

# Government Health & Human Services Solutions



## Solutions

## Benefits

## End Clients Worldwide

Whole Person Care

Whole Person Care (WPC) is the comprehensive coordination of healthcare, behavioral health and social services in a person-centered way. The aim is to improve overall health and wellbeing through more efficient and effective use of resources. Using a cloud-based learning system that improves over time, individuals and the teams that care for them can have an intuitive user interface for the delivery of benefits and services.

**Care Management  
Integrated care**

**IBM® Watson  
Care Manager™**

- Secretary, Minister, Commissioner (outside United States)
- Health and Social Programs agencies (Local, State and National levels)
- Agencies for vulnerable populations (Child Welfare, Frail Elderly)
- Public health
- Specialty courts
- Healthcare providers/ACOs/ Population Health

Social Program Management

Helps develop an end-to-end workflow to manage health and social program administration. Enables governments to improve program effectiveness across Health & Human Services, so people can live healthier, more productive lives.

**Public health**

**Social assistance**

**Employment**

**Disability management**

**IBM® Social Program  
Management Suite™**

**IBM® Child Welfare  
Solution**

- Secretary, Minister, Commissioner (outside United States)
- Health and Social Programs agencies (Local, State and National levels)
- Mid-level to large hospitals and health systems
- Agencies for vulnerable populations (Child Welfare, Frail Elderly)
- Public health
- Employment assistance
- Disability management
- Supplemental Nutrition Assistance (SNAP)
- Temporary Assistance for Needy Families (TANF)

Fraud, Waste and Abuse Prevention/ Program Integrity

Provides policymakers and investigators insights from an ever-expanding volume of content addressing fraud, waste, abuse and error.

**Pre-and-post payment analytics**

**Identify verification & enrollment**

**Investigative support**

**Audit & recovery**

**IBM® HHS Analytics™**

**IBM® Program Integrity  
Policy Insights With  
Watson™**

**IBM Payment Integrity  
Enterprise**

- Secretary, Minister, Commissioner (outside United States)
- Health and Social Programs agencies (Local, State and National levels)
- Medicaid Agencies
- Medicare Agencies
- State and location public plan sponsors
- HHS Agencies (CMS, AHRQ, SAMHSA, Etc.)
- MFCU's
- SURS Agencies
- OIG

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HHS Analytics and Strategic Data Management

## Benefits

Aggregates administrative, clinical and social data for a single, citizen-centric view. Understand which segments absorb the greatest amount of clinical and social costs and predict opportunities for intervention.

*For example: executive reporting, provider performance, financial performance analysis.*

**Master Data Management**

**IBM® Flexible Analytics™**

**Enterprise Data Warehouse**

**IBM® HHS Warehouse™**

**Opioid Insights**

**IBM Advantage Suite**



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- HHS Agencies (CMS, AHRQ, SAMHSA, Etc.)
- Federal Agencies (DoD, VA, etc.)

**Health and Human Services Consulting**

Provide policy and program support to advance agency goals.

**Value-based purchasing**

**Aging and disability services**

**Human services research**

**Program oversight**

**Behavioral health**

**Program integrity**

**Healthcare quality and delivery**

**Evidence-based research**

**Data management and warehousing**

**Health information technology**

**MarketScan Database**

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