

Email Contacts

This list of IBM email addresses enables customers in each country to contact the appropriate IBM Customer Fulfillment organization with information pertinent to their IBM z Systems software invoices and inventory.

This list of IBM email addresses is **not** to be used for submission of Sub-Capacity Reports nor for the submission of LMS Authorization forms. IBM email addresses to be used for those purposes are found on the [Country information page of the SCRT information document](#).

Country	Email Address
Albania	eswCEE@sk.ibm.com
Algeria	eswMEA@sk.ibm.com
Argentina	cds@br.ibm.com
Armenia	eswCEE@sk.ibm.com
Australia	ordadmin@au1.ibm.com
Austria	eswALPS@sk.ibm.com
Azerbaijan	eswCEE@sk.ibm.com
Bahrain	eswMEA@sk.ibm.com
Belarus	eswCEE@sk.ibm.com
Belgium	eswBNLUX@sk.ibm.com
Belize	cds@br.ibm.com
Bolivia	cds@br.ibm.com
Bosnia-Herzegovina	eswCEE@sk.ibm.com
Brazil	cds@br.ibm.com
Bulgaria	eswCEE@sk.ibm.com
Cambodia	wlcthai@th.ibm.com
Cameroon	eswMEA@sk.ibm.com
Canada	csosoft@us.ibm.com
Caribbean countries	ordercnd@ca.ibm.com
Chile	cds@br.ibm.com
Colombia	cds@br.ibm.com
Costa Rica	cds@br.ibm.com
Croatia	eswCEE@sk.ibm.com
Cuba	cds@br.ibm.com
Cyprus	eswSPGI@sk.ibm.com
Czech Republic	eswCEE@sk.ibm.com
Denmark	eswNORD@sk.ibm.com
Ecuador	cds@br.ibm.com
Egypt	eswMEA@sk.ibm.com
El Salvador	cds@br.ibm.com

Country	Email Address
Estonia	eswCEE@sk.ibm.com
Finland	eswNORD@sk.ibm.com
France	eswFR@sk.ibm.com
French Guiana	cds@br.ibm.com
Georgia	eswCEE@sk.ibm.com
Germany	eswGER@sk.ibm.com
Greece	eswSPGI@sk.ibm.com
Guatemala	cds@br.ibm.com
Guyana	cds@br.ibm.com
Honduras	cds@br.ibm.com
Hong Kong	wlc@hk.ibm.com
Hungary	eswCEE@sk.ibm.com
Iceland	eswNORD@sk.ibm.com
India	wlcindia@in.ibm.com
Indonesia	aseanscr@my.ibm.com
Ireland	eswUKI@sk.ibm.com
Israel	eswSPGI@sk.ibm.com
Italy	eswITALY@sk.ibm.com
Japan	wlreport@jp.ibm.com
Jordan	eswMEA@sk.ibm.com
Kazakhstan	eswCEE@sk.ibm.com
Korea	wlreport@kr.ibm.com
Kuwait	eswMEA@sk.ibm.com
Kirgizstan	eswCEE@sk.ibm.com
Latvia	eswCEE@sk.ibm.com
Lebanon	eswMEA@sk.ibm.com
Lesotho	eswCEE@sk.ibm.com
Lithuania	eswCEE@sk.ibm.com
Luxembourg	eswBNLUX@sk.ibm.com
Macedonia	eswCEE@sk.ibm.com
Malaysia	aseanscr@my.ibm.com
Mexico	cds@br.ibm.com
Moldavia	eswCEE@sk.ibm.com
Morocco	eswMEA@sk.ibm.com
Mozambique	eswMEA@sk.ibm.com
Namibia	eswMEA@sk.ibm.com
Netherlands	eswBNLUX@sk.ibm.com
New Zealand	ordadmin@au1.ibm.com
Nicaragua	cds@br.ibm.com
Norway	eswNORD@sk.ibm.com

Country	Email Address
Oman	eswMEA@sk.ibm.com
Pakistan	eswMEA@sk.ibm.com
Panama	cds@br.ibm.com
Paraguay	cds@br.ibm.com
Peru	cds@br.ibm.com
Philippines	aseanscr@my.ibm.com
Poland	eswCEE@sk.ibm.com
Portugal	eswSPGI@sk.ibm.com
Qatar	eswMEA@sk.ibm.com
Romania	eswCEE@sk.ibm.com
Russia	eswCEE@sk.ibm.com
Saudi Arabia	eswMEA@sk.ibm.com
Senegal	eswMEA@sk.ibm.com
Serbia	eswCEE@sk.ibm.com
Singapore	aseanscr@my.ibm.com
Slovakia	eswCEE@sk.ibm.com
Slovenia	eswCEE@sk.ibm.com
South Africa	eswMEA@sk.ibm.com
Spain	eswSPGI@sk.ibm.com
Sweden	eswNORD@sk.ibm.com
Switzerland	eswALPS@sk.ibm.com
Taiwan	wlc@tw.ibm.com
Tajikistan	eswCEE@sk.ibm.com
Thailand	aseanscr@my.ibm.com
Tunisia	eswMEA@sk.ibm.com
Turkey	eswMEA@sk.ibm.com
Turkmenistan	eswCEE@sk.ibm.com
Ukraine	eswCEE@sk.ibm.com
United Arab Emirates	eswMEA@sk.ibm.com
United Kingdom	eswUKI@sk.ibm.com
United States (Commercial)	csosoft@us.ibm.com
United States (Federal)	fednotes@us.ibm.com
Uruguay	cds@br.ibm.com
Uzbekistan	eswCEE@sk.ibm.com
Venezuela	cds@br.ibm.com
Vietnam	wlcthai@th.ibm.com
Yemen	eswMEA@sk.ibm.com

Unsure? Can't find your country or Region? Please contact scrt@us.ibm.com