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## Highlights

- Helps integrate your continuity, security, crisis management and recovery strategies into one feature-rich program
  - Supports a more robust business resilience program consistent with your corporate objectives
  - Provides more cost-effective program management, that can allow your resources to focus on core business objectives
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# Resilience program management

*Implement and manage a more robust resilience program using IBM expertise*

Business resilience is crucial to surviving in today's increasingly competitive—and volatile—business environment. To help enable your business operations to rapidly adapt and respond to risks as well as opportunities, you need to implement and maintain a resilience program that aligns to your business objectives—and is integrated across business and IT. However, it can be a challenge to find the necessary skills or resources to implement such a resilience program and then efficiently manage it.

IBM Resiliency Consulting Services – resilience program management can design, implement, exercise and manage a more robust, adaptable and measurable resilience program designed to meet your business requirements for continuity, availability, security, crisis management, recovery and compliance management. Our resilience consultants use deep expertise and tested methods to help you develop and implement an integrated resilience program, while a dedicated resilience program manager helps perform ongoing management of the program, allowing your resources to focus on higher priority tasks. We offer a customizable range of services that can meet your specific business continuity management requirements with flexibility.

## Helping you implement and maintain a more feature-rich resilience program

Our resilience program management consulting solution can help assess, design and implement a program that integrates disaster recovery, business continuity and crisis management for end-to-end resilience management. We deliver customized consulting support with measurable results to help keep your business resilience plans current with changes—such as new opportunities, regulatory demands, business disruptions and



environmental threats. By supporting regular exercises and review of your resilience program, we help you better maintain a centralized governance structure that can keep pace with changing IT and business processes and help you better manage industry regulations for business continuity.

## Supports a business resilience program designed to match your corporate objectives

Based on a thorough understanding of your business objectives and business processes, our resilience program managers help you to design and integrate a cross-enterprise resilience program that aligns to your business strategy and goals. Once the program is implemented, we perform ongoing management, providing program oversight and accountability and measuring the financial, strategic and tactical results of program projects. We can enable continuous improvement of the program through on-going review of your resilience program to support your evolving business needs.

## Offering cost-effective program management

Our business continuity and resilience specialists have extensive knowledge and program management skills. They can offer effective leadership and oversight to your resilience program. We can cost effectively and professionally support your strategic business resilience and availability objectives while enabling your existing staff to focus on other core priorities. We help support each project in your program to meet your desired cost and performance targets.

## Why IBM?

IBM has more than 50 years of business continuity and disaster recovery experience. We employ over 1,800 experienced business continuity professionals—including many focused specifically on resiliency consulting—who have the expertise to solve complex business continuity problems for clients around the world. In addition, the IBM Resilience Framework offers a time-tested, value-added approach to help you understand your current resilience capabilities, identify gaps and strategize for the future.

## For more information

To learn more about IBM Resiliency Consulting Services – resilience program management, please contact your IBM representative, or visit the following website: [ibm.com/services/continuity](http://ibm.com/services/continuity)



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