



BUREAU
VERITAS

Bureau Veritas Certification

IBM Cloud Infrastructure as a Service (IaaS)

14001 Dallas Parkway, Suite M100 Dallas, TX 75240 United States

This is a multisite certificate, additional site(s) are listed on the next page(s)

Bureau Veritas Certification NA certifies that the System of the above organization has been audited and found to be in accordance with the requirements of the standard detailed below

ISO 27018:2019

Scope of Certification

THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT
SYSTEM (IMS) AND

IAAS CLOUD OFFERINGS, USING LOCAL AND GLOBAL CAPABILITIES

Customer managed options delivered from within IMS include:

IBM Cloud Bare Metal - IBM Cloud Virtual Servers

SAP-Certified Cloud Infrastructure - IBM Cloud Hardware Security Module (HSM)

IBM Cloud Load Balancer - IBM Cloud Direct Link "1.0" (Connect, Dedicated
Hosting, Exchange)

Hardware Firewall - Gateway Appliance

IPSec VPN - Fortigate Security Appliance

IBM Cloud Block Storage - IBM Cloud File Storage

IBM Cloud Backup - IBM Cloud Object Storage (IaaS)

Consolidated SOA V1.32 dated April 8, 2025

Original cycle start date: 29-August-2017

Expiry date of previous cycle: 28-August-2023

Certification/Recertification cycle start date: 29-August-2023

Subject to the continued satisfactory operation of the organization's
System, this certificate expires on: 28-August-2026

Certificate Number: **US018447**

Version: 3

Issue date: 15-September-2025

Brian Sanders

Signed on behalf of Bureau Veritas Certification, NA

Certification Body Address: 16800 Greenspoint Park Drive, Suite 300S, Houston, Texas 77060 USA

Further clarifications regarding the scope and validity of this certificate and the applicability of the management system requirements may be obtained by consulting the organization.





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Scope of Certification

Site Name	Site Address	Site Scope
Head Office DAL 11 - IBM Cloud Infrastructure as a Service (IaaS) - Headquarters	14001 Dallas Parkway, Suite M100 Dallas, TX 75240 United States	<p>THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY</p> <p>Customer managed options delivered from within IMS include:</p> <ul style="list-style-type: none"> IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 01 AMS 03 - IBM Nederland B.V.	Rondebeltweg 62 Almere, 00 1329BG The Netherlands	
Site 02 CHE 01 - IBM India Private Limited	266 Red Hills Road Kallikuppam, Ambattur - Chennai- Tamil Nadu, 00 600053 India	
Site 03 DAL 08/09 - International Business Machines Corporation	900 Quality Way Richardson, TX 75081 United States	
Site 04 DAL10 - International Business Machines Corporation	6431 Longhorn Dr. Irving, TX 75063 United States	
Site 05 DAL12 - International Business Machines Corporation	Room 130 907 Security Row Richardson, TX 75081 United States	
Site 06 DAL13 - International Business Machines Corporation	1649 W. Frankford Rd., 410E Data Hall- Row 4060 Carrollton, TX 75007 United States	
Site 07 DAL 14 - International Business Machines Corporation	6715 Pinecrest Dr. Plano, TX 75024 United States	

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Site Name	Site Address	Site Scope
Site 08 FRA02 - IBM Deutschland Customer Support Services GmbH	Leonhard - Heisswolf Str 4 Frankfurt am Main, 00 65936 Germany	THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY Customer managed options delivered from within IMS include: IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 09 FRA04 - IBM Deutschland Customer Support Services GmbH	Building H, Eschborner Landstrasse 100 Frankfurt am Main, 00 60489 Germany	
Site 10 FRA05 - IBM Deutschland Customer Support Services GmbH	Weissmullerstrasse 40 Frankfurt, 00 60314 Germany	
Site 11 LON02 - IBM United Kingdom Limited	Fountain Court, Cox Lane Chessington Greater London, KT9 15J United Kingdom	
Site 12 LON04 - IBM United Kingdom Limited	A57 Cody Technology Park Old Victor Way Farnborough, GU14 0LH United Kingdom	
Site 13 LON05 - IBM United Kingdom Limited	SL01 C/O Gyron Internet Campus Hemel Hempstead, HP2 7EG United Kingdom	
Site 14 LON06 - IBM United Kingdom Limited	12 Liverpool Road, Trading Estate, Slough, Berkshire, SL1 4QZ United Kingdom	
Site 15 MAD02 - International Business Machines, S.A.	Avenida de la Industria, 15 Alcobendas Madrid, 28108 SPAIN	

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Site Name	Site Address	Site Scope
Site 16 MAD04 - International Business Machines, S.A.	Calle Aquisgrán 2 Madrid, 28232 SPAIN	<p>THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY</p> <p>Customer managed options delivered from within IMS include:</p> <p>IBM Cloud Bare Metal</p> <p>IBM Cloud Virtual Servers</p> <p>SAP-Certified Cloud Infrastructure</p> <p>IBM Cloud Hardware Security Module (HSM)</p> <p>IBM Cloud Load Balancer</p> <p>IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)</p> <p>Hardware Firewall</p> <p>Gateway Appliance</p> <p>IPSec VPN</p> <p>Fortigate Security Appliance</p> <p>IBM Cloud Block Storage</p> <p>IBM Cloud File Storage</p> <p>IBM Cloud Backup</p> <p>IBM Cloud Object Storage (IaaS)</p>
Site 17 MAD05 - International Business Machines, S.A.	Alfonso Gomez 6 Madrid, 28037 SPAIN	
Site 18 MIL01 - IBM Italia S.p.A.	Via Monzoro 101-105 Cornaredo (MI), 00 20010 Italy	
Site 19 MON01 - IBM Canada Limited	2525 Rue Canadien Drummondville, QC J2C 7W2 Canada	
Site 20 MON 04 - IBM Canada Limited	2525 Rue Canadien Drummondville, QC J2C 7W2 Canada	
Site 21 OSA2X - IBM Japan, Ltd.	6-1 Saitoaokita Mino-shi Osaka-fu, 00 562-0029 JAPAN	
Site 22 PAR01 - Compagnie IBM France, S.A.S.	7-9 rue Petit Clichy, 92582 France	
Site 23 PAR04 - Compagnie IBM France, S.A.S.	7-9 rue Petit Clichy, 92582 France	
Site 24 PAR05 - Compagnie IBM France, S.A.S.	11 Avenue Johannes Gutenberg Bailly-Romainvilliers, 77700 France	
Site 25 PAR06 - Compagnie IBM France, S.A.S.	6 bis Avenue Gutenberg Saint Georges, 77600 France	

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Site Name	Site Address	Site Scope
Site 26 SAO01 - IBM Brasil- Industria, Maquinas e Servicos Limitada	Rua Presbitero Plinio Alves de Souza, 757 J. Ermida II Jundiai, 00 13212-181 Brazil	<p>THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY</p> <p>Customer managed options delivered from within IMS include:</p> <p>IBM Cloud Bare Metal</p> <p>IBM Cloud Virtual Servers</p> <p>SAP-Certified Cloud Infrastructure</p> <p>IBM Cloud Hardware Security Module (HSM)</p> <p>IBM Cloud Load Balancer</p> <p>IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange)</p> <p>Hardware Firewall</p> <p>Gateway Appliance</p> <p>IPSec VPN</p> <p>Fortigate Security Appliance</p> <p>IBM Cloud Block Storage</p> <p>IBM Cloud File Storage</p> <p>IBM Cloud Backup</p> <p>IBM Cloud Object Storage (IaaS)</p>
Site 27 SAO04 - IBM Brasil- Industria, Maquinas e Servicos Limitada	DC SP 01 Estrada dos Rimeiros, 943 Votuparim, Santana do Parnaiba, 00 06513-001 Brazil	
Site 28 SAO05 - IBM Brasil- Industria, Maquinas e Servicos Limitada	Av. 2 no. 50 Quadra G1 Gleba 1B Parte A Distrito Industrial Benedito Storani, State of Sao Paulo, 00 Vinhedo Brazil	
Site 29 SJC03 - International Business Machines Corporation	1100 Space Park Drive Santa Clara, CA 95054 United States	
Site 30 SJC04 - International Business Machines Corporation	2001 Fortune Drive San Jose, CA 95131 United States	
Site 31 SNG01 - IBM Singapore Pte Ltd.	29A International Business Park S180 Jurong East, 609934 Singapore	
Site 32 SYD01 - IBM Australia Limited	400 Harris Street Ultimo, NSW 2007 Australia	
Site 33 SYD04 - IBM Australia Limited	1-11 Templar Road Erskine Park, NSW 2759 Australia	
Site 34 SYD05 - IBM Australia Limited	200 Bourke Road, Alexandria Sydney, NSW 2015 Australia	

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Site 35 TOK02 - IBM Japan, Ltd.	Shin-Toyosu Cube, 6-2-12 Toyosu, Koto-ku Tokyo, 00 135-0061 JAPAN	<p>THE DESIGN, DEVELOPMENT AND SUPPORT OF INFRASTRUCTURE MANAGEMENT SYSTEM (IMS) AND IAAS CLOUD OFFERINGS USING LOCAL AND GLOBAL CAPABILITIES TO ENSURE BUSINESS CONTINUITY</p> <p>Customer managed options delivered from within IMS include:</p> <ul style="list-style-type: none"> IBM Cloud Bare Metal IBM Cloud Virtual Servers SAP-Certified Cloud Infrastructure IBM Cloud Hardware Security Module (HSM) IBM Cloud Load Balancer IBM Cloud Direct Link "1.0" (Connect, Dedicated Hosting, Exchange) Hardware Firewall Gateway Appliance IPSec VPN Fortigate Security Appliance IBM Cloud Block Storage IBM Cloud File Storage IBM Cloud Backup IBM Cloud Object Storage (IaaS)
Site 36 TOK04 - IBM Japan, Ltd.	4-264-8 Kishiki-cho, Oomiya-ku Saitama City, 00 Saitama JAPAN	
Site 37 TOK05 - IBM Japan, Ltd.	3-4-1 Inukura, Miyamae-ku Kawasaki City, 00 Kangawa Prefecture JAPAN	
Site 38 TOR01 - IBM Canada Limited	371 Gough Rd Suite # 130 Markham, ON L3R 4B6 Canada	
Site 39 TOR04 - IBM Canada Limited	300 Bortor Road Toronto, ON M9M 2G6 Canada	
Site 40 TOR05 - IBM Canada Limited	1 Century Place Vaughan, ON L4L 8R2 Canada	
Site 41 WDC04/WDC03 - International Business Machines Corporation	44060 Digital Loudoun Plaza Ashburn, VA 20147 United States	
Site 42 WDC06 - International Business Machines Corporation	44610 Guilford Drive Ashburn, VA 20147 United States	
Site 43 WDC07 - International Business Machines Corporation	21741 Red Rum Drive Ashburn, VA 20147 United States	

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