

## **Data Sheet**

### **Collaboration Software Continuous Learning Center**

Continuous learning to improve user productivity

The Collaboration Software Continuous Learning Center includes the largest video tutorial library available for Connections, Connections Cloud, Verse and Sametime. In addition to the videos, the learning center portal contains several learning aids and is customizable so you can include your company's content as well.

The Continuous Learning Center is delivered in the IBM Cloud which provides a flexible and configurable system that users can access from their desktops or mobile devices using single sign on.

#### **Quality Video Library**

The video tutorials cover simple to complex tasks and include animation and step-by-step guidance.

#### **Multi-language Support**

Continuous Learning Center content is available in English, Spanish, French and German

#### **Learning and Support Aids**

The Continuous Learning Center includes additional learning and support tools such as guided learning paths, skill tracks, coaching support and custom content management.

Use the Continuous Learning Center when onboarding new users and to support existing ones. Users can create Favorites to quickly go back to content as well as see Most Viewed content for their organization. The Skill Tracks include lessons, activities and assessments to ensure content mastery while the Guided Learning Paths group content to drive learning progression.

The included analytics dashboard tracks all system activity to monitor usage and participation. It is permission-based with options to create customized reports and export data for use in other systems.

This robust, easy-to-use offering will help your users quickly become productive power users for IBM Collaboration Software.