

How IBM Watson Content Hub is Preparing for GDPR Support

Executive Summary

IBM is making several changes to Watson Content Hub (WCH) to support organizations with their readiness for the European Union's new General Data Protection Regulation (GDPR), which goes into effect on May 25, 2018. Please note that this document does not provide legal advice nor does it provide procedural advice for overall enterprise GDPR compliance. Please see the disclaimer and notice at the end of this document.

IBM is planning to release several enhancements to Watson Content Hub to facilitate customer requests about their personal data, such as:

- Display data privacy notice on how personal data will be used
- Support data subject access requests

These updates are planned for all editions of Watson Content Hub. The intended features are planned to be available in May of 2018. See the following pages for more granular target dates. Documentation will be updated through a continuous release process beginning in March and continuing thereafter.

Please check back with IBM regularly, as details may change as we implement features and make them generally available.

Specific New Planned Capabilities: IBM Watson Content Hub

1. **Display data privacy notice on how personal data will be used**

WCH will provide notice to users of how their private data will be processed, stored, and retained, and the purposes for which it will be used before they log in to WCH.

Related to:

- Right to be informed

Currently targeted for:

- May 2018

2. **Support data access and erasure requests**

WCH will support requests to provide users their personal data as well as requests to update and delete that data. Delivery will be done through documentation, which will be made available as soon as possible.

Related to:

- Right to access
- Right to erasure

Currently targeted for:

- May 2018

Additional Updates: Documentation

The IBM Watson Content Hub Knowledge Center will feature updates articulating our offering's GDPR related support. These updates will be provided on a continual delivery basis beginning in March 2018 and continuing through May 2018.

Summary

If you have any questions regarding the content in this document or related to the support of GDPR within the Watson Content Hub product, please contact your Customer Support representative or your Account Manager.

Learn more about IBM's own GDPR readiness journey and our GDPR capabilities and offerings here: <https://ibm.com/gdpr>

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