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## Highlights

IBM Emptoris Program Management helps procurement organizations maximize the benefits from large, complex global programs. Management control and accountability is improved, especially in distributed organizations, helping to drive savings to new levels and communicate with stakeholders. Improved productivity means that teams can do more with less and standardized processes simplify compliance reporting.

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# IBM Emptoris Program Management

*Gaining control over global program initiatives*

To realize anticipated revenue, achieve target savings, and meet business objectives, executives must manage and monitor the progress of a wide range of programs and initiatives across global teams. Managing these programs requires effort and poses many challenges, placing significant constraints on the organization and limiting the number of programs that can be effectively managed. In addition, lack of adequate and timely information on program results can limit management's ability to justify strategic programs and maintain stakeholder support.

Organizations can address the need for robust program management across customer and procurement initiatives with IBM® Emptoris® Program Management, a single solution for gaining real-time program visibility. Increase program capacity and productivity by managing a variety of program tasks, and capabilities to proactively monitor, measure, and track program objectives.

### **Creating value with Emptoris Program Management:**

- Improve management control and accountability by providing a framework through which virtually all programs can be managed, including budgets and savings.
- Drive efficiency by simplifying global coordination of resources and program activities.
- Improve productivity through a central and configurable workspace that simplifies communication. Take advantage of tools that automate standard tasks and provide alerts for exception handling, reducing the effort required to track program results. Mine trusted IBM Emptoris Program Management data for program information and insight.
- Facilitate compliance by driving users to follow pre-defined processes and data collection guidelines, in line with corporate rules.
- Drive adoption through easy-to-use and intuitive solutions, including real-time form editors, a graphical workflow editor, and configurable reporting dashboards.



World-class program management capabilities:



Capability	Features
<b>Task management</b>	Flexible capabilities to create tasks, assign roles, link to parent projects, and establish notifications. Users can also link task milestones to related contracts, sourcing, or program events. Rules-based statuses provide task updates and insight into whether a project is on track or off track.
<b>Request management</b>	Use configurable forms and workflows to track requests raised by internal users throughout the program lifecycle. Gain visibility into request response times using integrated reporting features.
<b>Program and project management</b>	Robust program templates enable assignment of multiple tasks, teams, and resources to projects. Gain greater visibility into issues by monitoring projects, savings, and revenue throughout the program lifecycle.
<b>Dashboards and reports</b>	Customer dashboards and reports provide visibility into all program initiatives in one central location. Track progress by reporting on tasks or milestones.
<b>Savings and revenue tracking</b>	Leverage multiple options to establish approval workflows for savings or revenue tracking. Record and report on savings or revenue achieved by project or task quickly and easily.
<b>Issue tracking</b>	Track issues and risks that impact workflows, programs, and projects. Monitor bottlenecks and gain insight into key milestones as they are achieved. Automatically adjust task status based on issue or risk severity, and prevent tasks with open issues from closing.
<b>Resource management</b>	Increase visibility into resource usage and assigned tasks through reporting on average task duration, completion, and other key performance indicators (KPI).
<b>Workflow management</b>	Create process workflows using a graphical modeler, and assign alerts and notifications.
<b>Security</b>	Manage user roles and access through role-based security limits by program, project, task, or milestone.

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IBM Corporation  
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Produced in the United States of America  
December 2015

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