

IBM Mobile Device Management

IBM MaaS360 with Watson

The promise of unified endpoint management (UEM) allows IT to manage smartphones, tablets, laptops and IoT devices from a single management console. Smartest endpoint protection platform increases operational efficiency, maximize data security and deliver on your digital transformation goals. IBM MaaS360 with Watson™ delivers cognitive insights, contextual analytics, and cloud-sourced benchmarking capabilities while protecting your endpoints, users, apps, docs, and their data from one platform.

IBM's Mobile Device Management service will include the following:

Remote monitoring and management of MDM

Manage, support, maintain; and provide mobile device life-cycle management of IBM's MDM toolset.

Review and provide recommendations for improvement to the The State of Georgia's Mobile Device Management technical and business processes.

Support for on boarding and enrolment of mobile devices.

Mobile device asset management.

Remote Level 2 and 3 Mobile Resolver Desk

Support The State of Georgia's security polices for mobile device security.

IBM's Mobile Device Management solution will enhance employee productivity, improve The State of Georgia's end-user experience, and reduce costs while supporting the State of Georgia's future direction.

MDM Solution

Device Management	IBM	State of GA
Base MDM		
The core Mobile Device Management scope includes the remote authentication, device wipe, security updates, access to the portal with self help FAQ DB, and access to enterprise Problem Mgmt.	X	
Enterprise MDM		
The Enterprise Mobile Management scope includes advanced security, data containerization, secure browsing, and an enterprise app store.	X	
Telecom (Component of Enterprise MDM)	IBM	State of GA
This activity provides the reporting and management of the telecom expenses for the mobile device.	X	
Tools (Component of Enterprise MDM)	IBM	State of GA
There are many choices for a Mobile Device Management Tool Set with a wide range of cost.	X	
Mobile Apps (Component of Enterprise MDM)	IBM	State of GA
This component of Enterprise MDM refers to a greater level of custom application support by the MDM delivery team beyond what the Service Desk is capable of providing.	X	
This component of Enterprise MDM includes the preparing an application to be used on a BYOD device that must be secured or "containerized".	X	
This component of Enterprise MDM includes the management of email typically on a BYOD device where email "containerization" must be maintained.	X	

Mobile Device Management Pricing

Mobile Device Quantity (Phone & Tablet)	100	200	300	400	500-7500
Base Mobile Device Mgmt.	X	X	X	X	X
Enterprise Mobile Device Mgmt.	X	X	X	X	X
Telecom Expense Mgmt.	X	X	X	X	X
Security	X	X	X	X	X
Mobile - App. Support	X	X	X	X	X
Mobile - Secure App. Wrap	X	X	X	X	X
MobileSecure email	X	X	X	X	X
MDM tool set	X	X	X	X	X
Asset Tracking and Reporting (HW & SW)	X	X	X	X	X
Price per MDM per Month	\$10.84	\$10.62	\$10.41	\$10.21	\$10.01

Note: Any tablets which do not have cellular capability will not need Telecom Expense Management