

IBM Flash Upgrade Program



Upgrade

IBM will upgrade your all-flash array controllers after 3 years.



Eligibility

Purchased between 3/31/17 and 3/31/2019: IBM Storwize V5030F Model AF3 (2078-AF3), IBM Storwize V7000F Model AF6 (2076-AF6), IBM FlashSystem V9000 Model AC3 (9848-AC3).



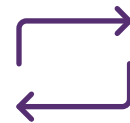
Program

This program covers the replacement with a next-generation control enclosure, excluding priced, optional features such as drives, adapters and cables.



Delivery

The delivery and setup of the new controllers will follow the standard ordering and installation process for the new controller.



Replacement

IBM will replace (with trade-in) controllers on all-flash arrays to equivalent next-generation controllers including NVME if available. The price will not exceed the published list price of 3 years Hardware MA and 3 years Software MA on the associated hardware control enclosure at that time.

AFA Controller Upgrade Exclusions

Damaged controllers. Caused by vandalism, abuse, fire, flood damage or acts of God, or any other factor beyond the reasonable control of IBM.

Ineligible product. Products (including IBM products) that are not specifically identified as part of IBM Storwize V5030F Model AF3 (2078-AF3), IBM Storwize V7000F Model AF6 (2076-AF6) or IBM FlashSystem V9000 Model AC3 (9848-AC3).

Timeframe. The option to initiate this upgrade guarantee must occur within the final 90 days of the initial 3 year warranty, and expires at the end of the 3 year warranty.

