

IBM Case Manager and IBM Business Process Manager— Upgrade Services



Get the most out of your Business Process Manager (BPM) or Case Manager investment to manage work across your organization. Upgrade to IBM Cloud Pak for Automation or IBM Business Automation Workflow (BAW) v20.x from IBM Case Manager or IBM BPM with the help of our analyzer and conversion accelerators. Get started today to ensure you are well positioned for your journey to Cloud and containers.

Your simplified guide



Plan

No-cost workshop

4 hours–1.5 days

Develop an upgrade roadmap by analyzing current processes.

Our automation experts will review your BPM or Case environments. Experts will also conduct an analysis of your as-is Case and BPM artifacts to build an actionable plan and schedule your upgrade using our BAW Upgrade Analyzer Asset.

Workshop goals:

- Assess efficiency and performance of current Case or BPM applications
- Develop an estimated budget and plan for upgrading your existing platform using QuickWin



Pilot

QuickWin

4–6 weeks

Define an upgrade strategy for your platform and applications. Upgrade up to two environments and up to three Case or BPM applications using our BAW Upgrade Converter Asset.

QuickWin Goals:

- Perform a limited application and platform upgrade
- Identify upgrade-related challenges
- Create an upgrade budget and plan for the remaining environments and apps



Production

QuickWin to production

6 weeks–6 months

Upgrade your production environment and remaining Case or BPM applications, and harden QuickWin apps.

Production Goals:

- Upgrade all customer environments and business applications, adhering to process and governance requirements
- Create a fully operational production environment

Learn more

For more information or to schedule one of these services, email labs@us.ibm.com.

