

# Hardware withdrawal: Select IBM FlashSystem 9000 models and plant-install features - Some replacements available

## Table of contents

- [1 Overview](#)
- [1 Withdrawn products](#)
- [17 Replacement product information](#)

## Overview

On their respective withdrawal dates, IBM<sup>(R)</sup> will withdraw from marketing the following products.

Effective April 12, 2022, IBM will withdraw from marketing feature code AL0Z for select IBM FlashSystem 9500 machine type (4666) and models (AH8 and UH8).

Effective July 16, 2022, IBM will withdraw select IBM FlashSystem 9100 and 9200 models and plant-install features, and IBM FlashSystem 9200R rack bundles.

Effective January 14, 2023, IBM will withdraw from marketing feature code AHT1 for select IBM FlashSystem 9200 machine types (9846, 9848 and 4666) and models (AG8 and UG8).

On or after the effective dates of withdrawal, you can no longer order these products directly from IBM.

For new orders, the client-requested arrival date (CRAD) can be no later than July 29, 2022, for products withdrawn effective July 16, 2022, and January 27, 2023, for products withdrawn effective January 14, 2023.

You can obtain the products on an as-available basis through IBM Business Partners.

If you have a continuing need for this machine/model type, go to the [IBM Certified Pre-owned Equipment](#) website to check on availability or utilize the request a quote to communicate your specific requirements. IBM Certified Pre-owned Equipment has the largest inventory of used IBM systems that are refurbished, tested, and warranted for a minimum of 90 days.

## Withdrawn products

Effective April 12, 2022, the following features will be withdrawn:

Description	Machine number	Model numbers	Feature number
Linux <sup>(R)</sup> ONE Indicator	4666	AH8	AL0Z
Linux ONE Indicator	4666	UH8	AL0Z

Effective July 16, 2022, the following models and features will be withdrawn:

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
IBM FlashSystem 9200 SFF NVMe Control Enclosure	9846	AG8	
IBM FlashSystem 9200 SFF NVMe Control Enclosure	9848	AG8	
IBM FlashSystem 9200 Utility Model SFF NVMe Control Enclosure	9848	UG8	
IBM FlashSystem 9100 High Density LFF Expansion Enclosure	9846	A9F	
IBM FlashSystem 9100 High Density LFF Expansion Enclosure	9848	A9F	
IBM FlashSystem 9100 SFF Expansion Enclosure	9846	AFF	
IBM FlashSystem 9100 SFF Expansion Enclosure	9848	AFF	
IBM FlashSystem 9200 SFF NVMe Control Enclosure	4666	AG8	
IBM FlashSystem 9200 Utility Model SFF NVMe Control Enclosure	4666	UG8	
FlashSystem 9200R Integration	9848	AG8	AL0S
FlashSystem 9200R Switch Duct	9848	AG8	AL0B
JEMT Indicator	9846	AG8	0021
TAA Compliance	9846	AG8	0983
TAA Designated Country	9846	AG8	ADZ1
RFID AG/AP: 902-928 MHz	9846	AG8	A2EV
RFID EMEA: 865.6-867.8 MHz	9846	AG8	A2EW
Generic Bezel	9846	AG8	ACZA
Generic Packaging	9846	AG8	ACZF
Order Type 1 Indicator - CTO	9846	AG8	ADN1
Order Type 2 Indicator - MTM Only	9846	AG8	ADN2
240 GB M.2 Boot drive Pair	9846	AG8	ACGV
VersaStack Solution Indicator	9846	AG8	AHZC
Enhanced High Availability Solution indicator	9846	AG8	AHZZ
Future use - reserved 1	9846	AG8	AHY1
Future use - reserved 2	9846	AG8	AHY2

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
Future use - reserved 3	9846	AG8	AHY3
Future use - reserved 4	9846	AG8	AHY4
Future use - reserved 5	9846	AG8	AHY5
Future use - reserved 6	9846	AG8	AHY6
Future use - reserved 7	9846	AG8	AHY7
Future use - reserved 8	9846	AG8	AHY8
Future use - reserved 9	9846	AG8	AHY9
Red Hat <sup>(R)</sup> OpenShift <sup>(R)</sup> Indicator	9846	AG8	AJGH
Shipping and Handling NC	9846	AG8	AG00
Shipping and Handling	9846	AG8	AGJN
Linux ONE Indicator	9846	AG8	AL0Z
JEMT Indicator	9848	AG8	0021
TAA Compliance	9848	AG8	0983
TAA Designated Country	9848	AG8	ADZ1
RFID AG/AP: 902-928 MHz	9848	AG8	A2EV
RFID EMEA: 865.6-867.8 MHz	9848	AG8	A2EW
Generic Bezel	9848	AG8	ACZA
Generic Packaging	9848	AG8	ACZF
FlashSystem V9000 Brand Indicator 2U	9848	AG8	ACZG
Order Type 1 Indicator - CTO	9848	AG8	ADN1
Order Type 2 Indicator - MTM Only	9848	AG8	ADN2
240 GB M.2 Boot drive Pair	9848	AG8	ACGV
VersaStack Solution Indicator	9848	AG8	AHZC
Enhanced High Availability Solution indicator	9848	AG8	AHZZ
Future use - reserved 1	9848	AG8	AHY1
Future use - reserved 2	9848	AG8	AHY2
Future use - reserved 3	9848	AG8	AHY3
Future use - reserved 4	9848	AG8	AHY4
Future use - reserved 5	9848	AG8	AHY5
Future use - reserved 6	9848	AG8	AHY6
Future use - reserved 7	9848	AG8	AHY7

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
Future use - reserved 8	9848	AG8	AHY8
Future use - reserved 9	9848	AG8	AHY9
Red Hat OpenShift Indicator	9848	AG8	AJGH
Shipping and Handling NC	9848	AG8	AG00
Shipping and Handling	9848	AG8	AGJN
Rack Indicator, rack #1	9848	AG8	4651
Rack component mounted in position 1	9848	AG8	AL01
Rack component mounted in position 2	9848	AG8	AL02
Rack component mounted in position 3	9848	AG8	AL03
Rack component mounted in position 4	9848	AG8	AL04
FlashSystem 9200R SAN32C-6 Switch Duct	9848	AG8	AL0C
Linux ONE Indicator	9848	AG8	AL0Z
FlashSystem Rack Product Indicator	9848	AG8	FSRS
TAA Compliance	9848	UG8	0983
TAA Designated Country	9848	UG8	ADZ1
RFID AG/AP: 902-928 MHz	9848	UG8	A2EV
RFID EMEA: 865.6-867.8 MHz	9848	UG8	A2EW
Generic Bezel	9848	UG8	ACZA
Generic Packaging	9848	UG8	ACZF
Order Type 1 Indicator - CTO	9848	UG8	ADN1
Order Type 2 Indicator - MTM Only	9848	UG8	ADN2
240 GB M.2 Boot drive Pair	9848	UG8	ACGV
VersaStack Solution Indicator	9848	UG8	AHZC
Enhanced High Availability Solution indicator	9848	UG8	AHZZ
Future use - reserved 1	9848	UG8	AHY1
Future use - reserved 2	9848	UG8	AHY2
Future use - reserved 3	9848	UG8	AHY3
Future use - reserved 4	9848	UG8	AHY4
Future use - reserved 5	9848	UG8	AHY5

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
Future use - reserved 6	9848	UG8	AHY6
Future use - reserved 7	9848	UG8	AHY7
Future use - reserved 8	9848	UG8	AHY8
Future use - reserved 9	9848	UG8	AHY9
Red Hat OpenShift Indicator	9848	UG8	AJGH
Shipping and Handling NC	9848	UG8	AG00
Shipping and Handling	9848	UG8	AGJN
Linux ONE Indicator	9848	UG8	AL0Z
Rack Indicator, rack #1	9848	AFF	4651
Rack component mounted in position 1	9848	AFF	AL01
Rack component mounted in position 2	9848	AFF	AL02
Rack component mounted in position 3	9848	AFF	AL03
Rack component mounted in position 4	9848	AFF	AL04
FlashSystem Rack Product Indicator	9848	AFF	FSRS
Rack Indicator, rack #1	9848	A9F	4651
Rack component mounted in position 1	9848	A9F	AL01
Rack component mounted in position 2	9848	A9F	AL02
FlashSystem Rack Product Indicator	9848	A9F	FSRS
JEMT Indicator	9846	A9F	0021
TAA Compliance	9846	A9F	0983
RFID Tag, AG/AP: 902-928Mhz	9846	A9F	A2EV
RFID Tag, EMEA: 865.6-867.8Mhz	9846	A9F	A2EW
OEM 1 MTM Order Indicator	9846	A9F	ACY1
OEM 2 MTM Order Indicator	9846	A9F	ACY2
OEM 3 MTM Order Indicator	9846	A9F	ACY3
OEM 4 MTM Order Indicator	9846	A9F	ACY4
OEM 5 MTM Order Indicator	9846	A9F	ACY5
OEM 6 MTM Order Indicator	9846	A9F	ACY6
OEM 7 MTM Order Indicator	9846	A9F	ACY7

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
OEM 8 MTM Order Indicator	9846	A9F	ACY8
OEM 9 MTM Order Indicator	9846	A9F	ACY9
OEM 10 MTM Order Indicator	9846	A9F	ACYA
OEM 11 MTM Order Indicator	9846	A9F	ACYB
OEM 12 MTM Order Indicator	9846	A9F	ACYC
OEM 13 MTM Order Indicator	9846	A9F	ACYD
OEM 14 MTM Order Indicator	9846	A9F	ACYE
OEM 15 MTM Order Indicator	9846	A9F	ACYF
Generic Bezel	9846	A9F	ACZA
Generic Packaging	9846	A9F	ACZF
Order Type 1 Indicator - CTO	9846	A9F	ADN1
Order Type 2 Indicator - MTM Only	9846	A9F	ADN2
TAA Designated Country	9846	A9F	ADZ1
Shipping and Handling NC	9846	A9F	AG00
Shipping and Handling - Model A9F	9846	A9F	AGJM
VersaStack Solution Indicator	9846	A9F	AHZC
JEMT Indicator	9848	A9F	0021
TAA Compliance	9848	A9F	0983
RFID Tag, AG/AP: 902-928Mhz	9848	A9F	A2EV
RFID Tag, EMEA: 865.6-867.8Mhz	9848	A9F	A2EW
OEM 1 MTM Order Indicator	9848	A9F	ACY1
OEM 2 MTM Order Indicator	9848	A9F	ACY2
OEM 3 MTM Order Indicator	9848	A9F	ACY3
OEM 4 MTM Order Indicator	9848	A9F	ACY4
OEM 5 MTM Order Indicator	9848	A9F	ACY5
OEM 6 MTM Order Indicator	9848	A9F	ACY6
OEM 7 MTM Order Indicator	9848	A9F	ACY7
OEM 8 MTM Order Indicator	9848	A9F	ACY8
OEM 9 MTM Order Indicator	9848	A9F	ACY9
OEM 10 MTM Order Indicator	9848	A9F	ACYA
OEM 11 MTM Order Indicator	9848	A9F	ACYB
OEM 12 MTM Order Indicator	9848	A9F	ACYC

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
OEM 13 MTM Order Indicator	9848	A9F	ACYD
OEM 14 MTM Order Indicator	9848	A9F	ACYE
OEM 15 MTM Order Indicator	9848	A9F	ACYF
Generic Bezel	9848	A9F	ACZA
Generic Packaging	9848	A9F	ACZF
Order Type 1 Indicator - CTO	9848	A9F	ADN1
Order Type 2	9848	A9F	ADN2
TAA Designated Country	9848	A9F	ADZ1
Shipping and Handling NC	9848	A9F	AG00
Shipping and Handling - Model A9F	9848	A9F	AGJM
VersaStack Solution Indicator	9848	A9F	AHZC
JEMT Indicator	9846	AFF	0021
TAA Compliance	9846	AFF	0983
RFID Tag, AG/AP: 902-928Mhz	9846	AFF	A2EV
RFID Tag, EMEA: 865.6-867.8Mhz	9846	AFF	A2EW
OEM 1 MTM Order Indicator	9846	AFF	ACY1
OEM 2 MTM Order Indicator	9846	AFF	ACY2
OEM 3 MTM Order Indicator	9846	AFF	ACY3
OEM 4 MTM Order Indicator	9846	AFF	ACY4
OEM 5 MTM Order Indicator	9846	AFF	ACY5
OEM 6 MTM Order Indicator	9846	AFF	ACY6
OEM 7 MTM Order Indicator	9846	AFF	ACY7
OEM 8 MTM Order Indicator	9846	AFF	ACY8
OEM 9 MTM Order Indicator	9846	AFF	ACY9
OEM 10 MTM Order Indicator	9846	AFF	ACYA
OEM 11 MTM Order Indicator	9846	AFF	ACYB
OEM 12 MTM Order Indicator	9846	AFF	ACYC
OEM 13 MTM Order Indicator	9846	AFF	ACYD
OEM 14 MTM Order Indicator	9846	AFF	ACYE
OEM 15 MTM Order Indicator	9846	AFF	ACYF
Generic Bezel	9846	AFF	ACZA
Generic Packaging	9846	AFF	ACZF
Order Type 1 Indicator - CTO	9846	AFF	ADN1

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
Order Type 2 Indicator - MTM Only	9846	AFF	ADN2
TAA Designated Country	9846	AFF	ADZ1
Shipping and Handling NC	9846	AFF	AG00
Shipping and Handling - Model AFF	9846	AFF	AGJL
VersaStack Solution Indicator	9846	AFF	AHZC
JEMT Indicator	9848	AFF	0021
TAA Compliance	9848	AFF	0983
RFID Tag, AG/AP: 902-928Mhz	9848	AFF	A2EV
RFID Tag, EMEA: 865.6-867.8Mhz	9848	AFF	A2EW
OEM 1 MTM	9848	AFF	ACY1
OEM 2 MTM Order Indicator	9848	AFF	ACY2
OEM 3 MTM Order Indicator	9848	AFF	ACY3
OEM 4 MTM Order Indicator	9848	AFF	ACY4
OEM 5 MTM Order Indicator	9848	AFF	ACY5
OEM 6 MTM Order Indicator	9848	AFF	ACY6
OEM 7 MTM Order Indicator	9848	AFF	ACY7
OEM 8 MTM Order Indicator	9848	AFF	ACY8
OEM 9 MTM Order Indicator	9848	AFF	ACY9
OEM 10 MTM Order Indicator	9848	AFF	ACYA
OEM 11 MTM Order Indicator	9848	AFF	ACYB
OEM 12 MTM Order Indicator	9848	AFF	ACYC
OEM 13 MTM Order Indicator	9848	AFF	ACYD
OEM 14 MTM Order Indicator	9848	AFF	ACYE
OEM 15 MTM Order Indicator	9848	AFF	ACYF
Generic Bezel	9848	AFF	ACZA
Generic Packaging	9848	AFF	ACZF
Order Type 1 Indicator - CTO	9848	AFF	ADN1
Order Type 2 Indicator - MTM Only	9848	AFF	ADN2
TAA Designated Country	9848	AFF	ADZ1
Shipping and Handling NC	9848	AFF	AG00
Shipping and Handling - Model AFF	9848	AFF	AGJL



<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
VersaStack Solution Indicator	9848	AFF	AHZC
Rack Indicator, rack #1	4666	AG8	4651
JEMT Indicator	4666	AG8	0021
TAA Compliance	4666	AG8	0983
RFID Tag AG/AP: 902-928 MHz	4666	AG8	A2EV
RFID Tag EMEA: 865.6-867.8 MHz	4666	AG8	A2EW
240 GB M.2 Boot drive Pair	4666	AG8	ACGV
Generic Bezel	4666	AG8	ACZA
Generic Packaging	4666	AG8	ACZF
Order Type 1 Indicator - CTO	4666	AG8	ADN1
Order Type 2 Indicator - MTM Only	4666	AG8	ADN2
Trade Agreement Act (TAA) Designated Country	4666	AG8	ADZ1
Shipping and Handling - No Charge	4666	AG8	AG00
Shipping and Handling	4666	AG8	AGJN
Storage as a Service Indicator	4666	AG8	AHY1
Remote code load exception	4666	AG8	AHY2
Future use - reserved 3	4666	AG8	AHY3
Future use - reserved 4	4666	AG8	AHY4
Future use - reserved 5	4666	AG8	AHY5
Future use - reserved 6	4666	AG8	AHY6
Future use - reserved 7	4666	AG8	AHY7
Future use - reserved 8	4666	AG8	AHY8
Future use - reserved 9	4666	AG8	AHY9
VersaStack Solution Indicator	4666	AG8	AHZC
Red Hat OpenShift Indicator	4666	AG8	AJGH
Rack component mounted in position 1	4666	AG8	AL01
Rack component mounted in position 2	4666	AG8	AL02
Rack component mounted in position 3	4666	AG8	AL03
Rack component mounted in position 4	4666	AG8	AL04

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
9200R Broadcom Switch Duct	4666	AG8, AH8	AL0B
FlashSystem 9200R Integration	4666	AG8	AL0S
Linux ONE Indicator	4666	AG8	AL0Z
Expert Care Premium 1 hour Committed Contact 4 Year	4666	AG8	ALD7
Expert Care Premium 4 hour Committed Contact 4 Year	4666	AG8	ALD8
Expert Care Premium 4 hour Committed Fix 4 Year	4666	AG8	ALD9
Expert Care Premium 6 hour Committed Fix 4 Year	4666	AG8	ALDA
Expert Care Premium 8 hour Committed Fix 4 Year	4666	AG8	ALDB
Expert Care Premium 12 hour Committed Fix 4 Year	4666	AG8	ALDC
Expert Care Premium 24 hour Committed Fix 4 Year	4666	AG8	ALDD
Expert Care Premium 48 hour Committed Fix 4 Year	4666	AG8	ALDE
Expert Care Premium 72 hour Committed Fix 4 Year	4666	AG8	ALDF
Expert Care Premium 1 hour Committed Contact 5 Year	4666	AG8	ALDG
Expert Care Premium 4 hour Committed Contact 5 Year	4666	AG8	ALDH
Expert Care Premium 4 hour Committed Fix 5 Year	4666	AG8	ALDJ
Expert Care Premium 6 hour Committed Fix 5 Year	4666	AG8	ALDK
Expert Care Premium 8 hour Committed Fix 5 Year	4666	AG8	ALDL
Expert Care Premium 12 hour Committed Fix 5 Year	4666	AG8	ALDM

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
Expert Care Premium 24 hour Committed Fix 5 Year	4666	AG8	ALDN
Expert Care Premium 48 hour Committed Fix 5 Year	4666	AG8	ALDP
Expert Care Premium 72 hour Committed Fix 5 Year	4666	AG8	ALDQ
Expert Care Indicator	4666	AG8	ALH0
Expert Care Premium 1 Year	4666	AG8	ALL1
Expert Care Premium 2 Year	4666	AG8	ALL2
Expert Care Premium 3 Year	4666	AG8	ALL3
Expert Care Premium 4 Year	4666	AG8	ALL4
Expert Care Premium 5 Year	4666	AG8	ALL5
Expert Care Premium 1 hour Committed Contact 1 Year	4666	AG8	ALL7
Expert Care Premium 4 hour Committed Contact 1 Year	4666	AG8	ALL8
Expert Care Premium 4 hour Committed Fix 1 Year	4666	AG8	ALL9
Expert Care Premium 6 hour Committed Fix 1 Year	4666	AG8	ALLA
Expert Care Premium 8 hour Committed Fix 1 Year	4666	AG8	ALLB
Expert Care Premium 12 hour Committed Fix 1 Year	4666	AG8	ALLC
Expert Care Premium 24 hour Committed Fix 1 Year	4666	AG8	ALLD
Expert Care Premium 48 hour Committed Fix 1 Year	4666	AG8	ALLE
Expert Care Premium 72 hour Committed Fix 1 Year	4666	AG8	ALLF
Expert Care Premium 1 hour Committed Contact 2 Year	4666	AG8	ALLG
Expert Care Premium 4 hour	4666	AG8	ALLH

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
Committed Contact 2 Year			
Expert Care Premium 4 hour Committed Fix 2 Year	4666	AG8	ALLJ
Expert Care Premium 6 hour Committed Fix 2 Year	4666	AG8	ALLK
Expert Care Premium 8 hour Committed Fix 2 Year	4666	AG8	ALLL
Expert Care Premium 12 hour Committed Fix 2 Year	4666	AG8	ALLM
Expert Care Premium 24 hour Committed Fix 2 Year	4666	AG8	ALLN
Expert Care Premium 48 hour Committed Fix 2 Year	4666	AG8	ALLP
Expert Care Premium 72 hour Committed Fix 2 Year	4666	AG8	ALLQ
Expert Care Premium 1 hour Committed Contact 3 Year	4666	AG8	ALLR
Expert Care Premium 4 hour Committed Contact 3 Year	4666	AG8	ALLS
Expert Care Premium 4 hour Committed Fix 3 Year	4666	AG8	ALLT
Expert Care Premium 6 hour Committed Fix 3 Year	4666	AG8	ALLU
Expert Care Premium 8 hour Committed Fix 3 Year	4666	AG8	ALLV
Expert Care Premium 12 hour Committed Fix 3 Year	4666	AG8	ALLW
Expert Care Premium 24 hour Committed Fix 3 Year	4666	AG8	ALLX
Expert Care Premium 48 hour Committed Fix 3 Year	4666	AG8	ALLY
Expert Care Premium 72 hour Committed Fix 3 Year	4666	AG8	ALLZ

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
FlashSystem 9200R SAN32C-6 Switch Duct	4666	AG8	ALOC
FlashSystem Rack Product Indicator	4666	AG8	FSRS
SP for Hard Drive or Media Retention for Storage 3 years	4666	AG8	B0NQ
SP for Hard Drive or Media Retention for Storage 5 years	4666	AG8	B0PF
TAA Compliance	4666	UG8	0983
RFID Tag AG/AP: 902-928 MHz	4666	UG8	A2EV
RFID Tag EMEA: 865.6-867.8 MHz	4666	UG8	A2EW
240 GB M.2 Boot drive Pair	4666	UG8	ACGV
Generic Bezel	4666	UG8	ACZA
Generic Packaging	4666	UG8	ACZF
Order Type 1 Indicator - CTO	4666	UG8	ADN1
Order Type 2 Indicator - MTM Only	4666	UG8	ADN2
Trade Agreement Act (TAA) Designated Country	4666	UG8	ADZ1
Shipping and Handling - No Charge	4666	UG8	AG00
Shipping and Handling	4666	UG8	AGJN
Remote code load exception	4666	UG8	AHY2
Future use - reserved 3	4666	UG8	AHY3
Future use - reserved 4	4666	UG8	AHY4
Future use - reserved 5	4666	UG8	AHY5
Future use - reserved 6	4666	UG8	AHY6
Future use - reserved 7	4666	UG8	AHY7
Future use - reserved 8	4666	UG8	AHY8
Future use - reserved 9	4666	UG8	AHY9
VersaStack Solution Indicator	4666	UG8	AHZC
Red Hat OpenShift Indicator	4666	UG8	AJGH
Linux ONE Indicator	4666	UG8	AL0Z
Expert Care Premium 1 hour Committed Contact 4 Year	4666	UG8	ALD7
Expert Care Premium 4 hour	4666	UG8	ALD8

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
Committed Contact 4 Year			
Expert Care Premium 4 hour Committed Fix 4 Year	4666	UG8	ALD9
Expert Care Premium 6 hour Committed Fix 4 Year	4666	UG8	ALDA
Expert Care Premium 8 hour Committed Fix 4 Year	4666	UG8	ALDB
Expert Care Premium 12 hour Committed Fix 4 Year	4666	UG8	ALDC
Expert Care Premium 24 hour Committed Fix 4 Year	4666	UG8	ALDD
Expert Care Premium 48 hour Committed Fix 4 Year	4666	UG8	ALDE
Expert Care Premium 72 hour Committed Fix 4 Year	4666	UG8	ALDF
Expert Care Premium 1 hour Committed Contact 5 Year	4666	UG8	ALDG
Expert Care Premium 4 hour Committed Contact 5 Year	4666	UG8	ALDH
Expert Care Premium 4 hour Committed Fix 5 Year	4666	UG8	ALDJ
Expert Care Premium 6 hour Committed Fix 5 Year	4666	UG8	ALDK
Expert Care Premium 8 hour Committed Fix 5 Year	4666	UG8	ALDL
Expert Care Premium 12 hour Committed Fix 5 Year	4666	UG8	ALDM
Expert Care Premium 24 hour Committed Fix 5 Year	4666	UG8	ALDN
Expert Care Premium 48 hour Committed Fix 5 Year	4666	UG8	ALDP
Expert Care Premium 72 hour Committed Fix 5 Year	4666	UG8	ALDQ

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
Expert Care Indicator	4666	UG8	ALH0
Expert Care Premium 1 Year	4666	UG8	ALL1
Expert Care Premium 2 Year	4666	UG8	ALL2
Expert Care Premium 3 Year	4666	UG8	ALL3
Expert Care Premium 4 Year	4666	UG8	ALL4
Expert Care Premium 5 Year	4666	UG8	ALL5
Expert Care Premium 1 hour Committed Contact 1 Year	4666	UG8	ALL7
Expert Care Premium 4 hour Committed Contact 1 Year	4666	UG8	ALL8
Expert Care Premium 4 hour Committed Fix 1 Year	4666	UG8	ALL9
Expert Care Premium 6 hour Committed Fix 1 Year	4666	UG8	ALLA
Expert Care Premium 8 hour Committed Fix 1 Year	4666	UG8	ALLB
Expert Care Premium 12 hour Committed Fix 1 Year	4666	UG8	ALLC
Expert Care Premium 24 hour Committed Fix 1 Year	4666	UG8	ALLD
Expert Care Premium 48 hour Committed Fix 1 Year	4666	UG8	ALLE
Expert Care Premium 72 hour Committed Fix 1 Year	4666	UG8	ALLF
Expert Care Premium 1 hour Committed Contact 2 Year	4666	UG8	ALLG
Expert Care Premium 4 hour Committed Contact 2 Year	4666	UG8	ALLH
Expert Care Premium 4 hour Committed Fix 2 Year	4666	UG8	ALLJ
Expert Care Premium 6 hour Committed Fix 2 Year	4666	UG8	ALLK
Expert Care Premium 8 hour	4666	UG8	ALLL

<b>Description</b>	<b>Machine number</b>	<b>Model numbers</b>	<b>Feature number</b>
Committed Fix 2 Year			
Expert Care Premium 12 hour Committed Fix 2 Year	4666	UG8	ALLM
Expert Care Premium 24 hour Committed Fix 2 Year	4666	UG8	ALLN
Expert Care Premium 48 hour Committed Fix 2 Year	4666	UG8	ALLP
Expert Care Premium 72 hour Committed Fix 2 Year	4666	UG8	ALLQ
Expert Care Premium 1 hour Committed Contact 3 Year	4666	UG8	ALLR
Expert Care Premium 4 hour Committed Contact 3 Year	4666	UG8	ALLS
Expert Care Premium 4 hour Committed Fix 3 Year	4666	UG8	ALLT
Expert Care Premium 6 hour Committed Fix 3 Year	4666	UG8	ALLU
Expert Care Premium 8 hour Committed Fix 3 Year	4666	UG8	ALLV
Expert Care Premium 12 hour Committed Fix 3 Year	4666	UG8	ALLW
Expert Care Premium 24 hour Committed Fix 3 Year	4666	UG8	ALLX
Expert Care Premium 48 hour Committed Fix 3 Year	4666	UG8	ALLY
Expert Care Premium 72 hour Committed Fix 3 Year	4666	UG8	ALLZ
SP for Hard Drive or Media Retention for Storage 3 years	4666	UG8	B0NQ
SP for Hard Drive or Media Retention for Storage 5 years	4666	UG8	B0PF

Effective January 14, 2023, the following features will be withdrawn:



Description	Machine number	Model numbers	Feature number
800GB 2.5 NVMe Flash Drive	4666	AG8	AHT1
800GB 2.5 NVMe Flash Drive	4666	UG8	AHT1
800GB 2.5 NVMe Flash Drive	9846	AG8	AHT1
800GB 2.5 NVMe Flash Drive	9848	AG8	AHT1
800GB 2.5 NVMe Flash Drive	9846	UG8	AHT1

## Replacement product information

Withdrawn product	Machine type-model	Replacement product	Machine type-model
IBM FlashSystem 9200 SFF NVMe Control Enclosure	9846-AG8	IBM FlashSystem 9500 SFF NVMe Control Enclosure	4666-AH8
IBM FlashSystem 9200 SFF NVMe Control Enclosure	9848-AG8	IBM FlashSystem 9500 Utility Model SFF NVMe Control Enclosure	4666-UH8
IBM FlashSystem 9200 Utility Model SFF NVMe Control Enclosure	9848-UG8	IBM FlashSystem 9500 SFF NVMe Control Enclosure	4666-AH8
IBM FlashSystem 9200 SFF NVMe Control Enclosure	4666-AG8	IBM FlashSystem 9500 SFF NVMe Control Enclosure	4666-AH8
IBM FlashSystem 9200 Utility Model SFF NVMe Control Enclosure	4666-UG8	IBM FlashSystem 9500 Utility Model SFF NVMe Control Enclosure	4666-UH8

For additional information about the replacement products, see Hardware Announcement [A22-0037](#), dated February 8, 2022.

## Order processing

IBM will accept orders for these products only before the withdrawal date. If you defer the shipment date currently assigned to an existing order for a withdrawn product, IBM may not be able to supply the product. IBM will process existing orders without assigned shipment dates and new orders on an "as available" basis. This means that if supply is available, IBM will assign an estimated shipment date. Otherwise, IBM will advise you, not later than one month after the effective date of withdrawal, that your order cannot be accepted.

As your option, you may cancel existing orders for withdrawn products before shipment without penalty.

Your IBM Sales representative or IBM Business Partner can provide you with information about available replacement products.

### Trade-marks

IBM FlashSystem and IBM are registered trade-marks of IBM Corporation in the United States, other countries, or both.

The registered trade-mark Linux® is used pursuant to a sublicense from the Linux Foundation, the exclusive licensee of Linus Torvalds, owner of the mark on a world-wide basis.

Red Hat and OpenShift are registered trade-marks of Red Hat Inc. in the U.S. and other countries.

Other company, product, and service names may be trade-marks or service marks of others.

Trade-mark owned by International Business Machines Corporation and is used under license by IBM Canada Ltd.

® Registered trade-mark of International Business Machines Corporation and is used under license by IBM Canada Ltd.

(\*\*) Company, product or service name may be a trade-mark or service mark of others.

### ***Terms of use***

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Additional terms of use are located at

[Terms of use](#)

For the most current information regarding IBM products, consult your IBM representative or reseller, or go to the [IBM worldwide contacts page](#)

[IBM Canada](#)