

Deliver from store

Empower associates to fulfill orders with speed, accuracy and same day delivery

Enable same day delivery while improving store inventory accuracy and store associate digital order fulfillment efficiency with mobile WCE store engagement app supported by order management with RFID location assist.

Act now

This solution will empower your associates and transform your customer's brand experience.

Learn more

ibm.com/retail-supply-chain



Industry insights

82%

of consumers think having BOPIS is important or very important.

78%

of consumers would rather pick-up/return on-line orders at the store even with free shipping.¹

60%

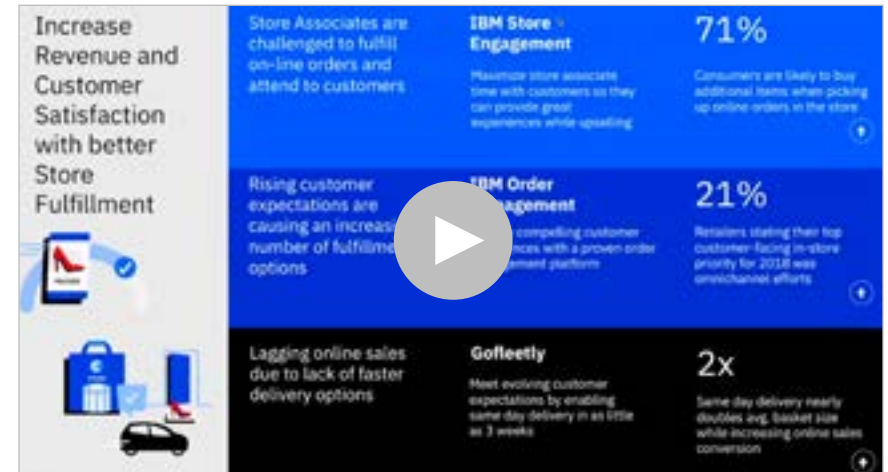
of millennials expect same day delivery as an option with their online purchases.²

1. 2016 IBM Consumer Expectations Study

2. Walkers Sanders Future of Retail 2017

Watch the demo

8 minutes, 21 seconds



Why you'll love it

- IBM store engagement increases sales and improves customer service across multi-store environments. Extend access and control of store operations to store associates through intuitive mobile applications that enable omnichannel offerings like BOPIS, ship from store, as well as return to store.
- IBM order management—delivers a seamless omnichannel customer experience and optimizes order fulfillment across every location in the supply chain. Provides real-time global inventory visibility, flexible order orchestration, comprehensive omnichannel fulfillment options as well as delivery and appointment scheduling.
- IBM Gofleetly—the seamless way to enable same day delivery on the retailer e-commerce website and instantly connect them to a network of delivery couriers for faster, safer, and more convenient same-day delivery.

