

# Multivendor IT environment dangling by a thread?

## Technology is getting more complex.

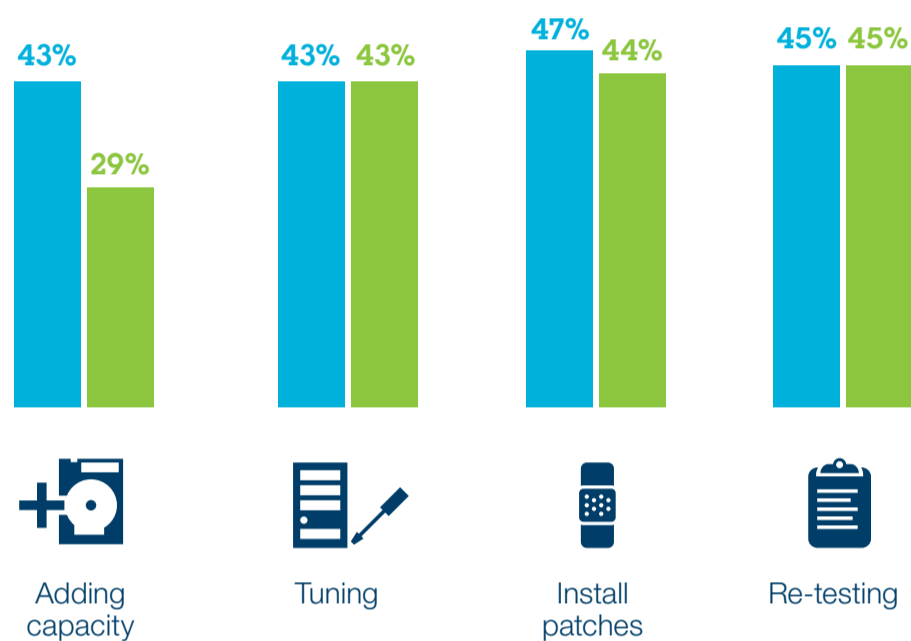
The more integrated and optimized your IT environment is, the higher the cost per minute of downtime or degraded performance.



## Frazzled by the effort required to manage a multivendor IT environment?



Reported time of 1-2 days per month spent on **hardware** and **software** activities:



## Keep the integration and untangle the complexity with IBM.



Consolidate and simplify with one communication to IBM — **your single point of contact** for multivendor hardware and software support.

Support for heterogeneous operating systems, virtualization, storage and more



## Make IT management easier, simpler and more efficient.

- Trained technical experts** with multiple certifications to address your specific environment. Up to **20% reduction** in configuration/implementation hours
- 23,000 IT support specialists** worldwide who know technology
- Global support model with **24x7** dedicated support contact  
**57 call centers** worldwide with regional and localized language support
- 585 parts centers** with 1.3M IBM and non-IBM parts; world-class logistics for managing, shipping and tracking
- 1.3M software** service requests  
**5.5M hardware** service requests

## The downtime buck stops here.



Multivendor IT support doesn't have to be so complicated, time consuming or expensive. Find out how IBM can help you tie it all together into a stronger, more secure solution you can count on.

[Download the IBM paper now!](#)

