IBM Phytel Risk Manager

Greater accuracy, higher efficiency

Watson Health™

IBM
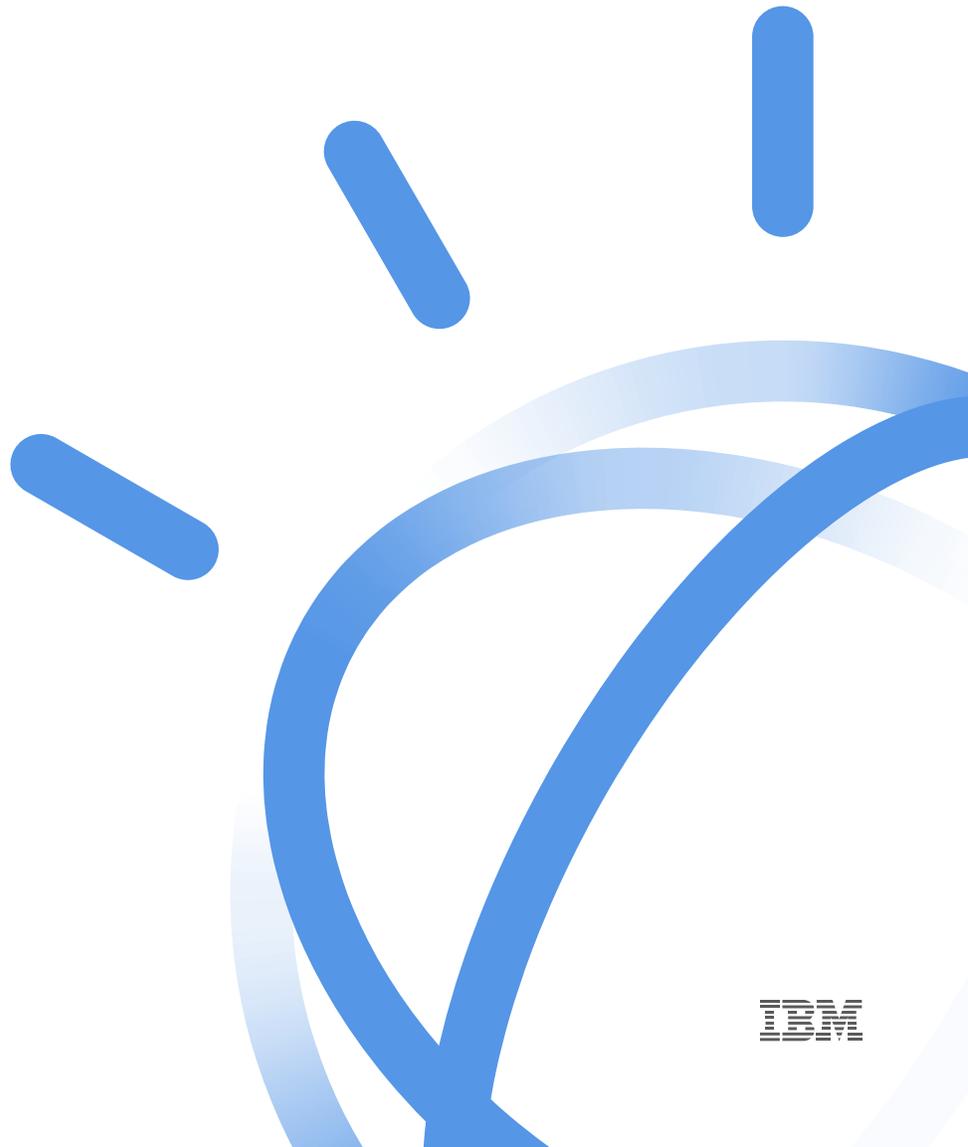
Coding accuracy
– Capture relevant HCC codes
– Reflect patient risk more
   accurately

Greater efficiency
– Access action-driving risk data
   quickly
– Streamline HCC coding with
   fewer staff
– Simplify communication
   among care team

Lower costs
– Reduce resources required for
   post-visit review
– Apply existing Watson Health
   database to review RAF scores
   and HCC documentation

Improved patient health
– Quickly spot high-risk patients
   who are overdue for important
   appointments
– Cover high-risk conditions
   during each visit

Approximately 10-15 percent
of Medicare Advantage
members go unseen by
their Primary Care provider
annually

One of the biggest challenges in working with Medicare Advantage plans is how to recoup the true cost of care for MA patients, especially high-risk patients who require extensive healthcare services over time. IBM® Phytel Risk Manager for HCC provides a quick, simple way to optimize HCC coding and resulting risk scores, helping ensure greater accuracy, higher efficiency, and more complete reimbursement.

Take charge of risk

Phytel Risk Manager makes HCC coding easier by delivering risk scores and coding specifics for each patient, highlighting HCC codes already documented, and those still pending. Providers can document more accurately during each visit, with fewer gaps to capture during post-visit review. You also can easily identify and focus on high-risk, high-cost individuals – whose care has a higher impact on reimbursements – and even target lapsed high-risk patients for return appointments.

Optimize HCC coding

Providers receive individual patient summaries detailing HCC codes carried over from the past year, clearly indicating which have been addressed so far and which still need to be revisited. Summaries are based on up-to-date patient information from your existing Watson Health registry database, helping ensure timeliness, accuracy and efficiency.

Optimize claims submissions

Improved documentation can increase the accuracy and effectiveness of submissions, raising payments and simplifying the reporting process.

Figure 1: More easily identify patients at highest risk

Figure 2: More easily identify which HCC codes have been coded this year, and which need to be reviewed during the next visit

Figure 3: To automatically create a physician summary showing exactly which codes still need to be addressed

Note: The names and information that appear in the figures in this paper are used fictitiously for sample purposes only, and any resemblance to actual persons is entirely coincidental.

Action-driving risk data

Intuitive menu options allow you to sort your MA patient list according to a variety of useful options. For example, you can choose today's appointments for selected providers, or view a future date. You can also display the list for a past date in order to conduct post-visit reviews. In addition, sophisticated RAF scoring data allows you to put higher risk individuals at the top of your list, with emphasis on patients with previously identified risk not yet documented in the current calendar year.

Targeted visit preparation

Unlike many claims-based HCC coding solutions, Phytel Risk Manager for HCC uses your most up-to-date patient data to calculate accurate RAF scores, displaying:

- – Potential RAF score (if all previously documented HCC codes are captured)
- – Risk met (based only on the HCC codes addressed and documented so far in the current year)
- – Risk not yet met (available to revisit and document)

A one-page summary for each patient gives providers specific details on which health issues still need to be addressed. Specific HCC codes and accurate risk figures clearly show the degree to which each issue can impact the individual's overall RAF score.

More complete, accurate claims

Your HCC team may choose to supplement your prospective approach (giving providers the tools to capture relevant HCC codes during patient visits) with a retrospective review. Phytel Risk Manager for HCC makes it easier with simple menu options that let you view up-to-date coding and risk data for patients who have had visits earlier in the current year. The combination of accurate point-of-care coding and post-visit review helps optimize your patients' health, increase efficiency, lower overall costs, and can contribute to more accurate reimbursement.

IBM® Phytel Atmosphere platform

One scalable, integrated population health platform for your entire care team

The IBM Phytel Atmosphere platform allows you to use clinical information and evidence-based guidelines to gain insight and help your care teams efficiently identify variances and care opportunities. It also allows you to take action by automating care management, allowing you to more effectively improve health outcomes.

Watch a demo to learn more about Watson Health™

About IBM Watson Health

In April 2015, IBM launched IBM Watson Health and the Watson Health Cloud platform. The new unit will work with doctors, researchers and insurers to help them innovate by surfacing insights from the massive amount of personal health data being created and shared daily. The Watson Health Cloud can mask patient identities and allow for information to be shared and combined with a dynamic and constantly growing aggregated view of clinical, research and social health data.

For more information on IBM Watson Health, visit: ibm.com/watsonhealth.

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