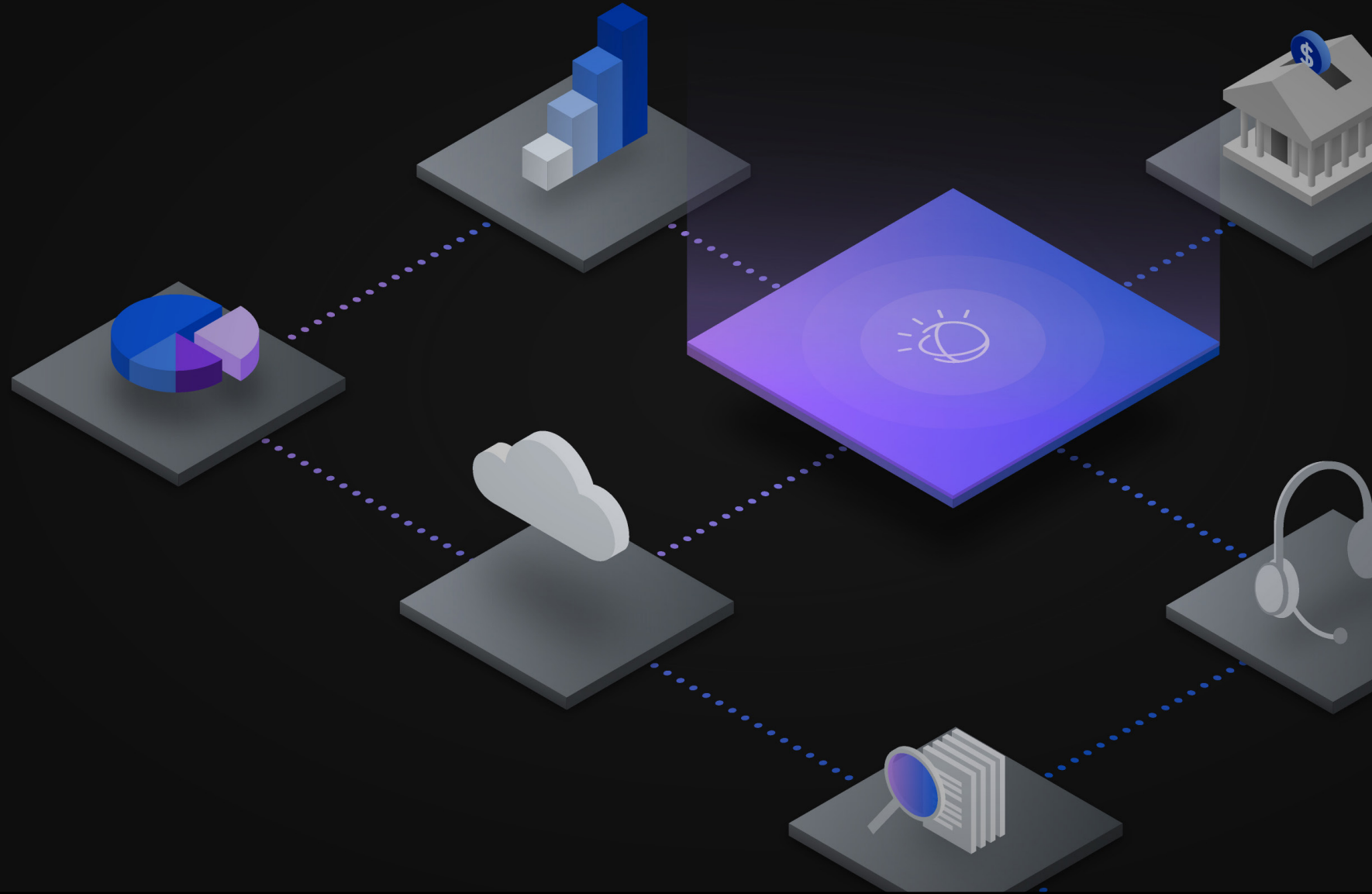


IBM OpenPages with Watson

Third Party Risk Management



Make risk- aware decisions for compliance and **improved** **business** **performance** across lines

Market challenges

Organizations today are under immense pressure to operate efficiently and manage risk effectively. Driving efficiency and cost containment into the business has resulted in the reliance on hundreds, if not thousands of vendors as key partners to meet business objectives. As a result, one area at the forefront of risk management priorities is third-party risk management: managing the risks associated with doing business with vendors and delivering their products, services, or both.

Further, many companies face specific regulatory guidelines regarding their vendor risk management process. Initial due diligence is no longer enough. Companies must perform regular and programmatic risk assessments of the vendors that support key business processes.

Manage risk with ease

IBM OpenPages Third Party Risk Management (TPRM) assists in efficiently managing third-party relationships and engagements to improve business performance. It helps reduce disruption and possible negative impacts on the organization's compliance, brand and/or operations stemming from a vendor's inability to deliver.

IBM OpenPages Third Party Risk Management addresses third-party risks that could disrupt delivery of products, services, or both or negatively affect overall business performance. Given the large number of vendors that organizations rely upon today, risk managers need to develop a network of strategic vendors that contribute significant business value and are difficult and expensive to replace. Putting in place a framework to periodically monitor and measure the effectiveness of vendor risk mitigation and controls will improve business performance and help minimize disruptions resulting from a vendor's inability to deliver.

IBM OpenPages with Watson is an AI-driven governance, risk and compliance (GRC) solution built to help organizations manage risk and regulatory compliance challenges. Using AI capabilities from IBM Watson®, the OpenPages platform consolidates disparate GRC systems and centralizes siloed risk management functions in one integrated solution. This helps reduce the cost of maintaining multiple solutions.

With OpenPages, clients can operationalize AI across the business, build and scale AI with trust and transparency, and create a business-ready analytics foundation. The solution drives GRC adoption with zero training into all three lines.

Capabilities that address the new GRC landscape

GRC systems must support a unified, cross process-view. This approach can improve governance to ensure that everyone in the organization is responsible for managing risk. It also helps drive out costs while maintaining agility.

The market today demands more participation from all lines within an organization, especially the first line. A more holistic view of risk and compliance across the enterprise is needed to every employee and supplier. IBM OpenPages with Watson addresses these challenges with useful features.

- Dynamic dashboard capabilities support improved productivity and risk management.
- Administrators and users can customize views, visualizations, widgets, task tabs and personalized landing page options based on duties and responsibilities.

- Task views enable zero-training for all lines within an organization. A task-focused user interface streamlines even complex processes and actions for users.
- Users can add favorites, heat-maps, sibling relationships and more, while user guidance quickly and dynamically builds key fields.
- Embedded with IBM Cognos Analytics to drive relevant, predictive insights.
- Automate your GRC processes, creating time to value.
- The embedded GRC workflow feature now covers more use cases and can run on a scheduled basis. Assignments can leverage multiple sources and the assignee can be picked from one or more fields. New options include drag and drop functionality and workflow variables.
- Common risk library and single data model ensures consistent holistic views of risk and compliance.

- A single view of risk across all domains for all users creates GRC transparency. Visual design using UI and embedded workflow drives agile collaboration between business and IT. Pre-built and configurable content adds speed and efficiency to GRC processes.
- Deploy anywhere: Whether it's IBM, Amazon, Google, or Microsoft, OpenPages runs in any cloud and on-premises environment through IBM Cloud Pak for Data.
- Integrates with Watson Natural Language Processing to enable suggestions for categorizing or associating records.
- Integrates with Watson Assistant to facilitate the creation of a virtual assistant that can assist users in a question-and-answer format using natural language understanding based on content provided from ingested documents and URLs.

Vendor Management Lifecycle

Identify your vendors, third party suppliers

- Accurate list?
- On-boarding versus existing vendor?
- 4th/5th party risk?

1

Classify/Risk Rate Vendor

- Critical Vendors
- PII Data, Annual Spend, Critical Engagements

2

Assess Vendor compliance to your requirements

- Regular Assessment based on Tier/Classification
- As hoc assessment (event based)

3

Mitigate, Monitor & Report

- Issue / Incident Management
- KRIs, Reporting

4

Figure 1. Vendor Management Lifecycles Stages

IBM OpenPages Third Party Risk Management

Moving from what's happened to what's coming

While using historical data can inform future decisions, emerging threats must be weighed more heavily than they have in the past and put into the context of evolving risk postures.

There is also a growing need for increased connection to related data. Greater availability of data, facilitated by real-time integrations, makes it possible for compliance experts to monitor a wide variety of sources.

Differentiators and business value

The platform delivers several key business value differentiators that can help radically improve decision-making and accelerate customer time to value, including:

- **Extensible solutions** that extend to sophisticated business processes across risk and compliance domains.
- **Data integration and aggregation** with IBM comprehensive REST API, enabling customers to get a holistic view of risk and its impact.
- **Business intelligence and decision support** provides insight into the state of risk across an organization with dynamic dashboards, charts and dimensional reporting. Interact for root cause analysis. Browser-based, drag-and-drop report design and self-service data exploration.

IBM OpenPages Third Party Risk Management enables an organization to protect private information shared with vendors and prevent misuse of direct access to network resources. Key features of the solution help to:

- **Reduce complexity.** Offers a range of capabilities that support third-party risk management and helps cut the complexity in vendor-client relationships.
- **Mitigate vendor-related risk.** Helps address the risks associated with vendors and the delivery of their products and services.
- **Measure mitigation effectiveness.** Enables organizations to monitor and measure the effectiveness of vendor risk mitigation and controls.
- **Streamline assessments.** Provides vendor risk assessment surveys, management reporting and dynamic workflow for review and approval of assessments.

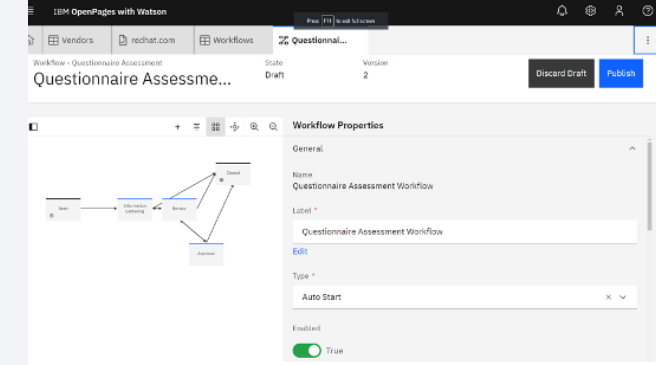


Figure 2. Questionnaire Assessment Workflow

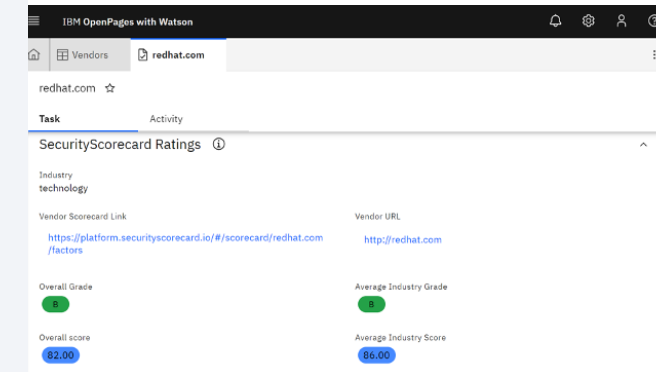


Figure 3. SecurityScorecard Integration

Benefits

IBM OpenPages Third Party Risk Management helps you understand the risks and improve your business results with each of your vendors.

Third Party & Engagement Management

- Connects with enterprise and external systems to import information on vendors & engagements; consolidates and maps vendor data in a common repository; scales to accommodate thousands of vendors

Third Party Risk Identification

- Helps create a centralized, tightly mapped structure of the vendor risk hierarchy including risks, controls, KRIs, locations, and regulations; supports vendor categorization based on risk, criticality, and other factors

Third Party Risk Assessments

- Provides configurable methodologies to assess and score inherent and residual vendor risks; captures detailed vendor risk data, including risk severity, impact, consequences, mitigating plans, and issues

Third Party Questionnaires and Surveys

- Streamlines and standardizes the process of creating, distributing, and following up on vendor risk surveys and questionnaires; helps qualify vendors based on assessment scores

Issue and Incident Management

- Guides vendor risk issues through a systematic process of investigation and resolution; enhances collaboration with vendors on corrective action; provides real-time visibility into vendor issues

Analysis and Reporting

- Offers multiple reports, including vendor risk and performance scorecards and risk heat maps; enables real-time tracking of vendor risks with the ability to perform statistical and trend analyses

Why IBM OpenPages with Watson

IBM OpenPages with Watson transforms the way risk and compliance professionals work. By providing core services and functional components on a scalable platform that spans operational risk, model risk, third party risk, regulatory compliance, IT governance, business continuity, internal audit, policy and financial controls management, IBM OpenPages with Watson delivers a holistic view of risk and regulatory responsibilities across the enterprise.

IBM OpenPages with Watson merges Watson's AI capabilities and the expertise of our extensive partner network to help risk and compliance professionals make more informed decisions to manage risk and compliance processes. It delivers on the marketplace demand for an integrated end-to-end solution that enables organizations to connect internal GRC policies and practices to the external regulatory environment. To learn more, visit our product page at: ibm.com/openpages

For more information

To learn more about IBM OpenPages Third Party Risk Management, visit ibm.com/openpages

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