Value Unit (Concurrent User) Annual SW Subscription & Support Renewal | E0Q0VLL |
| IBM Security SOAR Non-Production Add-On per User Value Unit (Authorized User) License + SW Subscription & Support 12 Months | D22PCLL |
| IBM Security SOAR Non-Production Add-On per User Value Unit (Authorized User) SW Subscription & Support Reinstatement 12 Months | D22PDLL |
| IBM Security SOAR Non-Production Add-On per User Value Unit (Authorized User) from Resilient Incident Response Platform Legacy Trade Up License + SW Subscription & Support 12 Months | D22PELL |
| IBM Security SOAR Non-Production Add-On per User Value Unit (Authorized User) Monthly License | D22R8LL |
| IBM Security SOAR Non-Production Add-On per User Value Unit (Authorized User) Annual SW Subscription & Support Renewal | E0Q0WLL |
| IBM Security SOAR Non-Production Add-On for IBM Z per User Value Unit (Authorized User) License + SW Subscription & Support 12 Months | D22PRLL |
| IBM Security SOAR Non-Production Add-On for IBM Z per User Value Unit (Authorized User) SW Subscription & Support Reinstatement 12 Months | D22PSLL |
| IBM Security SOAR Non-Production Add-On for IBM Z per User Value Unit (Authorized User) Monthly License | D22RALL |
| IBM Security SOAR Non-Production Add-On for IBM Z per User Value Unit (Authorized User) Annual SW Subscription & Support Renewal | E0Q14LL |

| Part description | Part number |
|--|--------------------|
| IBM Security SOAR Non-Production Add-On per User Value Unit (Concurrent User) License + SW Subscription & Support 12 Months | D22PTLL |
| IBM Security SOAR Non-Production Add-On per User Value Unit (Concurrent User) SW Subscription & Support Reinstatement 12 Months | D22PULL |
| IBM Security SOAR Non-Production Add-On per User Value Unit (Concurrent User) Monthly License | D22R9LL |
| IBM Security SOAR Non-Production Add-On per User Value Unit (Concurrent User) from SOAR Non-Production (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UKLL |
| IBM Security SOAR Non-Production Add-On per User Value Unit (Concurrent User) Annual SW Subscription & Support Renewal | E0Q15LL |
| IBM Security SOAR Non-Production Add-On for IBM Z per User Value Unit (Concurrent User) License + SW Subscription & Support 12 Months | D22PVLL |
| IBM Security SOAR Non-Production Add-On for IBM Z per User Value Unit (Concurrent User) SW Subscription & Support Reinstatement 12 Months | D22PWLL |
| IBM Security SOAR Non-Production Add-On for IBM Z per User Value Unit (Concurrent User) Monthly License | D22RCLL |
| IBM Security SOAR Non-Production Add-On for IBM Z per User Value Unit (Concurrent User) from SOAR Non-Production for IBM Z (Authorized User) Trade Up License + SW S&S 12 Mo | D22ULLL |
| IBM Security SOAR Non-Production Add-On for IBM Z per User Value Unit (Concurrent User) Annual SW Subscription & Support Renewal | E0Q16LL |
| IBM Security SOAR Disaster Recovery Add-On per User Value Unit (Authorized User) License + SW Subscription & Support 12 Months | D22PXLL |
| IBM Security SOAR Disaster Recovery Add-On per User Value Unit (Authorized User) SW Subscription & Support Reinstatement 12 Months | D22PYLL |
| IBM Security SOAR Disaster Recovery Add-On per User Value Unit (Authorized User) Monthly License | D22RDLL |
| IBM Security SOAR Disaster Recovery Add-On per User Value Unit (Authorized User) from Resilient Incident Response Platform Legacy Trade Up License + SW Subscription & Support 12 Months | D22UMLL |
| IBM Security SOAR Disaster Recovery Add-On per User Value Unit (Authorized User) Annual SW Subscription & Support Renewal | E0Q17LL |
| IBM Security SOAR Disaster Recovery Add-On for IBM Z per User Value Unit (Authorized User) License + SW Subscription & Support 12 Months | D22PZLL |
| IBM Security SOAR Disaster Recovery Add-On for IBM Z per User Value Unit | D22Q0LL |

| Part description | Part number |
|---|--------------------|
| (Authorized User) SW Subscription & Support Reinstatement 12 Months | |
| IBM Security SOAR Disaster Recovery Add-On for IBM Z per User Value Unit (Authorized User) Monthly License | D22RELL |
| IBM Security SOAR Disaster Recovery Add-On for IBM Z per User Value Unit (Authorized User) Annual SW Subscription & Support Renewal | E0Q18LL |
| IBM Security SOAR Disaster Recovery Add-On per User Value Unit (Concurrent User) License + SW Subscription & Support 12 Months | D22Q1LL |
| IBM Security SOAR Disaster Recovery Add-On per User Value Unit (Concurrent User) SW Subscription & Support Reinstatement 12 Months | D22Q2LL |
| IBM Security SOAR Disaster Recovery Add-On per User Value Unit (Concurrent User) Monthly License | D22RFLL |
| IBM Security SOAR Disaster Recovery Add - On per User Value Unit (Concurrent User) from SOAR Disaster Recovery (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22UNLL |
| IBM Security SOAR Disaster Recovery Add-On per User Value Unit (Concurrent User) Annual SW Subscription & Support Renewal | E0Q19LL |
| IBM Security SOAR Disaster Recovery Add-On for IBM Z per User Value Unit (Concurrent User) License + SW Subscription & Support 12 Months | D22Q3LL |
| IBM Security SOAR Disaster Recovery Add-On for IBM Z per User Value Unit (Concurrent User) SW Subscription & Support Reinstatement 12 Months | D22Q4LL |
| IBM Security SOAR Disaster Recovery Add-On for IBM Z per User Value Unit (Concurrent User) Monthly License | D22RHLL |
| IBM Security SOAR Disaster Recovery Add-On for IBM Z per User Value Unit (Concurrent User) from SOAR Disaster Recovery for IBM Z (Auth User) Trade Up License + SW S&S 12 Mo | D22UPLL |
| IBM Security SOAR Disaster Recovery Add-On for IBM Z per User Value Unit (Concurrent User) Annual SW Subscription & Support Renewal | E0Q1ALL |
| IBM Security SOAR MSSP Add-On per User Value Unit (Authorized User) License + SW Subscription & Support 12 Months | D22Q5LL |
| IBM Security SOAR MSSP Add-On per User Value Unit (Authorized User) SW Subscription & Support Reinstatement 12 Months | D22Q6LL |
| IBM Security SOAR MSSP Add-On per User Value Unit (Authorized User) Monthly License | D22RILL |
| IBM Security SOAR MSSP Add-On per User Value Unit (Authorized User) from Resilient Incident Response Platform Legacy Trade Up License + SW Subscription & Support 12 Months | D22UQLL |
| IBM Security SOAR MSSP Add-On per User Value Unit (Authorized User) Annual SW Subscription & Support Renewal | E0Q1BLL |

| Part description | Part number |
|---|--------------------|
| IBM Security SOAR MSSP Add-On for IBM Z per User Value Unit (Authorized User) License + SW Subscription & Support 12 Months | D22Q7LL |
| IBM Security SOAR MSSP Add-On for IBM Z per User Value Unit (Authorized User) SW Subscription & Support Reinstatement 12 Months | D22Q8LL |
| IBM Security SOAR MSSP Add-On for IBM Z per User Value Unit (Authorized User) Monthly License | D22RJLL |
| IBM Security SOAR MSSP Add-On for IBM Z per User Value Unit (Authorized User) Annual SW Subscription & Support Renewal | E0Q1CLL |
| IBM Security SOAR MSSP Add-On per User Value Unit (Concurrent User) License + SW Subscription & Support 12 Months | D22Q9LL |
| IBM Security SOAR MSSP Add-On per User Value Unit (Concurrent User) SW Subscription & Support Reinstatement 12 Months | D22QALL |
| IBM Security SOAR MSSP Add-On per User Value Unit (Concurrent User) Monthly License | D22RKLL |
| IBM Security SOAR MSSP Add-On per User Value Unit (Concurrent User) from SOAR MSSP (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22URLL |
| IBM Security SOAR MSSP Add-On per User Value Unit (Concurrent User) Annual SW Subscription & Support Renewal | E0Q1DLL |
| IBM Security SOAR MSSP Add-On for IBM Z per User Value Unit (Concurrent User) License + SW Subscription & Support 12 Months | D22QBLL |
| IBM Security SOAR MSSP Add-On for IBM Z per User Value Unit (Concurrent User) SW Subscription & Support Reinstatement 12 Months | D22QCLL |
| IBM Security SOAR MSSP Add-On for IBM Z per User Value Unit (Concurrent User) Monthly License | D22RLLL |
| IBM Security SOAR MSSP Add-On for IBM Z per User Value Unit (Concurrent User) from SOAR MSSP for IBM Z (Authorized User) Trade Up License + SW Subscription & Support 12 Months | D22USLL |
| IBM Security SOAR MSSP Add-On for IBM Z per User Value Unit (Concurrent User) Annual SW Subscription & Support Renewal | E0Q1ELL |
| IBM Security SOAR Thousand Monthly Actions per Resource Value Unit License + SW Subscription & Support 12 Months | D22QDLL |
| IBM Security SOAR Thousand Monthly Actions per Resource Value Unit SW Subscription & Support Reinstatement 12 Months | D22QELL |
| IBM Security SOAR Thousand Monthly Actions per Resource Value Unit from Resilient Incident Response Platform Legacy Trade Up License + SW Subscription & Support 12 Months | D22QFLL |
| IBM Security SOAR Thousand Monthly Actions per Resource Value Unit Monthly License | D22RGLL |

| Part description | Part number |
|--|--------------------|
| IBM Security SOAR Thousand Monthly Actions per Resource Value Unit Annual SW Subscription & Support Renewal | E0Q1FLL |
| IBM Security SOAR Thousand Monthly Actions for IBM Z per Resource Value Unit License + SW Subscription & Support 12 Months | D22QGLL |
| IBM Security SOAR Thousand Monthly Actions for IBM Z per Resource Value Unit SW Subscription & Support Reinstatement 12 Months | D22QHLL |
| IBM Security SOAR Thousand Monthly Actions for IBM Z per Resource Value Unit Monthly License | D22RBLL |
| IBM Security SOAR Thousand Monthly Actions for IBM Z per Resource Value Unit Annual SW Subscription & Support Renewal | E0Q1GLL |
| IBM Security SOAR Actions Enterprise Install License + SW Subscription & Support 12 Months | D268DLL |
| IBM Security SOAR Actions Enterprise Install SW Subscription & Support Reinstatement 12 Months | D268ELL |
| IBM Security SOAR Actions Enterprise Install Monthly License | D268LLL |
| IBM Security SOAR Actions Enterprise Install Annual SW Subscription & Support Renewal | E0QJ2LL |
| IBM Security SOAR Actions Enterprise for IBM Z Install License + SW Subscription & Support 12 Months | D268HLL |
| IBM Security SOAR Actions Enterprise for IBM Z Install SW Subscription & Support Reinstatement 12 Months | D268ILL |
| IBM Security SOAR Actions Enterprise for IBM Z Install Monthly License | D268MLL |
| IBM Security SOAR Actions Enterprise for IBM Z Install Annual SW Subscription & Support Renewal | E0QJ3LL |

IBM Security SOAR on Cloud (5737-C07)

These previously announced part numbers descriptions have been updated.

| Part description | Part number |
|--|--------------------|
| IBM Security SOAR on Cloud (AU) Authorized User per Month | D22U1LL |
| IBM Security SOAR on Cloud (AU) Authorized User Overage | D22U2LL |
| IBM Security SOAR on Cloud (CU) Concurrent User per Month | D22U3LL |
| IBM Security SOAR on Cloud (CU) Concurrent User Overage | D22U4LL |
| IBM Security SOAR Breach Response on Cloud Add-On (AU) Authorized User per Month | D22U5LL |
| IBM Security SOAR Breach Response on Cloud Add-On (AU) Authorized User Overage | D22U6LL |
| IBM Security SOAR Breach Response on Cloud Add-On (CU) Concurrent User per Month | D22U7LL |
| IBM Security SOAR Breach Response on Cloud Add-On (CU) Concurrent User Overage | D22U8LL |

| Part description | Part number |
|--|--------------------|
| IBM Security SOAR Team Management on Cloud Add-On (AU) Authorized User per Month | D22U9LL |
| IBM Security SOAR Team Management on Cloud Add-On (AU) Authorized User Overage | D22UALL |
| IBM Security SOAR Team Management on Cloud Add-On (CU) Concurrent User per Month | D22UBLL |
| IBM Security SOAR Team Management on Cloud Add-On (CU) Concurrent User Overage | D22UCLL |
| IBM Security SOAR Non-Production on Cloud Add-On (AU) Authorized User per Month | D22UWLL |
| IBM Security SOAR Non-Production on Cloud Add-On (AU) Authorized User Overage | D22V1LL |
| IBM Security SOAR Non-Production on Cloud Add-On (CU) Concurrent User per Month | D22UXLL |
| IBM Security SOAR Non-Production on Cloud Add-On (CU) Concurrent User Overage | D22V2LL |
| IBM Security SOAR MSSP on Cloud Add-On (AU) Authorized User per Month | D22UYLL |
| IBM Security SOAR MSSP on Cloud Add-On (AU) Authorized User Overage | D22V3LL |
| IBM Security SOAR MSSP on Cloud Add-On (CU) Concurrent User per Month | D22UZLL |
| IBM Security SOAR MSSP on Cloud Add-On (CU) Concurrent User Overage | D22V4LL |
| IBM Security SOAR Actions on Cloud per Thousand Items per Month | D22V0LL |
| IBM Security SOAR Actions on Cloud per Thousand Items Overage | D22V5LL |

Charge metric

Charge metric for licensed products

The charge metrics for this licensed product can be found in the following License Information documents:

| Program identifier | License Information document title | License Information document number |
|---------------------------|---|--|
| 5737-L74 | IBM Cloud Pak for Security (Gen3) 1.9 | L-KBRH-C7ZHUF |
| 5737-L74 | IBM Cloud Pak for Security Disaster Recovery (Gen3) 1.9 | L-KBRH-C7ZJ6Q |
| 5737-L74 | IBM Cloud Pak for Security (Gen2) 1.9 | L-GBLK-C8PHCR |
| 5737-L74 | IBM Cloud Pak for Security Disaster Recovery (Gen2) 1.9 | L-GBLK-C8PHHJ |
| 5737-L74 | IBM Cloud Pak for Security 1.9 | L-GBLK-C8PH4M |
| 5737-L74 | IBM Security Guardium Insights for IBM Cloud Pak for Security 3.1 | L-TEXS-C86NC4 |
| 5737-L74 | IBM Cloud Pak for Security 1.9 Disaster Recovery | L-GBLK-C8ZA3B |
| 5737-L66 | IBM Security Guardium Insights 3.1 | L-TEXS-C86NKZ |

| Program identifier | License Information document title | License Information document number |
|---------------------------|---|--|
| 5737-L66 | IBM Security Guardium Insights for Guardium Data Protection for z/OS ^(R) , 3.1 | L-TEXX-C86NM4 |
| 5737-L66 | IBM Security Guardium Insights for IBM Cloud Pak for Security 3.1 | L-TEXX-C86NPQ |

Select your language of choice and scroll down to the Charge Metrics section. Follow-on releases, if any, may have updated terms. See the [License Information documents](#) website for more information.

Charge metric for cloud services

The charge metrics for these cloud services can be found in the following Service Description documents:

| Program identifier | Service Description document title | Service Description document number |
|---------------------------|---|--|
| 5900-A3J | IBM Security Threat Intelligence Insights for IBM Cloud Pak for Security | i126-7393 |
| 5900-A8T | IBM Security Expert Labs for IBM Cloud, formerly IBM Expert Labs for IBM Cloud Pak for Security | i126-8730 |
| 5900-AM4 | IBM Security Threat Investigator for IBM Cloud Pak for Security | i126-9286 |
| 5900-AGL | IBM Cloud Pak for Security as a Service | i126-9228 |

Select your language of choice and scroll down to the Charge Metrics section. Follow-on releases, if any, may have updated terms. Clients will always be directed to the most current published version of the Service Description. To review older versions, use the "Version" drop-down menu to the left of the displayed Service Description to select a previous version.

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License Information number

The following License Information documents apply to the offerings in this announcement:

| Program identifier | License Information document title | License Information document number |
|---------------------------|--|--|
| 5737-L74 | IBM Cloud Pak for Security (Gen3) 1.9 | L-KBRH-C7ZHUF |
| 5737-L74 | IBM Cloud Pak for Security Disaster Recovery (Gen3) 1.9 | L-KBRH-C7ZJ6Q |
| 5737-L74 | IBM Cloud Pak for Security (Gen2) 1.9 | L-GBLK-C8PHCR |
| 5737-L74 | IBM Cloud Pak for Security Disaster Recovery (Gen2) 1.9 | L-GBLK-C8PHHJ |
| 5737-L74 | IBM Cloud Pak for Security 1.9 | L-GBLK-C8PH4M |
| 5737-L74 | IBM Cloud Pak for Security 1.9 Disaster Recovery | L-GBLK-C8ZA3B |
| 5737-L74 | IBM Security Guardium Insights for IBM Cloud Pak for Security 3.1 | TESX-C86NC4 |
| 5737-L74 | IBM Cloud Pak for Security | L-TESX-C86NC4 |
| 5737-L66 | IBM Security Guardium Insights 3.1 | L-TESX-C86NKZ |
| 5737-L66 | IBM Security Guardium Insights for Guadium Data Protection for z/OS, 3.1 | L-TESX-C86NM4 |
| 5737-L66 | IBM Security Guardium Insights for IBM Cloud Pak for Security 3.1 | L-TESX-C86NPQ |

Follow-on releases, if any, may have updated terms. See the [License Information documents](#) website for more information.

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the [IBM Support Guide](#).

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program version or release of a specific program within this offering will be available as long as:

- The program is still supported
- Your Software Subscription and Support for this offering is in effect

Program technical support terms

- Technical support of a program product version or release is available for a minimum of one year from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect. This enables you to obtain assistance (by telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program.
- Software Subscription and Support (Software Maintenance) also provides you with access to versions, releases, and updates of the program.
- You will be notified, through an announcement letter, of discontinuance of support with six months' notice.

For additional information on this support lifecycle, see the [IBM Cloud Pak for Security Support Lifecycle Policy](#) website.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes. Information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Software Subscription and Support applies

Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance by telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, see the [IBM Support Guide](#). Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

Unless specified otherwise in a written agreement with you, IBM does not provide support for third-party products that were not provided by IBM. Ensure that when contacting IBM for covered support, you follow problem determination and other instructions that IBM provides, including in the [IBM Support Guide](#).

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, go to the [Passport Advantage and Passport Advantage Express](#) website.

Other support

Passport Advantage

Variable charges apply

No

Educational allowance available

Education allowance does not apply. Education software allowance does not apply. Special education prices are available for qualified clients through Passport Advantage.

Terms and conditions for the cloud service

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction for the acquisition of Cloud Services from IBM consist of either the IBM Cloud Services Agreement and the applicable offering Service Description or the IBM International Passport Advantage Agreement or the International Passport Advantage Express Agreement and the IBM Terms of Use - General Terms for Cloud Offerings and the applicable offering Service Description.

Technical support

Technical support is provided for Cloud Services and enabling software, as applicable, during the subscription period. Any enhancements, updates, and other materials provided by IBM as part of any such technical support are considered to be part of the Cloud Service, as applicable, and therefore governed by the applicable agreement as defined in Client's quote or transaction document. Technical support is included with the Cloud Service and is not available as a separate offering.

Additional technical support information for this Cloud Service offering may be found in the [IBM Support Guide](#) or in service-specific documentation.

Service Description

The following Service Description documents apply to this offering in this announcement:

| Program identifier | Service Description document title | Service Description document number |
|---------------------------|---|--|
| 5900-A3J | IBM Security Threat Intelligence Insights for IBM Cloud Pak for Security | i126-7393 |
| 5900-A8T | IBM Security Expert Labs for IBM Cloud, formerly IBM Expert Labs for IBM Cloud Pak for Security | i126-8730 |
| 5900-AM4 | IBM Security Threat Investigator for IBM Cloud Pak for Security | i126-9286 |
| 5900-AGL | IBM Cloud Pak for Security as a Service | i126-9228 |

Follow-on levels of these cloud services, if any, may have updated terms. See the [Cloud Services terms](#) website and search using the four-digit base Service Description numbers.

Limited warranty

See the warranty defined in the applicable agreement governing client's acquisition for this offering.

Money-back guarantee

No

Volume orders (IVO)

No

Passport Advantage applies

Yes. Information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Usage restrictions

Yes. For any usage restrictions, see the Service Description documents listed in this [Terms and conditions](#) section.

Other support

Passport Advantage

Educational allowance available

No.

Statement of good security practices

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

Prices

For all local charges, contact your local IBM representative or IBM Business Partner.

Business Partner information

If you are an IBM Business Partner acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBMid and password are required to access the [IBM Passport Advantage](#) or [IBM PartnerWorld^{\(R\)}](#) website.

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or IBM Business Partner. Additional information is also available on the [Passport Advantage and Passport Advantage Express](#) website.

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Regional availability

Europe: Aland Islands, Albania, Andorra, Armenia, Austria, Azerbaijan, Belarus, Belgium, Bosnia and Herzegovina, Bouvet Island, British Indian Ocean Territory, Bulgaria, Comoros, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Falkland Islands (Malvinas), Faroe Islands, Finland, France, French Guiana, French Polynesia, French Southern Territories, Georgia, Germany, Gibraltar, Greece, Greenland, Guadeloupe, Guernsey, Holy See (Vatican City State), Hungary, Iceland, Ireland, Isle of Man, Israel, Italy, Jersey, Kazakhstan, Kyrgyzstan, Latvia, Liechtenstein, Lithuania, Luxembourg, Republic of North Macedonia, Malta, Martinique, Mayotte, Republic of Moldova, Monaco, Montenegro, Netherlands, New Caledonia, Norway, Pitcairn, Poland, Portugal, Reunion, Romania, Russian Federation, Saint Barthelemy, Saint Helena Ascension and Tristan da Cunha, Saint Martin (French Part), Saint Pierre and Miquelon, San Marino, Serbia, Slovakia, Slovenia, South Georgia and the South Sandwich Islands, Spain, Svalbard and Jan Mayen, Sweden, Switzerland, Tajikistan, Turkmenistan, Ukraine, United Kingdom, Uzbekistan, Vanuatu, and Wallis and Futuna

Middle East and Africa: Afghanistan, Algeria, Angola, Bahrain, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Congo, The Democratic Republic of the Congo, Cote d'Ivoire, Djibouti, Egypt, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Iraq, Jordan, Kenya, Kuwait, Lebanon, Lesotho, Liberia, Libya, Madagascar, Malawi,

Mali, Mauritania, Mauritius, Morocco, Mozambique, Namibia, Niger, Nigeria, Oman, Pakistan, State of Palestine, Qatar, Rwanda, Sao Tome and Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Somalia, South Africa, South Sudan, Sudan, Swaziland, United Republic of Tanzania, Togo, Tunisia, Turkey, Uganda, United Arab Emirates, Western Sahara, Yemen, Zambia, and Zimbabwe

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