

# Software withdrawal and support discontinuance: IBM Client Lifecycle Manager with Fenegro - No replacement

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## Support and access discontinuance

Effective on the date shown, IBM<sup>(R)</sup> will withdraw support for the indicated version and release of the following program licensed under the IBM International Program License Agreement:

Program number	Program name	VRM	Discontinuance of support date	Discontinuance of media access date
5737-N24	IBM Customer Lifecycle Management with Fenegro	All	April 13, 2022	April 13, 2022

## Withdrawn parts, features, or programs

Effective on the date shown, IBM will withdraw from marketing the following program as licensed under the IBM International Program License Agreement:

Program number	Program name	Effective date of withdrawal
5737-N24	IBM Customer Lifecycle Manager with Fenegro	April 13, 2022

All part numbers are withdrawn without replacement.

Part number	Part number name and description
D28JYLL	IBM Customer Lifecycle Management with Fenegro - Annual - Tier 1 Install Committed Term License
D28JXLL	IBM Customer Lifecycle Management with Fenegro - Annual - Tier 2 Install Committed Term License
D28JWLL	IBM Customer Lifecycle Management with Fenegro - Annual - Tier 3 Install Committed Term License
D28JSLL	IBM Customer Lifecycle Management with Fenegro - Case Band - 10,000-100,000 Item Committed Term License
D28JTLL	IBM Customer Lifecycle Management with Fenegro - Case Band - 100,001-500,000 Item Committed Term License
D28JULL	IBM Customer Lifecycle Management with Fenegro - Case Band - 500,001-1,000,000 Item Committed Term License

Part number	Part number name and description
D28JVLL	IBM Customer Lifecycle Management with Fenargo - Case Band - over 1,000,000 Item Committed Term License

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## Replacement information

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There is no replacement for the withdrawn program.

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## Order processing

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Orders received on or after the effective date of withdrawal will not be filled. Client requested arrival dates (CRADs), if any, must be prior to the effective date of withdrawal.

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## Technical support

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Technical support continues to be available until April 13, 2022.

See the [IBM Support](#) website for product support information.

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