

IBM supports over 150 of the most commonly used open source packages, including:



Apache Tomcat
OpenJDK
Apache ActiveMQ
PostgreSQL
MySQL
MongoDB
Kubernetes
Jenkins
ElasticSearch



[Check the full list](#)



80%

of support issues for open source software support stem from lack of product knowledge or environmental incompatibilities¹.

[Find out more](#)



Managing this complexity can be a challenge, but there are surprising benefits in having a single source of support for your community and commercial open source software support applications, running on cloud, hybrid cloud or locally deployed systems.



1. Comprehensive support for your open source ecosystem

Combat complex, expensive and time-consuming management solutions

>150 community packages supported²



3. Single point of contact

Reduce the complexity of managing support solutions scattered across many vendors

20% reduction in time spent on vendor relationship management³



2. Alleviate internal staff

Enable in-house IT staff to stay focused on strategic objectives

Support from people you know and trust

With IBM you get a 99 percent Linux fix rate and access to our deep community of skilled Linux developers and consultants



4. Predict, instead of repair

Most problems stem from intra-package compatibility issues or issues between the open source software support package and the Infrastructure environment

64% of incidents were automatically resolved with the help of IBM Technology Support Services.⁴

Trust the proven experience and expertise of IBM for your open source software ecosystem and see how open source software support services can work for you.

[Find out more](#)

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¹2017, Open Source Support Report, Rogue Wave Software

²Internal IBM data as of October 2018

³The Total Economic Impact (TM) of IBM Multivendor Support Services (MVS), A Forrester Total Economic Impact (TM) Study Commissioned by IBM, January 2019

⁴ibm.com/common/ssi/cgi-bin/ssialias?subye=WH&inotype=SA&htmlfid=DIW03006USEN&attachment=DIW03006USEN.PDF