



“IBM had great Bluemix offerings for healthcare, and we knew it was the perfect match for us in the market.”

—Patrick Palacin, Cofounder and Chief Technology Officer, TeleClinic

Business challenge

To provide its telemedicine offering as a service for insurance companies, TeleClinic needed a cloud hosting solution designed for compliance with German data-protection and security regulations.

Transformation

TeleClinic joined the IBM Global Entrepreneur Program, launching its solution in a private IBM® Bluemix® environment and implementing a security-rich IBM Cloudant® database layer. With IBM Watson® technology, the business is developing cognitive functionality to offer intelligent health predictions.



Patrick Palacin
Cofounder and Chief Technology Officer
TeleClinic

Business benefits

400,000

patients across Germany given access to the TeleClinic platform for medical guidance and expertise

Helps protect

sensitive healthcare data

with Bluemix cloud infrastructure that includes a highly scalable Cloudant database

Accelerates

and streamlines

development in an open source Cloud Foundry environment

TeleClinic

Delivering security-rich telemedicine services to patients throughout Germany

Founded in 2015 and headquartered in Munich, Germany, TeleClinic provides German patients with a first-line digital access point for healthcare guidance and expertise. The organization employs a wide network of general practitioners and specialists to field medical queries over the phone or by video chat, offering referrals to onsite care as needed. Reducing unnecessary visits to doctors' offices, TeleClinic improves the convenience and cost-effectiveness of healthcare for patients throughout Germany.

Solution components

- IBM® Bluemix®
- IBM Cloudant®
- IBM Watson® Machine Learning
- IBM Watson Visual Recognition

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