IBM Client Reference

IBM

Moda, Inc.

Synopsis:	*A healthcare benefits provider in the United States gains better visibility into suspicious activities, reacts more quickly to remediate security issues and gains the ability to more quickly and easily manage desktop patches when it engages IBM Premier Business Partner Sirius Computer Solutions, Inc. to implement IBM Security Solutions software*
Location:	Portland, Oregon, United States
Industry:	Healthcare
URL:	https://www.modahealth.com

Client Background:

Moda, Inc., located in Portland, Oregon, provides healthcare benefits and affordable health plans, including medical, dental, Medicare and pharmacy discount cards. The company employs approximately 1,400 people and averages annual revenues of USD1.7 billion.

Business Need:

Moda, Inc. struggled to identify insecure activities within its IT infrastructure. The company also failed to effectively manage patches for endpoints and desktops, and to prevent unapproved software form being installed on users' desktops. To mitigate risk, the organization sought new security software.

Solution:

Moda engaged IBM Premier Business Partner Sirius Computer Solutions, Inc. to implement IBM Security QRadar SIEM software to help develop a security program and provide security intelligence against cyber security-related risks. The Security QRadar SIEM software helped the organization make a case for stronger security policies within two weeks of being implemented.

The client also employed IBM Endpoint Manager for Security and Compliance software to ensure that only enterprise-approved applications are installed on any of its corporate network attached computers. The objective is to meet compliance needs and prevent unknown applications from exposing private data within its networks and applications.

In addition, Moda installed IBM Endpoint Manager for Patch Management software to ensure that all of its network-connected devices have the most current patch levels applied. This ensures that the network attached devices are not vulnerable to malicious attacks, which could expose private data from the company's applications and databases.

Moda also updated policies and educated its staff. Further, the client has plans to deploy data-loss-prevention software and recently installed a new web filtering solution using Barracuda Networks software. The Barracuda software stops employees from violating security policies regarding data leaving the organization. Moda plans to host the IT infrastructure for one of its customers, and it plans to expand its virtual machine footprint by at least 200 machines. Last, it plans to install additional security solutions such as intrusion prevention.

Benefits of the Solution:
By engaging IBM Premier Business Partner Sirius Computer Solutions to implement IBM Security Solutions software, Moda gained better visibility into suspicious activities that may be occurring across its IT infrastructure. This allows the client to react more quickly to remediate security issues. The company also gained the ability to more quickly and easily manage desktop patches while also preventing unauthorized software from being installed on users' desktops.