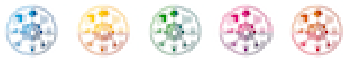


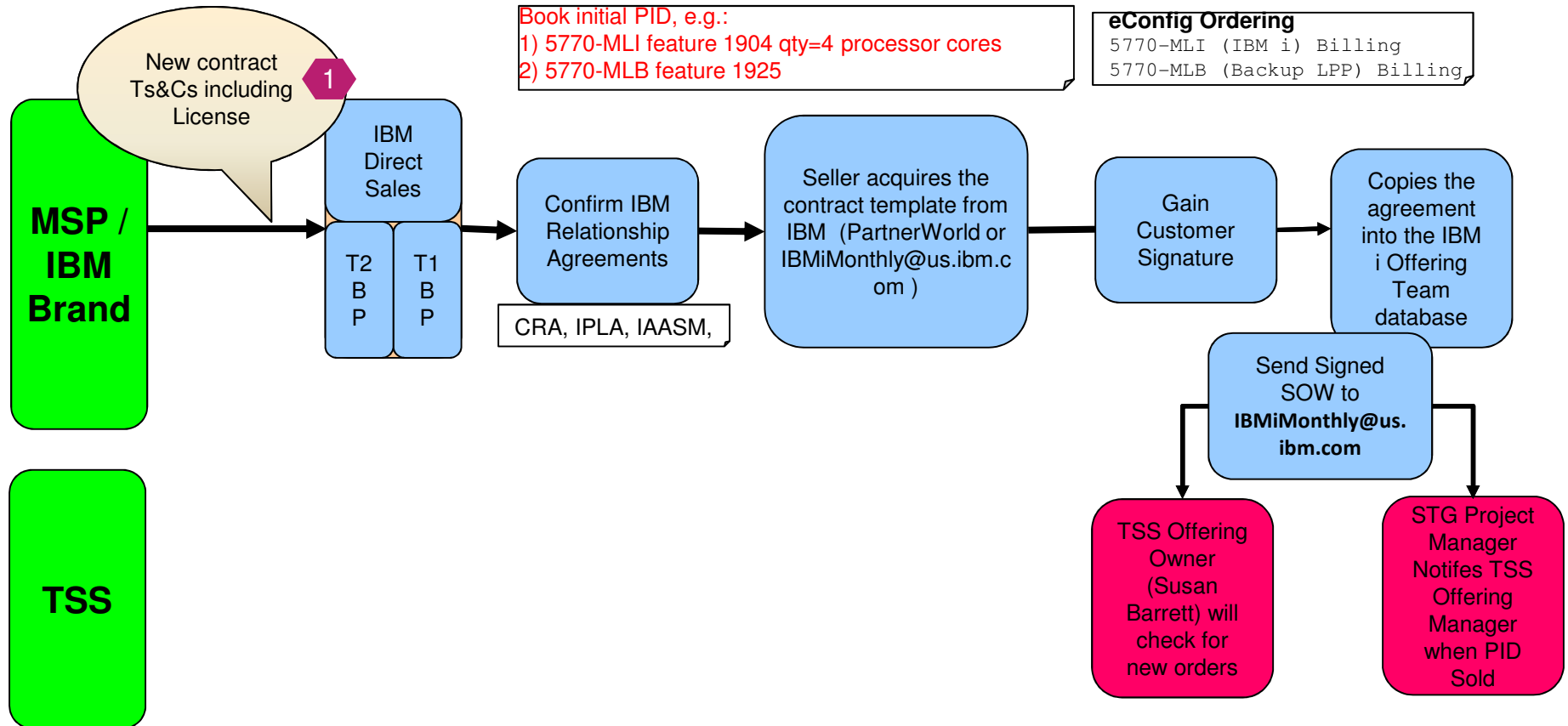
IBMi MLO United States Process



Monthly Licensing for IBM i offering



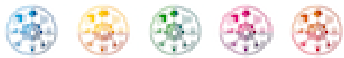
- high level Sales Engagement/SOW flow for initial sales – United States



1

Main Tasks to complete

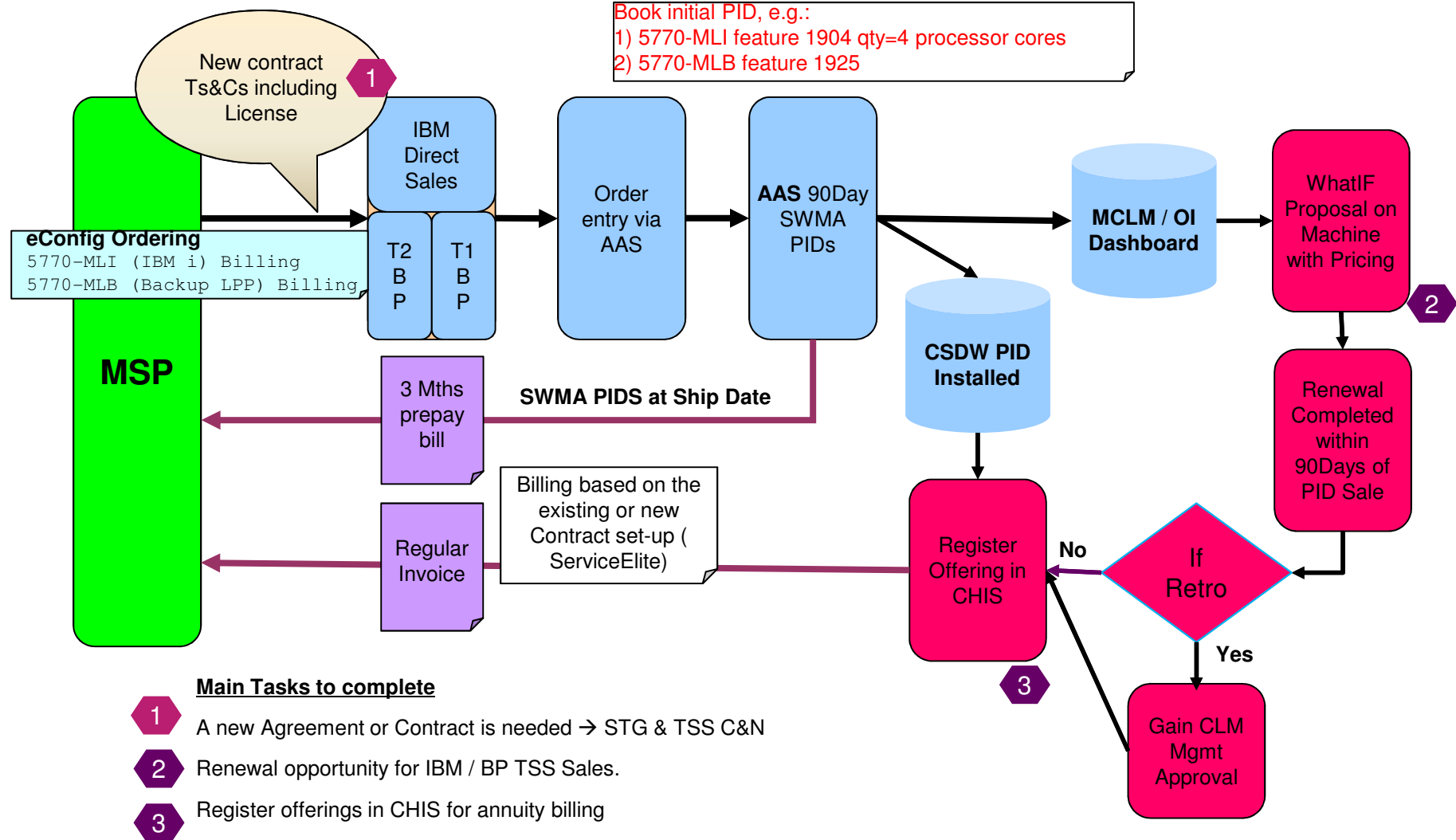
US: Brand MLO Terms to be signed by their Service Provider customer

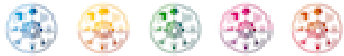


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- high level fulfillment flow for renewal sale/offering setup on contract



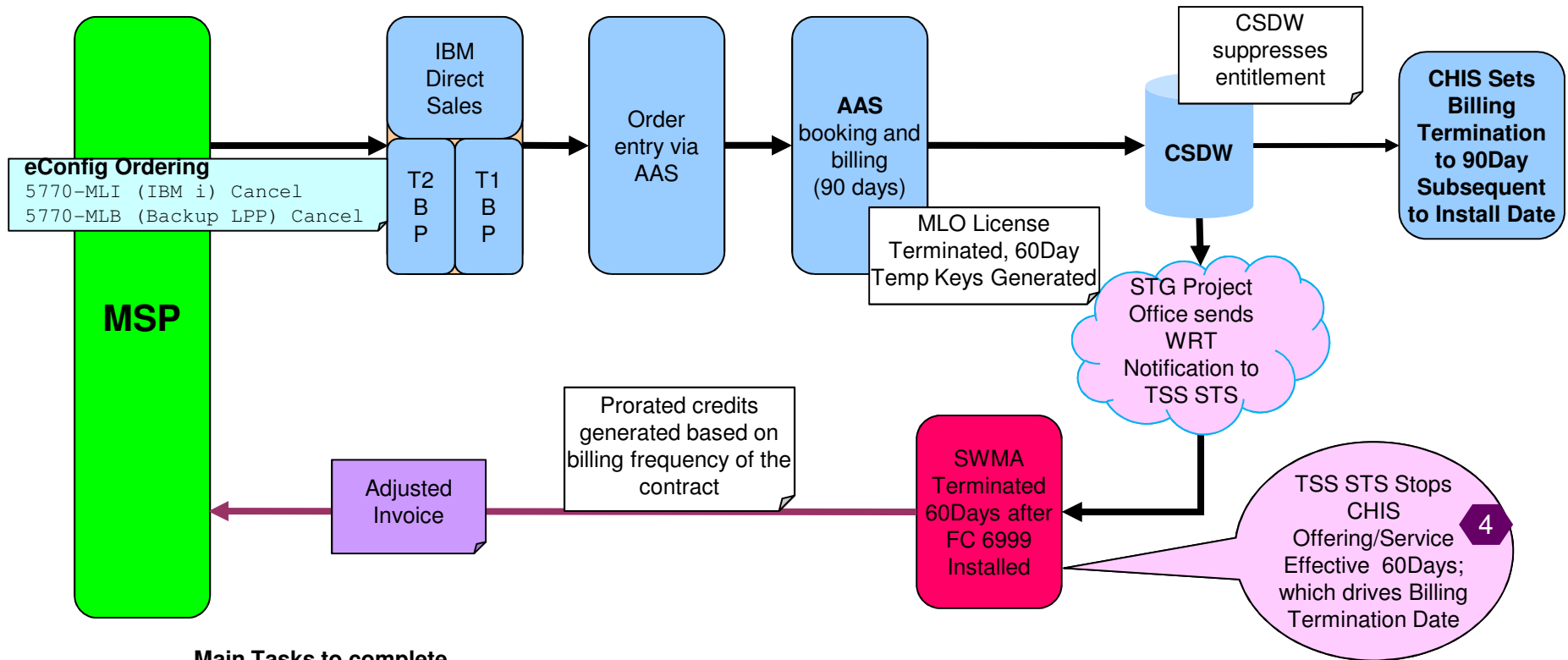


Monthly License for IBM i offering



- high level fulfillment flow for component termination

Book Cancel Feature (same PID as initial), e.g.:
1) 5770-MLI feature 6999
2) 5770-MLB feature 6999



Main Tasks to complete

- 4 To cancel the service in CHIS, a eConfig termination feature is needed. This feature will indicate to end the component under the contract.
 - The Service termination will be processed by STS
 - Termination will be set to the Expiration date of the PID
 - TBD: Remove 1year minimum Term from these Services