

Providing high quality Social Program Management implementation services

Nearly eight trillion dollars is spent on health and human services worldwide, but as much as 30 percent is wasted.¹ Social program organizations and health and human services agencies are facing increased demand and higher expectations from the public, while simultaneously feeling pressure to contain costs and optimize outcomes. Such outcomes are achievable with more holistic and evidence-based care approaches. As part of IBM® Watson™ Health, IBM Social Program Management can help unlock the full potential of data and improve the efficiency of agency operations while also improving citizen outcomes.

eSystems

Founded in 1999, eSystems is a tech savvy company with the power of a large software firm but the flexibility that comes from being a mid-sized company. Over the past decade, eSystems has been enabling state and local government organizations to deliver services and improve outcomes for its citizens. The company uses state of the art infrastructure, time tested software methodologies, and best practices to deliver IT solutions and services. eSystems' leadership has a combined total of over 100 years of experience in managing and delivering information technology solutions.

Leveraging technology to improve HHS processes

eSystems has successfully delivered over a dozen engagements in health and human services and social services. eSystems has been awarded numerous contracts by Department of Human Services (DHS) agencies to design, develop and implement projects pertaining to eligibility and enrollment and ACA mandates under the Health Care Affordability Act. They were engaged on the Arkansas Eligibility and Enrollment Framework (EEF) project to enable Arkansas to be one of the few states to meet the federally mandated October 1, 2013 deadline for accepting MAGI Medicaid applications.





IBM Watson Health and eSystems

eSystems is a leading provider of Social Enterprise Management (SEM) software solutions for over ten years (Gold Level Business Partner for Health and Social Programs, IBM Premier Partner). eSystems combines its experience with IBM Social Programs to provide best-in-class applications for health, human services, labor and social security programs for federal and state agencies. As one of the longest tenured Cúram solution providers, eSystems has garnered a breadth of knowledge that helps leverage the Cúram platform to its maximum potential.

The strategic partnership with IBM Watson Health enhances the value proposition to users of Cúram software products as well as to other leading social programs systems integrators by providing Cúram trained and certified resources. By combining eSystems' expertise in custom software design and development and use of a ready pool of trained resources, partners are able to extend their solution offerings and add expertise to their engagements that otherwise would be difficult to source.

Feature Case Study

The Arkansas Eligibility and Enrollment Framework (EEF) has successfully implemented the Health Care Reform (HCR) module in support of the State's enactment of the Patient Protection and Affordable Care Act (ACA). In the first eight months, the State of Arkansas enrolled 125,000 new Medicaid eligibles without adding new caseworker positions. In the first few months of the renewal process for this expanded Medicaid population, the Cúram renewal process completed the renewal determination for over 150,000 Medicaid eligibles, a process that was formerly man-hour intensive in the state's caseworker-caseload model.

For more information

To learn more about IBM Watson Health solutions and eSystems offerings including our approaches to health and social programs, please contact your IBM representative, IBM Business Partner, eSystems (www.esystems-inc.com) or visit: ibm.com/watsonhealth.



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¹ Roeder, Amy. *Reducing Wasteful Health Care Spending Begs the Question, What Is Waste?* Harvard, T.H. Chan School of Public Health. Harvard, T.H. Chan School of Public Health.