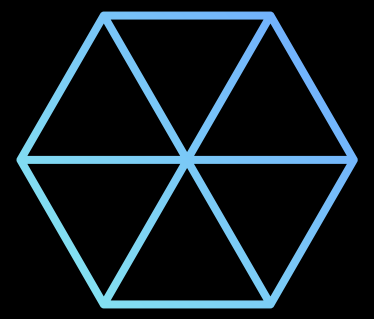
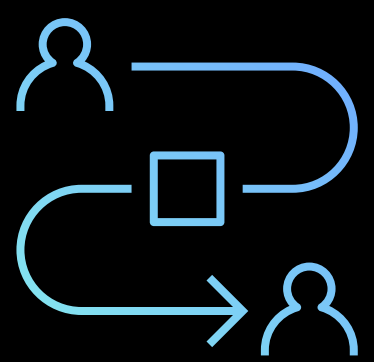


# Modernize the federal government employee experience through HR LOB shared services

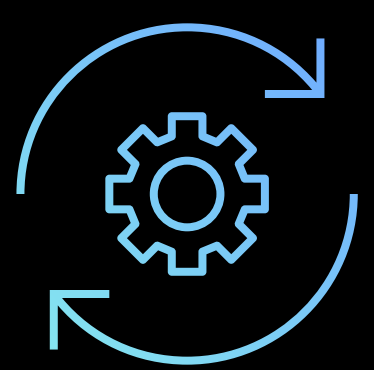
IBM's cloud-based, software as a service (SaaS) solution uses modern technology and best practices to improve the employee experience, streamline operations, cut costs and realign focus on mission-critical tasks.



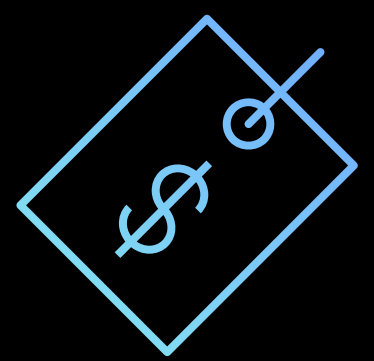
**Seamlessly** integrate HR applications, with the option of adding payroll, in your core HR system



**OPM Certified** HR LOB shared service center (SSC) that supports the Department of Veteran Affairs, General Services Administration and Office of Personnel Management



**Modernized** core HR applications that are up to date on the latest version with improvements continuously rolled out



**Cost-effective** per employee pricing that covers core HR applications and external applications

## Streamline operations and improve efficiency

IBM's HR LOB shared services solution for federal government offers a configurable SaaS solution that helps accelerate an agency's move to the cloud and modernize the HR experience.

Our proven federally compliant solution reimagines HR through an adaptive SaaS platform that provides continuous innovation and flexibility.

IBM HR LOB shared services free HR of having to maintain antiquated legacy systems and provide federal employees with modern, best-in-class solutions.

# 500,000+

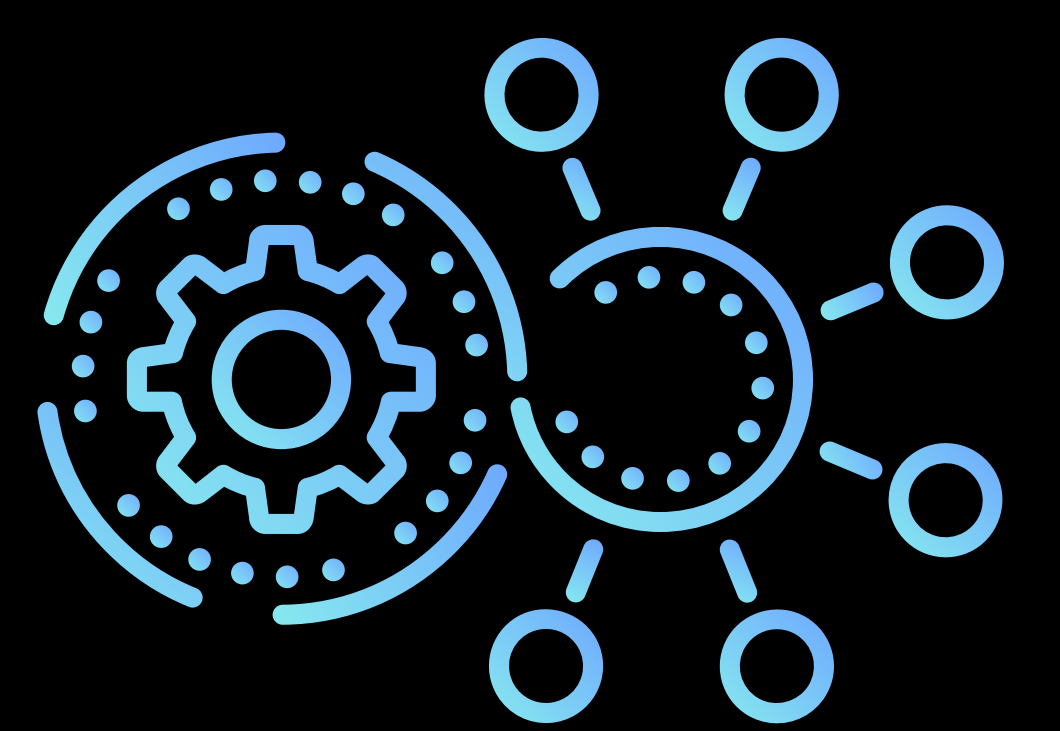
users serviced by HR LOB across 5 federal agencies

## A secure and trusted partner for the federal government

IBM is an OPM certified HR LOB SSC providing HR LOB services to the federal government since 2013

## The IBM HR LOB Experience

Continuous improvement and modernization are key to the HR LOB shared services solution. With this experience, employees will automatically receive the latest version of your modernized core HR system and won't have to manage costly, time-consuming upgrades and software patches. IBM handles the implementation and rollout of year-end salary processing and other federal policy changes.



### HR LOB Roadmap



#### Technical Advancement

Continuous investment in improving technical capabilities including FEDRamp certification and interface API refreshes

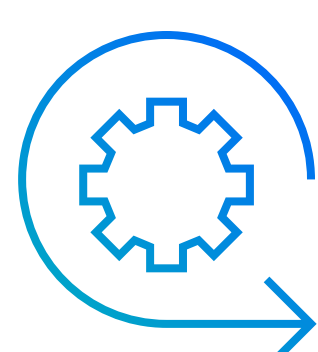


#### Expanded Services

Enabling cognitive enterprise by incorporating additional capabilities for AI and virtual assistants

#### Enhanced User Experience

Improving the end-user experience with continuous enhancements and new functionality to MSS, ESS and Workflow pages



#### Application Modernization

Executing risk-managed cloud modernization to incorporate new tools for employees and managers

