

Study trip agenda:

Management Systems for the Lean Enterprise

May 7 – 9, 2019

Objectives:

1. Summarize the principles and practice of Lean management systems, and explain how they are fundamental for the success of an enterprise transformation
2. Observe first-hand how different organizations utilize these powerful management systems to achieve success
3. Develop action plans to transfer study tour lessons learned

Cost: \$4,000 including tuition, site tours, hotels, group airline flights (if applicable) , ground transport, facilitation of learning and most meals*

Tuesday, May 7

Arrive in Salt Lake City, UT

2 PM Welcome, education and prep

6 PM Group dinner

Wednesday, May 8

8 AM Tour Intermountain Health

4 PM Bus transport back to hotel

Thursday, May 9

7 AM Tour US Synthetic

12 PM – 2 PM Study trip debriefing, discussion of action plans and next steps

2 PM Bus transport back to airport

Continued on back

*Excludes flight arrangements into originating city and from departure city, and transportation to originating city hotel.

Intermountain Health, Ogden, UT

intermountainhealthcare.org



Intermountain Healthcare is the largest not-for-profit health system in the intermountain West, with 22 hospitals and over 1,200 physicians serving the healthcare needs of people in Utah, southeastern Idaho and surrounding areas.

The onsite tour will reflect Intermountain Healthcare's Continuous Improvement method, which has created a framework for leaders and team members to work together to drive improvement within the organization. We will touch on such Lean practices as strategy deployment, visual management, problem solving, value improvement and best-practice integration (lateral deployment).

The tour will also provide feedback from executive leaders who have shifted cultural perspectives by aligning goals in the organization, helping employees see opportunities for improvement and engaging employees to solve problems.

US Synthetic, Orem, UT

ussynthetic.com



US Synthetic is the leading provider of polycrystalline diamond cutters (PDCs) for oil and gas exploration. Thanks to constant innovation, proven quality and superior customer service, more of the world's energy suppliers rely on US Synthetic than any other PDC manufacturer. US Synthetic was founded in 1978 and has customers throughout the world. As part of the Dover Corporation, US Synthetic employs more than 600 people.

US Synthetic adopted Lean manufacturing principles in 2004 and has since moved production from specialized departments to cross-trained production cells. This has enabled a significant increase in capacity without the need to hire additional headcount or purchase supplementary equipment.

The onsite tour will explore PDCA methods, process flow improvements, eliminating waste, establishing standard work, auditing and implementing employee feedback programs.



For more information, call **844-260-7839**.